Nicholas Romanek

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Summary:

Highly motivated IT Supervisor with a passion for automation and technology and a proven track record of success in developing, deploying, and managing systems for large-scale enterprises. Experienced in the implementation of complex systems, with a keen eye for problem-solving and process optimization. Skilled in a variety of programming languages, IT infrastructure, and automation tools. Ready to leverage my expertise to increase efficiency and reduce costs for a progressive organization.

Qualifications

- Successfully manage projects and personnel. This includes establishing the requirements of a project, evaluating different options, setting goals, tracking metrics, and providing training.
- Administering Intune, Autopilot, Azure Virtual Desktop, and Azure AD.
- Building solutions using Power Automate that save the company time and money.
- Excels at troubleshooting Windows and network related issues in large-scale environments.
- Experience with organizing and completing migration projects (email and server).
- Programmed and configured Cisco, Checkpoint, SonicWALL and Fortigate firewalls.
- In-depth knowledge of ESXi, VEEAM, VirtualBox, Hyper-V and Azure
- In-depth knowledge of Microsoft 365, Windows Server 2016, Connectwise.
- Capable of configuring DNS, DHCP, Group Policy and AD in Windows Server.
- Ability to analyze security needs and implement solutions with Windows, Mac, and Linux.

Technical Certifications:

- Azure Architect Solutions Expert (AZ-303 and AZ-304) - 2021
- Azure Fundamentals (AZ-900) - 2021
- Microsoft 70-740 Installation, Storage, and Compute with Windows Server 2016 - 2020
- Cisco Certified Network Associate Wireless (CCNA Wireless) - 2017
- A+ 801 – 2014
- Cisco Certified Network Associate (CCNA) – 2013
- Certified Wireless Network Administrator (CWNA) – 2013

Related Experience

AirPro Diagnostics
IT Supervisor, September 2021 - Present
System Administrator, September 2020 - September 2021

- Directly manage the network administrator and service desk manager, and serve as a point of escalation for them and our team

- Built a system to automate the onboarding process to save time and reduce errors
- Built SharePoint site to enable techs to download and upload software from a central location
- Migrate on-prem virtual machines to Azure
- Led project to deploy MFA across the entire organization
- Led project to deploy Azure Virtual Desktop for the Billing department
- Led project to replace aging camera system with Unifi Protect
- Led project to migrate users from on-prem domain to Azure AD
- Implemented SD-WAN on firewalls at multiple locations

4QuartersIT
Systems Engineer
September 2018 - September 2020

- Configure backups in VEEAM and Asigra for new and existing clients.
- Onboard new clients, document the existing infrastructure, design and deploy any additional technology that's required.
- Extensive troubleshooting experience with physical and virtual networks, applications and databases, Office 365, and physical hardware.
- Experience with server and email migrations using powershell.
- Regularly configure and deploy telephony equipment and administer the controller in-house.
- Extensive experience using and troubleshooting Hyper-V.

The Arco Group
Systems Administrator
January 2016 - September 2018

- Maintain backups for all clients.
- Deploy computers for clients.
- Configure firewalls and switches.
- Troubleshoot server and desktop related issues.
- Experience troubleshooting Citrix and VMware related issues.

iMethods
IMAC Contractor
July 2015 - January 2016

- Configure, deploy and troubleshoot computers for Baptist employees. Inventory, organize and assign equipment to technicians before being deployed.

Hodges Technologies Incorporated
Network Analyst
February 2014 - May 2015

- Maintain backups for all clients.
- Deploy computers for clients.
- Configure and troubleshoot firewalls and switches.

- Troubleshoot server and desktop related issues.

Buckeye Partners, L.P.
Network Analyst
January 2014 - February 2014

- Document the existing infrastructure for branch sites and troubleshoot network related issues.

Lehigh Carbon Community College
I.T. Student Worker
November 2013 - January 2014

- Troubleshoot desktop related issues for students and employees.

Education:

Lehigh Carbon Community College
Computer Specialist – Network Technology A.A.S.
GPA: 3.7, Dean's List: Fall 2013, Spring 2014