

Requirements Elicitation

(taken from Client Meeting #1, last updated 23/9/21)

Updated tasks added for Sprint #2

- Edit information page for user
- Logout button
- Ability to create client

Outline client provided of what they would like:

Profile page

Name

Gender

Photo(optional)

Numbers

Email

Address

Company

Position

Available meeting method

Progress

- Filter

Priority

- Text

Created time

- Time the client was added in CRM

Last contact time

- Last time there was a stage change in progress

Search: name/phone number

- Want to be able to search by name or phone number

Filter: Progress(new, invited, met, negotiation, conclude), Priority(High, Med, Low)

Ordering: newest created, latest contacted, longest time without progress

- Not that important

Notification:

Meeting days.

Customer hasn't contact over half months.

What do you want it to look like?

| Style (eg clean, minimal, colourful, dynamic) | Must have elements (eg specific colours or fonts) |
|--|---|
| <ul style="list-style-type: none">- Not fussed- Bootstrap- No colour- Darker colours- Dark mode?- Phone book vibes- Tap icon in corner | <ul style="list-style-type: none">- Good UI |

Practical requirements

What should its security be like?

- Hash coding for password
- Don't save raw data into database

What platforms do you want it to run on (desktop, mobile, etc)?

- Web app

| Must have features | Should have features | Could have features (if time) | Won't have |
|---|---|--------------------------------------|-------------------|
| (Client information) Name, gender, phone number email | Filter (priority) | Ordering | Message system |
| (Company info) Company, position, available | Notification (customer hasn't contacted) | Notifications (meeting days) | Dashboard |
| Search function | | Profile photos | |
| Good UI | | Dark mode | |
| List of clients (click to get details) - where you can filter | | | |
| Contacts UI vibe | | | |

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|--|--|--|--|
| Login page (just password) | | | |
| Secure (don't save raw data into database - encode password) | | | |