# User stories

**Updated 2/10/21 - removed user stories as per client request**

| User | Switch to dark mode | I have better readability and usability of CRM in different settings. | LOW |
|------|---------------------|-----------------------------------------------------------------------|-----|
| User | Be able to get notifications for lacking progress | I am aware of which task haven't made progress. | LOW |
| User | Have ordering in my CRM based on customers & their creation date, last contact date, and longest time without progress | I can keep on top of my customers and my progress with them, referring to specific dates & times | LOW |
| User | Add other users to use CRM in future | I am able to collaborate with any colleagues or coworkers that may come on board | FUTURE |

**Updated 23/9/21 - added user stories in purple**

| As a <ROLE> | I want to <do something> | So that <achieve some goals> | Priority |
|-------------|--------------------------|------------------------------|----------|
| User | Store Customer Information | I know details about which customers I have worked with. | HIGH |
| User | Login to CRM using password | My CRM is secure and safe. | HIGH |
| User | Search for customers | I can find any customer that I need, past or present. | HIGH |
| User | Store Company information for customers | I get a structured view of my customers. | HIGH |
| User | Track progress and priorities | I am able to see which areas I am lacking in and which areas I can improve on. | HIGH |
| User | Be able to get notifications for client contact | I am aware of which tasks I am behind on. | MEDIUM |
| User | Be able to filter by progress and priority in search | I know which tasks are nearly done and which tasks need to be delivered urgently. | MEDIUM |

| | | | |
|---|---|---|---|
| User | Be able to log out of CRM | I can securely exit the CRM, preventing others from accessing it. | MEDIUM |
| User | Create a contact | I can easily add new clients as I wish and require. | MEDIUM |
| User | Edit my information | I can change my password, name or my email if needed. | MEDIUM |
| User | Switch to dark mode | I have better readability and usability of CRM in different settings. | LOW |
| User | Store profile photos for customers | I can familiarise myself with my customers. | LOW |
| User | Receive notifications for upcoming meeting days | I am reminded of upcoming meetings and their day & time | LOW |
| User | Have alphabetical ordering in my CRM | I can organise my customers within my CRM. | LOW |

**REMOVED FROM TASKS (as per client request on 2/10/21)**

| | | | |
|---|---|---|---|
| User | Switch to dark mode | I have better readability and usability of CRM in different settings. | LOW |
| User | Be able to get notifications for lacking progress | I am aware of which task haven't made progress. | LOW |
| User | Have ordering in my CRM based on customers & their creation date, last contact date, and longest time without progress | I can keep on top of my customers and my progress with them, referring to specific dates & times | LOW |
| User | Add other users to use CRM in future | I am able to collaborate with any colleagues or coworkers that may come on board | FUTURE |