Version Release Notes 10.1.180530

Changes available in 10.1.180530. This documents all changes from V7.4 Build 18.3.26.

Corporate Version Required: 17.8.22
Eserver Version Required : 18.3.7.1
Mobile Version Required: 17.5.27.1

New Features 10.1.180530

New features available in 10.1.180530. This documents all new features added from 10.1.180424.

Do Not Display Check now applies to all canvas types
Print After Closed option for Tip Rates
Allows you to print the tip rates on the guest check after the check is closed.

Software Fixes 10.1.180530

Software fixes in 10.1.180530. This documents all software fixes from 10.1.180424.

- Payment duplication. If a payment is swipe after first pressing a payment button, then a payment is swiped at the order entry screen it may duplicate the first payment.
- QSR Item time stamp looks at previous item ordered and will force a different timestamp if they are the same.
- Delay added for QSR
- Menu Item Filters were finding on ID and should not. The ID is for downloading purposes only.
- Print Menu from Menu Items > Tools > Print caused an access violation.
- Swiping a manager card with more than 4 digits caused issue on manager approval screens.
- The dispatch screen would include orders not assigned to drivers when the driver returned, if the driver took an order that was not closed or assigned before returning from a delivery.
- Removed deleted items from data feed.
- ADP Total Tips Export was not exporting the correct headers. It is now set for Earning Code 3 with T for code and Total Tips for the payroll field.
- When using a rear display for signature capture, combined with the ability to email the receipt, the email text box was displaying on the terminal instead of the rear display. It will now appear on the rear display for the customer to enter their email address.
- When using a rear display for tip suggestion, if the customer selected "Custom Amount" the amount window would appear on the terminal instead of the rear display. It will now appear on the rear display for the customer to enter the amount.
- The Canvas Option to not display check was not visible. There is now a check box for this option.

New Features 10.1.180424

New features available in 10.1.180424. This documents all new features added from V7.4 Build 18.3.26.

Canvas Option to 'Do Not Display Check'

When selected, the on screen guest check does not display. Great for floor plans and kiosks.

New Focus Version Naming for PCI

Focus versions now include a new major(10), a new minor (1) and a wild card. The wild card will replace what used to be the "Build" number. Though it no longer includes periods, it remains consistent with our previous build. For example, a new version used to be V7.4 Build 18.4.24. Moving forward this will be displayed as 10.1.180515. When submitting support tickets, be sure to include the wild card.

Email option when viewing onscreen reports in PDF viewer now uses Focus email credentials instead of default email client.

If the API key does not exist, we no longer make calls to myFocus.

Software Fixes 10.1.180424

Software fixes in 10.1.180424. This documents all software fixes from V7.4 Build 18.3.26.

- Print Menu from Menu Items>Tools>Print caused access violation. This was introduced in 18.3.26 with the addition of Guest Check Format in items.
- When using the employee search function, if no employees were returned and you immediately added a new employee, this could result in a duplicate employee.
- When using $ Item Allocate with Item $ Discounts, the discount amount at the bottom would show $0.00. This resulted in the discount totals at the bottom of the Daily Sales Report not balancing even though the Total Accountable and Total Payments balanced.
- Quick set resulted in a range check error. This was introduced in 18.3.26 with the addition of Guest Check Format in items.
- Splitting an item of $.01 across multiple checks caused an issue with the data feed.
- First Data batching issues with TLS 1.2 resolved.
- Transferring items and seats to a different owner sometimes resulted in a large tax exempt value.
- Additional fault tolerance added to the data feed.

New Features V7.4 Build 13.2.26

Menu Items > Guest Check Format
Allows the individual menu items to have their own guest check format. Great for delivery items such as salads and beverages.

Waitlist
The ability to add customers to a waitlist and define the number of guests, preferred location and table type, and provide notes such as birthday, VIP, etc. For a monthly fee, restaurants can text customers a customized message when their table is ready.

