

Acceptance Criteria

Note: user stories with strikethroughs were removed at request of client as of 2/10/21. User story 12 was also modified as per client request.

User story ID	As a <ROLE>	I want to <do something>	So that <achieve some goals>	Priority	Acceptance Criteria			
					ID	Given	When	Then
US1	User	Store Customer Information	I know details about which customers I have worked with.	HIGH	AC1.1	I am on the CRM	I open the main page	I want to see my customers names listed with their progress and priority, similar to contacts on a phone.
					AC1.2	I am on the main page	I click on a customer's name	It takes me to the customer's profile page.
					AC1.3	I want to view a customer's profile	I access a customer's profile	I can see key information about them on their profile page.

					AC1.4	I am on a customer's profile	I see their key information	I see their contact info (number and email) and company info.
					AC1.5	I am on a customer's profile	I see their key information	I see their progress and priority.
US2	User	Login to CRM using password	My CRM is secure and safe.	HIGH	AC2.1	I am logging into the CRM	I log in	I want to have a password verifying my account.
					AC2.2	I have a password for the CRM	I use the password	I want my password to be encrypted (e.g., hashed).
US3	User	Search for customers	I can find any customer that I need, past or present.	HIGH	AC3.1	I am on the main page of the CRM	I want to find a customer	There is a search function on the page I can use.
					AC3.2	I am on the main page of the CRM	I use the search feature	I can find customers based on their name.

US4	User	Store Company information for customers	I get a structured view of my customers.	HIGH	AC4.1	I access a customer's profile page	I look at their profile	I can see their company information displayed.
					AC4.2	I am on a customer's profile	I see their company information	I can see the company name, location, their position and their department at the company.
					AC4.3	I am on a customer's profile	I see their company information	I can edit their company information.
US5	User	Track progress and priorities	I am able to see which areas I am lacking in and which areas I can improve on.	HIGH	AC5.1	I access the main page	I look at the customers listed	I want to view their progress and their priority.
					AC5.2	I am on a customer's profile	I look at their profile	I can see their progress status and priority status.
					AC5.3	I am on a customer's profile	I see their progress and priority	I can edit their progress and priority statuses.

US6	User	Be able to get notifications for client contact	I am aware of which tasks I am behind on.	MEDIUM	AC6.1	I have not contacted a client for a week	It reaches a week of no update	I receive a notification on the CRM under a notification button.
					AC6.2	I receive a notification	The notification comes through	A number appears on the notification bell indicating a new notification.
					AC6.3	I want to view notifications	I click on the notification bell	It shows me a drop-down menu of notifications and when I received them, as well as deletes
US7	User	Be able to filter by progress and priority in search	I know which tasks are nearly done and which tasks need to be delivered urgently.	MEDIUM	AC7.1	I am searching on the main page	I want to know what tasks are of priority	I can use a filter selection to filter out customers based on their priority.

					AC7.2	I am searching on the main page	I want to know what tasks are at which stage of progress	I can use a filter selection to filter out customers based on their progress.
US14	User	Be able to log out of CRM	I can securely exit the CRM, preventing others from accessing it.	MEDIUM	AC14.1	I am using the CRM	I want to finish using it	I can click a logout button that will sign me out of my account and end my session.
US15	User	Create a contact	I can easily add new clients as I wish and require.	MEDIUM	AC15.1	I want to add a new client	I click on a create contact button	I am taken to a page where I can enter information to create a new contact.
					AC15.2	I create a new contact	I save the contact	It adds the contact to my CRM's database.
US16	User	Edit my information	I can change my password, name or my email if needed.	MEDIUM	AC16.1	I want to edit my name, username, email or password	I click an "edit information" button	I am taken to a page where I can edit and save that information.

					AC16.2	I edit my password	I change my password and save the new one	I am able to log in using the new password.
US8	User	Switch to dark mode	I have better readability and usability of CRM in different settings.	LOW	AC8.1 -	I am using the CRM	I wish to change the colouring from white to dark	I change a toggle that switches the entire CRM to a dark version.
US9	User	Store profile photos for customers	I can familiarise myself with my customers.	LOW	AC9.1	I am viewing my customers on their profile pages	I want to familiarise myself with them better	I can see their photo on their profile page clearly.
US10	User	Receive notifications for upcoming meeting days	I am reminded of upcoming meetings and their day & time	LOW	AC10.1	I have a meeting coming up with a client	It reaches 24 hours before the meeting	I receive a notification that reminds me I have the meeting at respective day and time.
					AC10.2 (see 6.2)			

					AC10.3 (see 6.3)			
US11	User	Be able to get notifications for lacking progress	I am aware of which task haven't made progress.	LOW	AC11.1	I haven't changed the progress for a client for 7 days	It reaches 7 days since progress was updated	I receive a notification that informs me it has been 7 days since I changed the progress for the client.
					AC11.2 (see 6.2)	-	-	-
					AC11.3 (see 6.3)	-	-	-

US12	User	Have alphabetical ordering in my CRM	I can organise my customers within my CRM.	LOW	AC12.1	I am on the main page of the CRM	I want to sort/order my customers	I can select an order button that allows me to sort customers alphabetically by their name.
US13	User	Add other users to use CRM in future	I am able to collaborate with any colleagues or coworkers that may come on board	FUTURE	-	-	-	-