Survey on Smart Software Ltd.

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Abstract—A survey to know about a company, their services, policies, job facilities, requirements and their Goals.

I. INTRODUCTION

Smart Software Limited is a Software, Website, e-commerce, and Mobile Application Development service provider company in Bangladesh Not just a software company but they have gained the faith of customers and positioned as one of the best software development company in Bangladesh since 2014. They aim to provide fully interactive and cost-effective solutions by establishing a bridge between the latest Smart Technologies. They have an excellent team of experts who are highly skilled in software architects, software engineers, and determined solid growth in the web solution market. Their mission is 100 percent client satisfaction by delivering creative and reliable solutions according to their client's needs. They focused on versatile project management intending to provide Software, Web, 3Ds other solutions with global acceptability.

II. WORKS FOR

Smart Software is an international standard ICT Company in Bangladesh. They Work with National International Clients Partners. They Are Expert In ERP Software Implementation, Website Design Development, and Building Interactive eCommerce Stores. They Developed a Responsive User-friendly Interface System and they Use Modern Tools Technology To Deploy Them. They Satisfy their Customers Beyond Their Expectations.

Custom Software Development Services

Smart Software Ltd offers custom software development services and has experience in building all kinds of small, medium, enterprise-level software using digital technologies. Every business either small or big enterprise requires the right tools and effective ways to maintain all its day-to-day operations. They can feel their pain and solve their problems they have come up with several solutions like Hotel ERP, HRM, Accounting Inventory management software, POS system, Smart ERP, Garments ERP. School Management and so on. Our Softwares are budget-friendly and highly secure above all, it does not require any special skills to operate the system. Any non-technical person can easily operate the system. They have also gained the faith software development

company in Bangladesh since 2014 customers and positioned as one of the best.

Website Design and Development

They are one of the leading website design and development company in Bangladesh. They offer all kinds of custom web design and website development services for financial firms, law firms, travel agencies, or personal websites. Our team of experts has the capacity to deliver a world-class dynamic responsive website, e-commerce stores, different kinds of web portals, and other web applications with easy to use admin panel to edit images and other content. Their scripts are SEO friendly which helps your website to rank higher.

E-Commerce Website Development

The popularity of e-Commerce Websites in Bangladesh is increasing day by day. You can easily turn your local shop or business into an online shop with the help of an e-Commerce Website which will boost your sales and revenue easily quickly. To satisfy your needs, we develop highly customized e-Commerce stores along with user-friendly Content Management System and they are one of the best e-commerce development company in Bangladesh.

Mobile Apps Development

They are a reliable Mobile App Development Company. They offer professional android app development services their professional team of experts performs deep research and analysis to meet your requirements and expectations they have expertise in Java, J2ME, J2EE, Ajax, PHP, Java, Ruby on Rails, and NET, which help you to get the perfect solution in the technology that is highly scalable and low on maintenance.

Hotel Management Software- Hotel ERP

Hotel management procedures are usually run by manual paperwork. It's killing a lot of valuable time. But in today's world, a single software can handle A-Z operation. From room booking to Front Office, Accounts, Inventory management or Sale management, everything is possible with one single Hotel ERP software

Hotel ERP is a cloud-based ERP software that can handle reservation, Front Office, Accounts Finance, Inventory management, and much more complex operations. They, Smart soft always thrive to develop something which will fulfill the client's requirements beyond their expectation. Their Hotel ERP is one of them. They have satisfied so many customers with this Hotel ERP software. Not to mention, some

renowned hotels in Bangladesh are using their Hotel ERP software. Several companies in Bangladesh have developed Hotel management software but they have eloped their Hotel ERP software maintaining the world's standard criteria and there are some extra features that gave us an edge over their competitors.

Smart HRM-HR Payroll Management Software

The human resource manager plays a vital role in the core development of a company Recruitment process, Employee evaluation, Holiday's absence management are the backend of a company, Paperwork work is irritating. time-consuming and is not 100 percent accurate. But when the technology comes to the playground then HR gets the perfect time to make better decisions.

they have developed fully furnished HRM software to meet this traditional management challenge. They also, provide full customized HRM software according to different organizations needs

Production/ Manufacturing Management Software/ Production ERP

Production-based businesses get their oxygen from profit. Profit has a relationship with product cost management. If any organization wants to reduce production costs that could only have a direct impact on profit.

Production Costing Software by Smart Software Ltd is able to do some toughest tasks like hit targeting costs. confidently assess and optimize purchase prices, Customized reports, cycle counting, and so on.

Customer Relationship Management (CRM)

In the cutting-edge age, a wide range of organizations depends on innovation. From advertising to generation, everything is getting innovative. The connections that the organization develops with its client base will decide the organization's dimension of progress. What's more, likewise with any significant relationship, its dimension of achievement will depend intensely upon how well you know each other.

CRMs are known to improve client maintenance, by as much as 27 percent. Your clients are critical to your business. Implementation of the right CRM, an organization can improve its customer relationships and build customer loyalty. Smart Software developed CRM automated system that focuses on total client communication.

