

# Nicholas Makdessi

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## Career Objective

I am currently studying a Bachelor of Computer Science at the University of Wollongong. I have a keen interest in financial technology and intend to pursue a career in the industry. This also extends into large scale systems used by financial institutions including the financial instruments utilised in a variety of industries.

My interests align themselves with a career in business analysis, consulting, project management, asset/risk management, quantitative development, artificial intelligence, and Blockchain development. During my penultimate year of study, I will be starting my work towards the Chartered Financial Analyst (CFA) charterholder accreditation to integrate finance and technology.

## Experience

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### **Rubens Slice Shop Pizza – Worker**

June 2022 – Present

Front counter duties taking customer orders, opening and closing the store, food preparation, cooking, and deliveries. Other duties include maintaining food and equipment inventories and end-of-day financial reconciliation.

### **Air BNB – Property Manager / Host**

January 2022 – Present

I clean and take care of a local property that is currently registered on air BNB. I am in constant communication with the owner and guests, organising and completing any handywork required on the property, general purpose cleaning and turndown service, and attending to any client requests including issues that need immediate tending to as well as catering to any special requests. Customers are pleased with the level of communication and response with a satisfaction and rating of 4.89 on the site listing.

### **Danis Maintenance, Illawarra — Tradesman Assistant**

January 2021 – July 2022

Aided in general property maintenance contract work. This included multi-skilled trade work for a variety of projects including tiling, carpentry, kitchen installations, painting, fencing, windows & flyscreens, and roofing.

### **Cronulla Gourmet Grocer, Sutherland Shire — Wholesale (Casual During Vacation)**

December 2021 – January 2022

Duties included taking orders, via phone, email and online, organising orders and store produce, delivering to customers, cafes and restaurants. Worked in the shop front serving customers and assisting with any manual lifting.

### **Leisure Coast Garden Centre, Wollongong — Customer Service and Manual Labour**

January 2017 – July 2020

Duties included customer service, general duties, sales and manual labour. This also included the cleaning up and making good of merchandising displays. Customers commented on my clarity in communication and approachability. I received overall great feedback when assisting them with their enquiries. This allowed me to establish good rapport with new and long-term returning customers.

## Education

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### **Bachelor of Computer Science** – Major in Artificial Intelligence and Big Data

*University of Wollongong 2021 – Present (expected graduation December 2024)*

### **Higher School Certificate**

*Edmund Rice College 2015-2020*

## Skills

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|--------------------------------------|-----------------------------|
| - Communication                      | - Ability to work in teams. |
| - Customer Service                   | - Work towards team goals   |
| - Management & organisational skills | - Thoroughness              |
| - Punctuality                        | - Computer Literacy         |

## Certifications

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- Higher School Certificate 2020
- TCP, IMP and PWZ licences
- Responsible Service of Alcohol (RSA) card
- White Card

## Extra-Curricular

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### **Boxing / Martial Arts**

*2021 – Present*

For almost 3 years I have fallen in love with the discipline required to train in these arts. It has taught me the importance of perseverance and persistence when pursuing goals. I enjoy challenging myself by voluntarily returning to this environment, which places me outside of my comfort zone. In addition to the obvious physical benefit, it has directly translated into my mental focus, giving me the mental strength to deal with real-world situations outside the boxing ring.

## Volunteer Work

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### **After School tutoring and engagement** - *West Wollongong Public School 2018-2019*

Tutoring children with homework and helping them develop their confidence in communication and social interaction.

## References

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### Professional Referees:

- Paul Saad (Owner) Cronulla Gourmet Grocer
- Ryan Miller (Manager) Leisure Coast Fruit market and Garden Centre
- Danny Issa (Owner) Danis Maintenance
- Jimmy Kandilas (Owner) Rubens Slice Shop Pizza

### Personal Referees:

- Dr. John Saad (Ambience Dental)
- Hassan Halil (Financial Software Developer)
- Dominic Lavallo (Owner / Coach) Reflex Martial Arts Centre

*\* References can be supplied on request.*