Item $ Allocate Discount Option
Spreads the total value of the discount across all items evenly, eliminating the need for subtotal $ discounts.

Subtotal Discount Percentage and Subtotal $ Amount options
Configured in Create, this new feature removes the ability for users to create discounts set to a type of Subtotal $ and Subtotal %.

Manual Close at Payment
A location setting used in conjunction with Manual Close Check Required. When selected, the items will send to the kitchen automatically once the check is fully tendered with approved payments. Great for fast food and kiosks.

Order Access Start Check package
Allows a user to start a check prior to adding a menu item or customer to the check. It also overrides the guest and table requirements for that check.

Transfer Table package
Provides the ability to transfer a table directly from a package, and allows the user to transfer a check to a table that is not open.

Connect/Disconnect Tables
Allows the user to combine multiple tables on a floor plan into one table. When connected, the user can select any of the connected tables to access the check.

Transfer In/Out Reporting
An option added to the Activity Report that details all checks that were transferred to and from employees. The report will display the check number and the dollar amount per employee.

Text Based Format added to the Menu Item Report
Enables you to print the menu item report to a 40 column printer.

Customer Phone Number Label Configuration
Allows you to define 3 phone number fields, overriding Phone 1, Phone 2 and Fax to Mobile, Home, Work as an example.

Customer search on all three phone numbers
Now when searching via 'Phone Number' we look at Phone 1, Phone 2 and Phone 3, allowing a customer to have multiple phone numbers tied to the same address/account.

Customer added to Payment Package
The ability to select a specific local customer account when using the payment package for Local Accounts.

Combine before Print option added to taxes
When using 'Detailed Exclusive Tax' options, you can not select what taxes are combined

Canvases can be extended to 500
Canvases - 500. Create>Reset>Extend Files>Canvases.

Packages can be extended to 500
Packages - 500. Create>Reset>Extend Files>Packages.

Auto populate phone number for myFocus Loyalty
myFocus Loyalty will automatically populate the phone number in the search field when a local customer is on the check for easier use of loyalty for pickup and delivery locations utilizing phone number based loyalty.

Gift Card Lookup via phone number
A myFocus Loyalty customer can apply gift card payments by the phone number associated with the account.

Void Chit Option
When selected in Miscellaneous>General>Options Focus will print a void chit each time a void is performed.

Always require approval job right added

Requires an employee to enter their access code for every function requiring approval, even when they are logged in. This eliminates employees from performing certain functions when a manager leaves a terminal while still logged in.

Back Office Message File Logging

The Message File now logs any changes to credit settings, jobs and employees for PCI requirements.

Feature Enhancements V7.4 Build 18.3.26

Feature enhancements available in V7.4 Build 18.3.26. This documents all feature enhancements added from 17.7.5 to 18.3.26.

Password now requires at least one letter in addition to the special character and the number.

New password will be required when creating a new password, and will not affect current users with passwords.

Selected location is reset when a check leaves the screen

When changing locations via a package, the default location is automatically restored once the check leaves the screen.

Canvas Designer now utilizes Windows copy, paste and cut keyboard shortcuts

When canvas items are selected, CTRL X, C and V will copy, paste and cut items to and from the screen.

Total available stations now 150

In Create you can now increase the number of stations to 150.

Stations have the station number configured next to the "Name" label

In Locations > Stations, you will now see the number (1-150) displayed next to the name.

Up and down arrows on keyboard

Allow the up and down arrows to change the time and AM/PM

Improved speed accessing menu items.

Bypass Amount Confirmation

Option in Payment > EMV package to bypass amount confirmation to speed up payment transaction.

Monetary EMV secure device now set correctly to EMV_IPP320_MONETARY_E2E

Now displayed under Locations > Stations > Devices > EMV Type

Discount Guest Check Name

Allows you to define the discount name printed on the guest check separate from the discount itself. Example: Discount Name Kitchen Error, Guest Check Name: Sorry for the mix up.

