

Nicholas Giles (he-they) | nicholasdgiles@gmail.com | 650.799.6237 555 4th Street #837, San Francisco, California 94107

Education

University of Michigan, Ann Arbor - School of Information Master of Science in Information, UX-HCI Research & Design Candidate to be conferred in Spring 2022

California Polytechnic State University, San Luis Obispo Bachelor of Science in Graphic Communication, Web & Digital Media Graduated in Spring 2015

Munich University of Applied Sciences, Munich, Germany Department: Digital Media Technologies Winter Semester 2013 - 2014

Work Experience

Creative Project Manager

Pandora Media, Brand & Content Creative Subscription Marketing Creative PM, HTML Production Operations, Robot Process Automation August 2019 - August 2020 Oakland, California

Creative Operations Coordinator

Pandora Media, Brand & Content Creative Artist Content Operations, Digital Asset Management, Jira Tracking & Reporting January 2018 - August 2019 Oakland, California

Design Production Coordinator

Pandora Media, Ad Creative Ad Creative Project Management, Product Documentation, Process Improvement June 2016 - January 2018 Oakland, California

Production Services Coordinator

HH Global at Google

Client Services, Creative Project Management, Process Improvement, Marketing Production September 2015 - June 2016 Mountain View, California

Production Services Intern

HH Global at Google

Data Services, Digital Asset Management, Shipping & Distribution Logistics, Direct Mail

July 2015 - September 2015 Mountain View, California

Digital Experience

Adobe Suite
Sketch
Figma
Jira/Confluence
HTML/CSS

Portfolio Website

Adobe Suite, HTML/CSS, Github Pages, Jekyll, Ruby, Bundler - nicholasgiles.com

Community

Pride Volunteer & External Partnerships Lead Pandora Media

Student Mentor East Bay College Fund