

TROUBLESHOOTING

MOUNT 5 ERROR

A mount 5 error typically occurs if a MDS server is laggy or if it crashed. Ensure at least one MDS is up and running, and the cluster is active + healthy.

MOUNT 12 ERROR

A mount 12 error with `cannot allocate memory` usually occurs if you have a version mismatch between the **Ceph Client** version and the **Ceph Storage Cluster** version. Check the versions using:

```
ceph -v
```

If the Ceph Client is behind the Ceph cluster, try to upgrade it:

```
sudo apt-get update && sudo apt-get install ceph-common
```

You may need to uninstall, autoclean and autoremove `ceph-common` and then reinstall it so that you have the latest version.