

# SERVICE AGREEMENT - PROFESSIONAL SERVICES LLC

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## Contract Information

<b>Vendor Name:</b>	Professional Services LLC
<b>Service Category:</b>	Consulting
<b>Annual Contract Value:</b>	\$243,560
<b>Contract Period:</b>	2024-01-15 to 2024-12-31
<b>Payment Terms:</b>	Net 45
<b>Primary Contact:</b>	David Thompson, Principal Consultant
<b>Phone:</b>	(555) 456-7890
<b>Email:</b>	david.thompson@profservices.com
<b>Address:</b>	3456 Corporate Plaza, Chicago, IL 60601

## Services Provided

- Business Consulting
- Process Optimization
- Strategy Development
- Change Management

## Terms and Conditions

- Service Level Agreement: Vendor agrees to maintain 99.5% uptime for all services.
- Performance Standards: All deliverables must meet agreed-upon quality standards.
- Confidentiality: Both parties agree to maintain confidentiality of proprietary information.
- Liability: Vendor liability is limited to the annual contract value.
- Force Majeure: Neither party shall be liable for delays due to circumstances beyond their control.
- Termination: Either party may terminate with 60 days written notice.
- Governing Law: This agreement is governed by the laws of the State of California.

## Return Policy

Satisfaction guarantee with rework provision

## Payment Terms

Payment Schedule: Net 45 from invoice date

Invoicing: Monthly invoices due by the 5th of each month  
Late Fees: 1.5% per month on overdue amounts  
Currency: All payments in USD  
Method: ACH transfer or check payment accepted

## Renewal Terms

This agreement may be renewed for additional one-year terms by mutual written consent.

Pricing adjustments may apply based on market conditions and service modifications.

Renewal notice must be provided 90 days prior to contract expiration.

## Authorized Signatures

CLIENT: SF AI Demo Company	VENDOR: Professional Services LLC
Signature: _____	Signature: _____
Name: John Smith, CFO	Name: David Thompson, Principal Consultant
Date: July 27, 2025	Date: July 27, 2025