

SERVICE AGREEMENT

GLOBAL LOGISTICS PARTNERS

Contract Information	
Vendor Name:	Global Logistics Partners
Service Category:	Supply Chain
Annual Contract Value:	\$334,920
Contract Period:	2024-03-15 to 2027-03-14
Payment Terms:	Net 15
Primary Contact:	Michael Chen, Account Manager
Phone:	(555) 234-5678
Email:	michael.chen@globallogistics.com
Address:	5678 Shipping Lane, Los Angeles, CA 90210

Services Provided

- Freight Management
- Warehousing
- Distribution
- Customs Clearance

Terms and Conditions

1. Service Level Agreement: Vendor agrees to maintain 99.5% uptime for all services.
2. Performance Standards: All deliverables must meet agreed-upon quality standards.
3. Confidentiality: Both parties agree to maintain confidentiality of proprietary information.
4. Liability: Vendor liability is limited to the annual contract value.
5. Force Majeure: Neither party shall be liable for delays due to circumstances beyond their control.
6. Termination: Either party may terminate with 60 days written notice.
7. Governing Law: This agreement is governed by the laws of the State of California.

Return Policy

Damaged goods replaced within 48 hours

Payment Terms

Payment Schedule: Net 15 from invoice date
Invoicing: Monthly invoices due by the 5th of each month
Late Fees: 1.5% per month on overdue amounts
Currency: All payments in USD
Method: ACH transfer or check payment accepted

Renewal Terms

This agreement may be renewed for additional one-year terms by mutual written consent. Pricing adjustments may apply based on market conditions and service modifications. Renewal notice must be provided 90 days prior to contract expiration.

Authorized Signatures

CLIENT: SF AI Demo Company	VENDOR: Global Logistics Partners
Signature: _____	Signature: _____
Name: John Smith, CFO	Name: Michael Chen, Account Manager
Date: July 27, 2025	Date: July 27, 2025