

NICCOLAS CENTE

IT Intern - Service Desk and Cyber Security Student



(11) 93474-7011



niccolas.dev@hotmail.com

OBJECTIVES

Graduated in Information Systems and currently studying Information Security, I aim to consolidate my transition into the Cyber Security field. I have experience in web development (HTML, CSS, JavaScript, React) and technical support, with a focus on infrastructure, access management, and information security. I handle access provisioning based on employee roles, conduct regular audits, and manage privilege controls, contributing to the protection of corporate data.

EDUCATION

2021 - 2024 | CENTRO UNIVERSITÁRIO FUNDAÇÃO SANTO ANDRÉ

Bachelor's Degree in Information Systems

2025 - 2027 | UNIVERSIDADE SÃO JUDAS TADEU

Associate Degree in Information Security

CERTIFICATIONS

INTRODUCTION TO CYBERSECURITY- CISCO NETWORKING ACADEMY (2025)

CISCO PACKET TRACER - CISCO NETWORKING ACADEMY (2025)

NETWORKING BASICS - CISCO NETWORKING ACADEMY (2025)

EXPERIENCE

WEB DEVELOPER | 2024 | VOLUNTEER PROJECT

LAB AGENDA

This project is an automation system for scheduling laboratory time slots at Fundação Santo André, the college where I studied. Professors use our software to reserve time in one of the institution's laboratories.

In this project, I was responsible for creating the front-end, designing screen prototypes using Figma, and implementing the final interface with React.js and Bootstrap.

IT INTERN | SERVICE DESK AND INFRASTRUCTURE | 2025 | TECNOCOMP

HELP DESK AND INFRASTRUCTURE

IT TECHNICAL SUPPORT AND INFRASTRUCTURE

I provide technical support, assisting company users in resolving hardware, software, and network issues, ensuring the continuity of daily operations..

ACCESS MANAGEMENT AND INFORMATION SECURITY

- I perform password resets and grant access permissions in internal systems.
- I configure user computers to ensure proper system operation and prevent security issues caused by misconfiguration.
- I troubleshoot issues related to Zscaler VPN.
- I conduct periodic audits to detect unauthorized access, manage privileges, and ensure proper blocking in cases of employee termination or internal transfers.
- I work with multi-factor authentication (MFA) using Microsoft Authenticator, and with centralized identity management through Okta as an Identity Provider (IdP), integrating identity-based access policies within the Zero Trust security model.