

Case Descriptions

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1. Submit Staffing Request

Actors: Client company

Description: The client submits a staffing request with details.

Steps:

1. client submits staffing request via the system.
2. The system logs the request.

2. Verify Staffing request

Actors: Administrative Staff

Description: The Administrative staff verifies the submitted staffing request.

Steps:

1. Administrative staff reviews the request in the system.
2. If valid, it is marked as outstanding.
3. If invalid, a rejection letter is sent back to client.

3. Search for Qualified Staff

Actor: Placement Agent

Description: The placement agent checks the system for qualified professionals.

Steps

1. placement agent retrieves the request from system.
2. searches the database for available staff.
3. marks staff as reserved if a match is found.
4. If no match found, creates unable-to-fill memo and sent to management.

Case Descriptions

(nick moran)

4. Notify Unable-to-fill request

Actor: Administrative staff

Description: Administrative staff sends a message to client if the staffing request can't be filled.

Steps:

1. receives unable-to-fill memo.
2. Notifies the client.

5. Arrange Staff placement

Arrangement Agent

Arrangement agent contacts selected staff and finishes placement details.

- Steps
1. contacts the staff marked as reserved.
 2. Negotiates placement terms.
 3. marks the staff as placed in system

6. Close staffing request

Administrative staff

Administrative staff closes staffing request in the system.

- Steps
1. Reviews the status of the staffing request.
 2. marks the request as closed in system.

7. Notify Client

Administrative staff

sends a notification to the client on staffing request.

- Steps
1. prepares message based on request status.
 2. sends message to client.

Use Case Diagram

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