

# IAM Cloud Program Growth Roadmap

## Overview

This document outlines a phased roadmap to guide the development and scaling of the IAM cloud engineering program within a multi-cloud enterprise context. The roadmap provides a strategy for a two-person IAM engineering team to support current priorities, guide future hiring, and establish an enterprise-class IAM function aligned to compliance (FFIEC CAT, NIST 800-53, CSA STAR).

It is intended for leadership visibility and to be documented in Confluence as a strategic guidepost.

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## Mission Statement

To design, standardize, and scale an enterprise-grade IAM function that secures identity and access across AWS, Azure/Entra, and GCP, supports DevSecOps, and enables business agility while maintaining regulatory compliance.

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## Phase 1: Stabilization & Foundation (Q3 2025 – End of 2025)

**Goal:** Establish standards, visibility, and core control enforcement for Azure/Entra and AWS.

### Azure Landing Zone Support

- Document all IAM access flows and resource provisioning in Confluence
- Build IaC modules (Terraform) for roles, groups, service principals
- Refactor existing technical debt (hard-coded permissions, legacy groups)
- Map IAM resources to applications + owners (CMDB mapping)
- Implement Confluence-based IAM resource knowledge base
- Define process for cross-tenant access and M365 API access control
- Establish baseline certification process for Entra roles + app registrations

### AWS Landing Zone Design Support

- Participate in LZ design and legacy gap analysis (IAM 1.0 → 2.0)
- Define standards for new AWS IAM roles, policies, service accounts
- Migrate IAM Terraform modules and assist with remote state management
- Map AWS IAM entities to owners + applications
- Begin building compliance visibility dashboards (Splunk, tagging, manual scripting)

### Cross-Initiatives

- Document all authentication flows (Ping + Okta) in Confluence
- Begin code reviews + repository structuring for all IAM terraform repos

- Build ad hoc PowerShell + CLI scripts for IAM analysis
  - Establish baseline tagging, ownership, and certification requirements
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## **Phase 2: Automation & Observability (2026 – Q2 2026)**

**Goal:** Improve efficiency, transparency, and policy enforcement across clouds.

### **Central Inventory + Dashboard Development**

- Build internal dashboards for IAM resource tracking and non-compliance
- Integrate data from:
  - Veza (once onboarded)
  - SailPoint (source of truth)
  - Wiz (via API)
  - CyberArk (manual mapping)
  - ServiceNow CMDB
  - Splunk (audit logs)
- Correlate roles, service accounts, permissions, and ownership

### **Compliance Automation + Certification**

- Automate tagging audits and owner mapping validation
- Integrate SailPoint + ServiceNow for re-certification workflow
- Define rules for policy scope and risk scoring
- Develop drift detection tooling for IAM entities vs. Terraform

### **Okta Migration Finalization**

- Support testing, federation integration, and cutover of AWS to Okta
  - Document post-migration operational workflows
  - Partner with federation team on secrets rotation and assertion validation
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## **Phase 3: Scaling + Governance as Code (Q3 2026 and Beyond)**

**Goal:** Harden IAM as a product. Scale with security, DevSecOps integration, and predictive compliance.

### **IAM as Code Maturity**

- Formalize versioned IAM modules (per cloud)
- Enforce policy-as-code for tagging, ownership, role scope
- Introduce CI/CD checks for IAM Terraform PRs
- Implement self-service JIT model via SailPoint or Okta Workflows

## **Organizational Scaling**

- Define hiring roadmap:
- IAM Cloud Engineer (Terraform + tooling)
- IAM Operations Engineer (certification + support)
- IAM Architect (future-state design + tool ownership)
- Embed IAM engineers in cloud/platform working groups
- Create IAM steering council to govern policy exceptions, drift response, JIT eligibility

## **Long-Term Analytics & Insights**

- Build behavioral models for privilege scoring (based on usage)
- Use AI/LLM agents to correlate IAM risks across cloud, CMDB, and SIEM
- Enable dashboard exports for audit readiness + executive reporting

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## **Success Metrics**

- 100% of IAM resources mapped to app + owner
- 100% of Terraform modules reviewed + versioned
- All IAM access flows documented in Confluence
- <5% IAM resource drift across platforms
- SLA-driven access certification cadence in place

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This roadmap will evolve quarterly and be version-controlled in Confluence. It acts as the foundation for IAM team scaling, hiring, tooling adoption, and engineering prioritization.