

NICKOLAUS CARTER

Killeen, TX 76542 | (254) 290-0560

nickolaus.carter81@gmail.com | www.linkedin.com/in/nickolauscarter | <https://github.com/nickolauscarter>

SUMMARY

Current TS/SCI security clearance. Intelligence professional with 20+ years of experience conducting analysis, information collection, research, team building, and leadership. Expert at improving process efficiency, productivity, morale, and workplace culture. My passions include building computers, computer programming, and learning new technologies. I just started learning Kali Linux through self-study.

CORE COMPETENCIES

Networking | Troubleshooting | HTML5 | CSS3 | JavaScript | Database Architecture | RESTful API | Team Building | Research | Analysis | Process Improvement | Customer Engagement

PROFESSIONAL EXPERIENCE

U.S. Army, Various Locations, September 2000 – Present

- April 2014 – Present: JBLM, WA and Fort Hood, TX
Intelligence Operations Manager – Direct Reports: 6 / Indirect Reports: 30
 - Performed duties as Systems Maintainer and Trainer of Prophet Enhanced (POR-B) systems. The POR-B is a tactical satellite network mounted on a military vehicle that operates on three distinct computer network protocols (NIPR, SIPR, JWICS) via the Tactical Data Network (TDN). By working closely with field service representatives, I ensured currency of network configurations and software updates.
 - Incorporated PDA-184 computer software into tactical missions. This enabled digital file sharing in austere environments through tactical radio networks that consisted of FM, HF, and SATCOM radios.
 - Managed six small teams of junior human intelligence collectors in various locations across Eastern Europe and Afghanistan which resulted in 223% increase in productivity.
 - Trained 24 junior intelligence collectors in fundamentals of collection, rapport building, and operational cycle which earned top 10% team ratings in culminating annual evaluation.
 - Performed additional duties as Intelligence Collection Manager for 30 days in Australia in order to support the annual evaluation process of multi-national military forces.
- February 2010 – April 2014: Special Operations Command Africa, Stuttgart, GE

Operational Support Manager – Direct Reports: 3 / Indirect Reports: 24

- Conducted regular liaison with State Department, Defense Intelligence Agency, Army Operations Group, and Central Intelligence Agency representatives to coordinate and de-conflict intelligence operations across northern Africa.
- Developed and implemented comprehensive intelligence collection plan to support operations within six African countries which increased intelligence reporting from an average of 10 to an average of 100 annually.
- Served as Counterintelligence and Human Intelligence Operations Chief during tumultuous coup in Libya, regularly advising senior military officials on policy and legal considerations pertaining to Human Intelligence Collection activities in Africa.

- July 2006 – February 2010: B Co, 4th BSTB, 4th BDE Combat Team, Fort Bragg, NC
Intelligence Operations Team Leader – Direct Reports: 5 / Indirect Reports: 0

- Managed a six-person Human Intelligence Collection Team in the austere environment of Afghanistan which resulted in over 200 intelligence reports being produced.
- Developed a streamlined process for sourcing leads which significantly improved talent acquisition and overall efficiency of intelligence operations for team.
- Provided regular training to groups of 20+ to ensure employee job proficiency and understanding of new and emerging technologies.

- September 2000 – July 2006: U.S. Army, Various Locations

Information Technology Systems Specialist – Direct Reports: 0 / Indirect Reports: 0

- Assumed responsibility for troubleshooting, installing, and maintaining tactical networks both in training and in the austere environment of Jordan for a period of three months in early 2003.
- Established radio, computer, and satellite communication network architecture for a deployed Special Operations element which supported senior executive decision-making processes.
- Processed over 2,000 remedy tickets which ensured workplace efficiency was never negatively impacted by hardware or software issues.

EDUCATION

Certificate in Full Stack Web Development, University of Texas, Austin, TX

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node.js, MySQL, MongoDB, Express.js, Handelbars.js & ReactJS. Currently maintaining a grade of 100% and will graduate May 2021.

Centerville High School, Centerville, OH

- High School Diploma