

May 24, 2025

Motivation Letter For Enterprise Customer Support Specialist (Remote, Europe Full Time Contract)

Dear Hiring Team,

I am excited to apply for the Enterprise Support role at Perplexity. With over two years of experience in B2B enterprise customer support particularly serving European markets. I have developed a deep understanding of E.U. specific security requirements, GDPR compliance, and localization practices.

In my previous roles, I've consistently provided technical support to enterprise clients across diverse industries in both the U.S. and Europe, successfully resolving complex issues and clearly communicating sophisticated technical concepts to non-technical stakeholders. My familiarity with AI products, cloud integrations, and customer support platforms such as Intercom and Zendesk has enabled me to maintain high customer satisfaction levels even in fast-paced environments.

Furthermore, my multilingual capabilities in English, French, and Spanish have greatly enhanced my ability to support diverse international clientele effectively. I'm particularly drawn to Perplexity's innovative AI-driven solutions and am eager to contribute my expertise to improve your Enterprise Pro offerings, documentation, and support processes.

Thank you for considering my application. I look forward to the opportunity to further discuss how I can add value to your enterprise customer support team.

Best regards,

Nicholas Bwalley