

Reggie Johnson

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OBJECTIVE:

To create a working and functioning website

EDUCATION:

Western Oregon University Monmouth, Oregon

2021

Bachelors of Science in Computer Science

Minor in Psychology

Chemeketa Community College

Salem, OR / May 2013

AAOT (Associate of Arts Oregon Transfer)

AS (Associate of Science Degree)

Dean's List

EXPERIENCE:

UCS COMPUTER TECH, WOU UNIVERSITY COMPUTING SOLUTIONS
MONMOUTH, OR - 1/18 - 3/20

Serve as the first point of contact for customers seeking technical assistance over the phone or email.

Perform remote troubleshooting through diagnostic techniques and determine the best solution based on details provided by customers via service request tickets.

Provide technical assistance to students, faculty, staff, patrons, and visitors.

Troubleshoot hardware and software issues on a variety of computer systems.

Perform hard drive replacements, software/hardware installations, upgrades, and set up faculty work stations in accordance with standard practices.

Provide assistance with computers, copiers, podiums, lectern systems, as well as other resources and devices.

WEB DESIGN AND DEVELOPMENT INTERN, WOU COMMUNITY
INTERNSHIP PROGRAM

MONMOUTH, OR - 1/7/19 - 6/7/19

Design and develop the content for the transfer landing page for WOU website.

Communicate design ideas using user flows, process flows, sitemaps and wireframes.

Incorporate functionalities and features into WOU Transfer page.

Maintain, Test, and improve the appearance of the website by enforcing content standards and best practices.

I.T. SUPPORT TECH, CATHOLIC COMMUNITY SERVICES

SALEM, OR - 2017 - July 2018

Support the IT team in the maintenance of hardware, software and equipment to ensure secure and efficient operations.

Respond to I.T. request tickets, communicate changes, identify and facilitate the needs of the department.

Troubleshoot issues with equipment like printers, computers and servers.

Maintain computer equipment and software to ensure secure and efficient operations.

VOLUNTEER:

Academic Success Mentor September 2008 - July 2011

LOOKING GLASS INDEPENDENT LIVING PROGRAM, Eugene, Oregon

Provide academic support for transitioning foster youth, assistance in utilizing life skills, and locating resources like scholarships, tutoring, etc.

Assist in outreach activities and events for the program.

PROGRAMMING LANGUAGES:

HTML

CSS/Bootstrap

Database Design

C#/Razor

C++

JAVA

Python/Scripting

SQL/PHP

LINQ

Haskell

POV-RAY

JavaScript/JQuery

AJAX