Employee access code increased to 5 digits.

Employee Job selection on the Employee Setup screen now has <None> option

In the past you would have to use the delete button on the keyboard. Now <None> appears in the drop down list.

Outside of grace period message added

Changed the message when a user is set to "enforce" schedule and clocks in during a scheduled shift, but is outside the grace periods. The previous message was "you are not scheduled" and was confusing.

Menu Items - Require Approval now requires ONLY the "Ring - Require Approval" Job Right; the "Ring - Variable Price" Job Right is not sufficient.

If a menu item was set to both 'Require Approval' and 'Variable Price' the job right Ring-Variable Price would enable the menu item to be ordered. Now they are separated and an employee would need both job rights.

Menu Item Setup modifying canvas selection now has the <None> option

In the past you would have to use the delete button on the keyboard. Now <None> appears in the drop down list.

Increased the number of myFocus loyalty plans at the store that a member could be added to 10

In the past only 4 plans would appear when adding customers to loyalty via the POS. This was an issue for groups with more than five plans. Now 10 appear and a 'Select All' button has been added.

myFocus Loyalty Automatically populate the First Name, Last Name, and E-mail Address in the Add Member form if a customer is assigned to the check.

Previously, if a customer was on check we would populate the phone number in the loyalty look up box. Now, if adding that customer to the loyalty plan the first name, last name and email address are populated as well.

myFocus Loyalty allows adding points after close from the Points Balance Screen

Enables you to add a new customer and add points to their account from the same window. Can be used in conjunction with the variable rewards to assign a dollar amount available to that customer for a credit owed. Good for delivery location credits.

Recreate Batch (Offline Only)
Add the ability to recreate a batch for Offline transactions only.

On start-up, we now make a call to Azure to retrieve the Waitlist credentials
Restaurants using waitlist will not need predefined credentials, we control that via the cloud to easily turn on and off texting abilities.

Data feed separated out from e-mail thread
Eliminated myFocus upload from halting if the email thread dies.

Network printers now supported on the 40 column reports and time card report
Network printers would not allow time cards and schedules to be printed.

Multi-Check dashboard automatic refresh
The MCD now automatically refreshes every 30 seconds.

Split item on the split screen was not allowed if the item had an order type charge on it.

Order Type 500 % fee limitation removed from order type configuration
You can now set an order type fee to be more than $500. Helpful with order types that have a minimum fee like large parties.

Position Review Screen - Repeat Command available

Super Groups Option on the Activity Report
You can now select Report Groups, Super Groups or both on the Activity Report, similar to the DSR.

Tip Pool Report - Computed only on sales of Tipped Order Types

Drawer Report Net Cash Only option
Similar to the Activity Report, the Drawer Report can now display Net Cash Only.

Hyperlink on Attendance Report

Underline hyperlinks on the Void/Discount Report, Payroll Report and Attendance Reports

Signature capture on rear display with touch screen rear display

Rear Display Signature Capture added onscreen keyboard to rear display when selecting email for receipt

Waitlist Added Send Text When Added
An option to send a text when a customer is added to the waitlist is now available.

Display a verifying form now when texting so it doesn't look like the screen is locked up
There is sometimes a brief delay when texting customers on the waitlist, now a verifying box pops up so the employee does not think the terminal is frozen.

Level UP Support for TLS 1.2

Removed the Cancel button on the Adjust Tip Screen for Signature Capture from the customer facing portion and added it to the employee "waiting screen".

Automatically disconnect "Connected" tables when the check is closed.

Software Fixes V7.4 Build 18.3.26

Software fixes available in V7.4 Build 18.3.26. This documents all software fixes from 17.7.5 to 18.3.26.

