

Nicholas Pica

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SUMMARY OF QUALIFICATIONS

- Well-rounded understanding of computer hardware and software.
- Basic understanding of networking and mobile apps development.
- Work well in groups or individually to achieve pre-set goals within time parameters.
- Advanced knowledge of a computer and how to navigate throughout.

EDUCATION

University of Tennessee at Martin
Bachelor of Science, Computer Science
• GPA: 3.45

Martin, TN
December 2020

SKILLS

- C++, C#, Java and Python3 coding experience: Reading, Writing and Error Handling.
- Able to create databases in Excel, Access and SQL using the Linux Terminal.
- Able to code in HTML and CSS for web development: Aesthetics and Functionality.
- Able to code using Visual Studio, Linux Terminal, and knowledge of Microsoft Office.
- Basic understanding of IT Work and troubleshooting.

APPLICABLE COURSES

Intro to Computer Application
Intro Programming & Logic
Intro to Networking
UNIX/Linux Operating Systems
Theory of Computation
Comparison of Prog Lang

Database Concepts
A+ Software
Programming I & II
Mobile Application Development
Algorithm Design and Analysis
Technical Communications

Database SQL Programming
A+ Hardware
Data Structures and Algorithms
Beginning HTLM & CSS
Software Engineering
Discrete Mathematics I and II

PROJECTS

Android Mobile Game

Title: Paddle Battle

Published: May 2022

- Allowed me to deepen my knowledge in both C# as well as a develop a basic understanding of the Unity Engine.

Senior Design Project

Description: My colleagues and I recreated the first level in the iconic *Doom* game, created by *id Software*

Presented: December 2020

- Gave me the opportunity to develop a basic understanding of the Unreal Engine and some experience with their Blueprint Visual Scripting system.

EXPERIENCE

Tailored Networks

IT Support

Jackson, TN | (731) 422-3090
January 2021 – March 2021

- Helped clients with Networking/Technical installs and fixes via phone and on-site.

PerfectServe

Support Administrator

Knoxville, TN (877) 844-7727
November 2021 - Current

- Assisting clinicians with technical installs/adjustments/issues with PerfectServes' products.

PlanetTogether

Product Support/Solutions Engineer

Encinitas, CA (888) 317-8807
April 2022 - Current

- Assisting in the setup and installation of PlanetTogether's APS system as well as product support thereafter.