

Nickolas Holden

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EDUCATION:

The University of Michigan

Bachelor of Science

Major: Computer Science

Ann Arbor, MI

Expected: May 2020

Relevant Courses:

- Programming and Introductory Data Structures
- Discrete Mathematics
- Linear Algebra
- Computer Science Pragmatics
- Web Design, Development and Accessibility
- Business Analytics

ACADEMIC PROJECTS:

University of Michigan Project

- Developed a simplified version of a Multi-Variate Bernoulli Naive Bayes Classifier using natural language processing and machine learning techniques to classify and label forum probable category

WORK PROJECTS:

Standard Parking

- Independently developed program in Python to automate the payment verification process, eliminating human error and significantly reducing time to complete the nightly audit.

WORK EXPERIENCE:

Standard Parking, GM Renaissance Center

Detroit, MI

Cashier / Valet

May 2014 – July 2018

- Distributed the driver stall inventory, midnight cashier key inventory, and afternoon cashier's end of shift report, allowing supervisors ample time to complete end of shift functions
- Remote control into the CVPS server and restart the system, allowing the gates to work properly and preventing services charges from IT and customer support
- Completed the midnight audit, maintaining accurate inventory measurements?
- Demonstrated scrubbing tickets, voiding transactions, and updating customer accounts to co-workers and supervisors, ensuring company procedures are properly maintained

SKILLS:

Computer Skills: Experience in C++, Python and SQL. Proficient in Microsoft Word and Excel.

Certifications: Microsoft Technical Associate Operating System Fundamentals Certification.