- When using Reorder within the Customer Window and then modifying those items, the conversational modifiers would not display correctly.
- Connection timeout on the new style internet API would result in the thread hanging up, stopping myFocus uploads.
- When combining checks, if the user retrieved the destination check on another station immediately after the user pressed YES to combine the checks, it was possible for the check to appear on multiple stations resulting in lost check items.
- A Range Check Error occurred if Transfer Items was done on a check with a discount that had "Apply to Subtotal" enabled and the check was left with a negative balance. It also could result in across-linked check.
- EMV Monetary changed secure device to EMV_IPP320_MONETARY_E2E.
- Customer look up took exceedingly long times when looking at order history. This occurred when a check file did not open successfully. Focus was trying 5 times with a pause of one second.
- When splitting a check and immediately running a credit card prior to check save could result in duplicate credit cards charges. Introduced in 17.11.7.
- Credit card vouchers were not printing 'when assigned' when the payment was only a partial amount.
- The Charge Amount was ignored when entering a tip for a Local Account, enabling a customer to exceed their available charge limit.
- The canvases on the canvas ribbon did not always redraw to show the canvases for the location assigned to a check when the check was started using the %L Macro on the floor plan. This occurred if the current canvas was the same as the default canvas for the location assigned to the check.
- Suggested tip lines were not following formats.
- Duplicate access codes could be entered when adding a new employee.
- Transferring Items could result in a negative balance if negative priced items were on the check.
- Hold Items were allowed to be deleted regardless of the job right "Checks - Delete/Modify Items on Hold".
- Order Type Charge - Menu Item Filter was not working when using a filter over number 127. Now only the top 127 are available.
- When filtering out Menu Items by Canvas in Canvas Designer, Canvases over 128 would not display any items.
- Price levels did not select the correct one on menu item screen - was introduced when <None> Option was added.
- Time Ranges did not select the correct one on menu item screen - was introduced when <None> Option was added.
- Menu Item Setup/Find/ID was not functional, it would find all items regardless of the ID.
- In local loyalty, when retrieving a check that had an instant discount on it, adding additional items to the check would crash the system.
- Offline Loyalty was returning a declined message instead of approved online.
- Performing a refund in Setup when running the /setup switch created an access violation.
- When in Detail Mode, the seat buttons were not lined up properly.
- Online Orders did not import hyphen separated values for sub, extra, no correctly.
- Online Ordering change on menu export had malformed XML.
- When using 'Print when Assigned' with multiple seats on the check, only the first seat was printing.
- On the Audit Report, if both Deletes and Drawer Opens were included on the report the Drawer Opens were interspersed with the delete transactions.
- The Labor % on the nFocus Dashboard was calculated using the NS- Report Groups.
- Display calendar on reports did not populate the end date with the start date selected.
- On the Payroll Report, long job names with uppercase characters would not display properly.
- On the Attendance Report, the customized field format did not display the Break In/Out fields using the conventional time format.
- When using Bimonthly Pay Periods, the Start Date was not correct when selecting the 'Previous Pay Period' option.
- When using the clock icon to edit the time, the Total Hours on the bottom of the screen would not refresh.
- Alerts, Support Notifications and Waitlist now require an add member call from text recipient if not previously registered. When adding a number to Alerts and Support Notifications you now must register the number by hitting the register button.
- Canvas Designer Sorting ^ no longer appears at end of the item when using "wrap".
- When using a touch screen rear display, if the rear display was touched and the image timed out, the image would never be displayed again.
- Apostrophes were causing issues with exports.
- Displaying wrong remaining balance on certain instances with split checks.
- The menu item name was truncated on the Daily Item Count Report if a menu item name was long and uppercase.

- An error message 'Invalid file name - %s' was displayed if the user clicked on the header in the check view window.
- Inactive employees were showing up in the On the Clock section in the nFocus Dashboard.
- Resolves issue with myFocus upload when an item has an ASCII character return.
- When using rear display with signature capture or tip select, the rear display showed subsequent forms such as the Name Prompt screen.
- Media report would show credit card payments as 'Manual' when an employee hit the payment type prior to swiping the card. Introduced in 18.2.21