### NIKOLAS LUSHNIKOV



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Ashdod



15.12.2000

### SKILLS

- Team Collaboration
- Energetic and Positive
- Quick Self-Learner
- · Analytical Thinking
- Deep Technical Understanding
- Creative Thinking and Mental Resilience

### LANGUAGES

#### **English-**

Native Level Speaker

Hebrew-

**Fluent** 

#### Russian

Base Level

#### **EDUCATION**

- 2013-2019: High-School Diploma, Mekif D School, Ashdod.
- 2023-Present:FullStack Development Course, HackerU College.

## Work Experience (as part of the course) + Project Portfolio to my projects

- HTML Proficiency: Creating web structures and content in a standard and semantic way.
- CSS Expertise: Advanced styling of web pages, including flexible layouts, animations, and modern typography.
- JavaScript Experience: Adding interactivity and dynamic features to websites, including DOM manipulation and working with APIs.
- Frameworks: Proficient in Bootstrap and Tailwind for fast and efficient development of responsive websites, leveraging prebuilt components and custom styling through utility classes for clean and effective interfaces.
- Sass Mastery: Modular CSS organization through variables, functions, and mixins.
- React Skills: Developing interactive user interfaces, managing complex states, and building reusable components in React.<u>To</u> <u>React Project</u>

### WORK EXPERIENCE

# Customer Service and Sales Representative, Cellcom (2023-Present)

- Addressed customer inquiries efficiently and accurately for mobile and fixed-line services.
- Resolved technical issues until achieving complete solutions.
- Sold products and services tailored to customer needs and preferences while meeting sales targets.
- Maintained high service standards, meeting all KPIs, including call length, handling time,
   sales, and efficiency.

## Sales and Conversion Representative, Visa-CAL (2021-2022)

- Spoke to over 100 potential customers daily for credit offers.
- Sold the company's services and applications.
- Maintained a minimum 10% conversion rate for new customers daily.
- Operated the company's internal CRM system to manage customer interactions.
- Met all company sales targets throughout the employment period.
- Worked with cold leads to promote the company's products.

### MILITARY SERVICE

### Position: Assignment Officer, 2020-2023, IDF

- Coordinating and inviting soldiers for reassignment to different units.
- Assigning new soldiers to specific units.
- Using ERP systems and other internal military tools.
- Tracking and fully managing soldiers that came for a reassignment.
- Synchronizing unit needs with soldier databases and military priorities.