NIC CATANIA

Seattle, WA
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Portfolio: https://niccatania.github.io/Portfolioworld/

SUMMARY

Full Stack Web Developer with exceptional Customer service skills. Eager to solve problems, learn, and find lasting solutions using creative development.

TECHNICAL SKILLS

Languages and more: HTML, CSS, JavaScript, Node, MYSQL, Express, Git, Github

PROJECTS

Move-https://github.com/aavillanueva6/Move

https://uwb-move.herokuapp.com/
- *A Full stack Web application that uses Databases, Connects to a team hosted server allows users to create profiles, posts, and chat with other users.*
- *Wrote handlebars files, styled and collaborated on the back end development of the app.*
- *Heroku, Node, MYSQL, Express ,Sequelize, Handlebars, HTML, CSS, JavaScript , Bootstrap*

DinnerDecider-https://github.com/OwenMG/Dinner_Decider

https://owenmg.github.io/Dinner_Decider/
- *A team developed Web application that assists a user in choosing a meal.*
- *Wrote HTML, collaborated on Javascript, and API use*
- *HTML, CSS, JavaScript , Bulma, API calls*

Weather App-https://github.com/Niccatania/WeatherApp

https://niccatania.github.io/WeatherApp/
- A web app that lets a user search for a city and returns weather data.
- *HTML, CSS, JavaScript, API calls*

EXPERIENCE

Wells Fargo, Seattle, WA - Bank teller - Jan 2021 - Apr 2022

   A majority of the bank tellers focus is on client/customer satisfaction. Cash handling skills, outstanding risk management, and great communication with the team.

- Assisted 50-75 customers with transactions daily while following proper risk management procedures
- Taught 10-20 clients daily how to use the bank's digital resource while coordinating and scheduling appointments with the bankers
- Handled 10-30k in cash daily with no transaction errors for the entire time employed

Bta holdings group , Shoreline, WA - *Shift Lead -* **June 2020 - December 2020**

A key holders responsibilities included opening and closing the store, as well as counting tills in and out

- Provided exceptional customer service while placing in the top 30% of sales staff.
- Oversaw at least 5 employees daily while opening and closing business

Galos Ballard, Seattle, WA - *Server -* **September 2019 - March 2020**

Often the sole front of house employee, working at Galos taught me to be calm and collected in busy, high stress situations.

- Served 25-50 guests daily while working as the sole front of house employee
- Counted registers twice a day, and tracked discrepancies

The Wine Bar, Watercolor, FL - *Server -* **October 2018 - September 2019**

Due to it being an upscale restaurant/bar in a wealthy area, exceptional customer service and professionalism were musts for a server at The Wine Bar.

- Learned 10-15 new wines monthly and upsold those to guests
- Served 100+ guests daily

Starbucks, FL, CA - *Barista* - **October 2013 - October 2018**

Being one of the most customer service focused companies in the United States, Starbucks taught me that even the shortest interactions can make or break a business.

- 5 years of continuous employment while traveling to different stores to work
- Served 100s of customers while making sure all guests were satisfied

EDUCATION

University Of Washington, *Seattle, WA*
Full Stack Web Development Certificate- February 2022-August 2022

Gulf Coast State College, *Panama City, FL*
 Associates in General Studies - August 2014 - May 2017