Customized Business ERP

No more risk with unsecured Excel sheets or Google documents for your financial or inventory needs. Smart Software gives master-level programming execution to develop an ERP system based on the organization's demand. They provide the latest business management technology solution that can able to collect, store, manage, and communicate data overall functions of the enterprise solutions. ERP users can track and measure data that leads to business process improvement.

Account Management Software

Account Management Software plays a vital role for a Business organization. Find the best account management software for your business organization. Manage strategic customers and key accounts with Account Management Software,

Account Management Tools, and Account Management Technology from Smart Software Limited. Difficult to maintain full transaction history, sorts of financial reports, auditing reports but I am talking about the past situation. The technology works to remove problems as Smart Software brings the full solution to remove all problems. The developed system by Smart Software Ltd maintains more efficiency, full reliability, ease of use, data quality and perfect accuracy.

Library Management Software

Hard to maintain a huge number of books?

Weeding out the old system is only possible by using Library Management Software. Tones of books inventory management is possible by clicking in a moment. This perfect substitute player of the librarian. Providing Right Information at the Right Place and at the Right Time.

The library Management Software of Smart Software Ltd brings full and automated change in our known library area.

Point of Sales (POS)

Want to create a new world of data about your business?

If your answer is YES then POS is your solution. Sometimes you may think it's a hassle and an unnecessary expense but when you look closer than you can easily compare it to traditional cash registers. Perfect Analysis and Accuracy can be given by POS and it's better than the traditional system.

POS software in Bangladesh is not new. There are several companies that have developed POS systems. But our POS system is different. Our POS software provides a great user experience, increased payment capabilities with greater accuracy, accurate inventory management, and perfect reporting.

Cable Billing Software

The two-way relationship between customer and Operator remains in the cable business. You won't work with a limited customer, the number of the customer will increase day by day that creates hassle to maintain in a manual way. The not only customer even your payment collections, New Connection, Membership Date, Change Rates and many more can be easily controlled by our software. Smart Software is ready to provide your demand-based custom software.

School Management Software

School management software is software that combines with a well-integrated set of different tools that creates an impressive value to your business also creates a better future for the kids. Nowadays, lots of schools are using school management software for their day-to-day operation, Smart software Ltd works with a huge number of institutes including schools, colleges, and universities in Bangladesh that are gaining benefits from their school management software.

Garments Accessories Manufacturer ERP

Smart Software provides Garments Accessories Manufacturer ERP This Software useful for Garments Accessories Manufacturer Companies. Sophisticated and robust software that helps to get easy access to real-time business to Gain Effective Control of Your Apparel Manufacturing Process Keep your daily update with Customize profile based dashboard it's Fast hassle-free. Yarn purses, Dyeing Order, Dyeing

Yarn Receive, Order Receive, Production Entry, Accessories Delivery all processes include in this Software

Garments ERP

Garment Manufacturing Company fulfills the basic needs of mankind. This sector is considered the oldest industry. ERP system considered as a set of highly integrative real-time business application that deals with software modules sharing a common database, supporting the core business functions of production even administration, logistics, manufacturing, sales, distribution, finance, and accounting.

ERP system developed by Smart Software for Garments industries brings the revolution by ERP system. Monitoring all of the sections and departments is easy and hassle-free.

Pharmacy Management Software

Technology is blooming in the pharmacy sector, not like the health sector. Though pharmacy is behind health but technology works to develop this. This sector is being benefited in several ways like alert systems on inventory, Taxation, customer satisfaction, fetching prompt correct reports, medication synchronization, and therapy management of medication.

Pharmacies need to overcome some barriers to achieve in a health care environment. Pharmacy Management Software by Smart Software Ltd Helps to improve clinical, operational, financial, and regulatory compliance results.

III. MAIN OBJECTIVE

Mission

To make instrumental Changes in the Business Organization Technological Environment of the country, they aim at incorporating indigenous technologies, removing the dependency on readymade Software Products from abroad. they make their Management software in Bangladesh as Customize for Bangladeshi Business Organization Needs. Their mission is 100 percent client satisfaction and they focused on versatile project management with the aim to provide Software, Website other solutions with global acceptability.

Vision

Their vision is to become the number 1 software development company in Bangladesh by providing End to End software solutions with a strong global footprint. They wish to make a positive mark on people's lives with their software technology. They dream that Bangladesh will be a real Digital Bangladesh.

IV. DEPARTMENTS AND CLIENTS AREA

1. Design 2. Development 3. Software Development 4. Web Development 5. Mobile Application 6. E-Commerce 7. Digital Marketing

V. REQUIREMENTS

Develop programming and business expertise. Obtain a degree in computer science by taking programming classes in a variety of computer languages as well as business courses in accounting, finance, marketing and human resource management. Work for a software company in a management capacity. Strengthen your leadership and communication skills

by managing people and bringing new software products to market.

VI. ADVANTAGES

1. Their mission is 100 percent client satisfaction. 2. They develop software cost-effectively. 3. They have an excellent team of experts who are highly skilled in software. 4. Take care of their customers even more than their bigger competitors.

VII. DISADVANTAGES

1. There are not available all kinds of Software.

VIII. OFFICE ADDRESS

Smart Software Limited

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Dhaka, Bangladesh

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