Nicholas Freberg

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EDUCATION

Bridgewater State University, Bridgewater, MA
Bachelor of Science degree in *Computer Science*   May 2020
Honors: Dean's List, 1 semester
Work up to 30 hours a week while attending school full-time and commuting

TECHNICAL SKILLS

Programming: Python, Go, Java, C++, C, HTML, CSS, SQL, JavaScript, Bash, Rust
Software: Visual Studio Code, Eclipse, PyCharm, Git, PuTTY, and Slack, Discord, IntelliJ, GoLand, GitHub Desktop, Teams
Operating Systems: Developed applications on Microsoft Windows 8 and 10, Mac OS X, and Linux

RELATED EXPERIENCE

ResNet Support Representative, Information Technology, **Bridgewater State University**   September 2018 – May 2020
- Advertised and supported students with the multitude of services included in their ResNet and technology fees
- Worked with Zendesk chat software for customer support
- Used TeamDynamix as an ITSM/Ticket Management system
- Used Cisco Prime software and PuTTY client to set up and edit wired and wireless connections across campus's enterprise network
- Maintained and replaced APC Uninterruptible Power Supplies (UPS) to keep network switches powered
- Repaired coaxial and ethernet connections by using termination tools
- Provided general desktop assistance for Windows and Mac OS X platforms
- Assisted the Telecomm/Networking Department in a network infrastructure upgrade across multiple residence halls and academic buildings
- Maintained and monitored the status of Wepa print stations across campus
  - Independently developed a command line interface (CLI) to automatic status reports
- Remotely supported resident students in emergency hardship housing during COVID-19 pandemic

RELATED COURSEWORK

Computer Science I & II, Data Structures and Algorithms, Organization of Programming Languages, Operating Systems, Computer Networks, Analysis of Algorithms, Object-Oriented Software Engineering, Cybersecurity & Computer Networks, Rust vs. Go, Computer & Network Security, Wireless Networks, Distributed Systems, Senior Design and Development, 2D Game Design, Web Application Development

OTHER EXPERIENCE

Member, Computer Science Club, **Bridgewater State University**   September 2014 – May 2016
Shift Supervisor, **CVS Health,** South Weymouth, MA   March 2017 – October 2018
- Received raises annually based on performance

Shift Supervisor, **CVS Health,** Pembroke, MA   November 2019 – Present
- Received raises annually based on performance