Nicholas B. Anderson

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Business Analyst | Data Analyst | Project Manager

A professional data enthusiast with 7 years' experience delivering positive ROI at a Fortune 100 company. Led data analysis, report modelling, and executive communications for transformational initiatives

Experience

Jan 2016-Mar 2019
Verizon
Basking Ridge

Global Risk-Compliance Business Analyst
Managed 50+ offshore initiatives with a focus on disjointed data centralization, process standardization, and report visualization.
- Produced $3.3M YOY cost-savings by managing the completion of 52 offshoring efforts spanning 9 business departments, liaising with senior management to prioritize and execute on offshore vision.
- Achieved 25% faster project timelines through root cause analysis of project workflows & delivering corrective action, fixing broken processes and standardizing efforts for 11 cross functional teams.
- Alleviated ad-hoc reporting commitment of 7,400 yearly resource hours through the centralization of data from POS, billing, and dotcom systems. Using Tableau, visualized this joined data into a CIO Dashboard capable of displaying aggregated KPIs & insights for our offshore footprint.

Aug 2014-Jan 2016
Verizon
Piscataway

Vendor Management Business Analyst
Created advanced Excel data matrices for vendor-contract data, and maintained a web portal for visualization and reporting.
- Enabled 33% accuracy increase for forecasting project milestones, by developing a web app: Project Estimation Tool (PET). PET forecasted the level of effort (in man hours) for pipeline projects based on actual data from historical project plans.
- Earned Award for developing business rule tables used company-wide for clean, centralized management of hardware budget.

Mar 2012-Aug 2014
Verizon
Warren

Jr. Finance Project Manager & Business Analyst
Managed IT-Telecom projects and rural mergers & acquisitions, on 20+ rural areas with a customer base of over 2.6 million.
- Aided in a 1.5 million increase to Verizon customer base by managing 2 successful acquisition efforts, providing MSProject plans, Gantt charts, technical GUIs, and onboarding support.

Jun 2011-Aug 2011
J.P.Morgan
Jersey City

Jr. Business Analyst
Elicited business requirements for a vendor fraud detection solution.
- Eliminated a week-long development cycle for vendor, by coding JavaScript forms that integrated with their proof-of-concept prototype; this was robust enough to be used in production.

Jun 2009-Oct 2009
Knight
Jersey City

Jr. Business Analyst
Serviced internal customers, enhancing stock trading software. Managed Word, PowerPoint, OneDrive, OneNote and Excel for team.
- Reduced resource hours on data entry task (4hr / week) by creating custom Python ingestion scripts for Bloomberg terminal use.

Education

2012 Graduate

Stevens Institute of Technology
Bachelor of Computer Science

Skills

Reporting
Tableau, Qlik, Excel, VBA, Cognos

Search & Analytics
SQL, Python, R, SEO, JavaScript

Process Design
VISIO, ITIL, Six-Sigma

Software Lifecycle
Agile, Scrum, Kanban, Waterfall

Project Planning
MSProject, Clarity, Smartsheets

Documentation
BRD, Use Cases, FRS/FSD, SRS/SRD

Testing
User Stories, Use Cases, Test Cases

Remote Experience
VPN, Zoom, WebEx, Home Office

Communications
C-Level Presentation Experience

Collaboration
SharePoint, Confluence, GitHub

Leadership
Managing Projects & App Teams

Work with Global Partners
Follow the Sun 24hr Work Experience

Interests

Specific to the job – I try to be creative in this little space here.