DOKUMENTASI TUGAS AKHIR DATA MINING 4408

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Code:

```
import matplotlib.pyplot as plt
import matplotlib.ticker as tick
import pandas as pd
import numpy as np
import seaborn as sns
import re
import os
```

Load Data

```
df_items = pd.read_csv('20191002-items.csv')
df_reviews = pd.read_csv('20191002-reviews.csv')
```

```
print('shape : {}'.format(df_items.shape))
df_items.head()
```

□ :	shap	pe : (10942,	9)							
		itemId	category	name	brandName	url	price	averageRating	totalReviews	retrievedDate
	0	100002528	beli-harddisk- eksternal	TOSHIBA Smart HD LED TV 32" - 32L5650VJ Free B	Toshiba	https://www.lazada.co.id/products/toshiba- smar	2499000			2019-10-02
		100003785	beli-harddisk- eksternal	TOSHIBA Full HD Smart LED TV 40" - 40L5650VJ	Toshiba	https://www.lazada.co.id/products/toshiba- full	3788000			2019-10-02
	2	100004132	beli-harddisk- eksternal	Samsung 40 Inch Full HD Flat LED Digital TV 4	LG	https://www.lazada.co.id/products/samsung-40-i	3850000			2019-10-02
	3	100004505	beli-harddisk- eksternal	Sharp HD LED TV 24" - LC- 24LE175I - Hitam	Sharp	https://www.lazada.co.id/products/sharp-hd-led	1275000		11	2019-10-02
	4	100005037	beli-harddisk- eksternal	Lenovo Ideapad 130-15AST LAPTOP MULTIMEDIA I A	Lenovo	https://www.lazada.co.id/products/lenovo- ideap	3984100			2019-10-02

df items.describe()

	itemId	price	averageRating	totalReviews
count	1.094200e+04	1.094200e+04	10942.000000	10942.000000
mean	2.936823e+08	3.020219e+06	4.171632	27.369494
std	2.090568e+08	6.681453e+06	1.032055	260.253817
min	6.068000e+03	1.000000e+03	1.000000	1.000000
25%	1.082924e+08	7.920000e+04	4.000000	1.000000
50%	3.540792e+08	1.095000e+06	4.000000	2.000000
75%	4.527141e+08	3.959000e+06	5.000000	7.000000
max	7.242170e+08	2.750000e+08	5.000000	9631.000000

print('shape : {}'.format(df_reviews.shape)) df_reviews.head(4)

sh	ape : (20378 itemId	7, 15) category	name	rating	originalRating	reviewTitle	reviewContent	likeCount	upVotes	downVotes	helpful	relevanceScore	boughtDate	clientT
	100002528	beli- harddisk- eksternal	Kamal U.		NaN	NaN	bagus mantap dah sesui pesanan				True	26.51	09 Apr 2019	android
	100002528	beli- harddisk- eksternal	yofanca m.		NaN	NaN	Bagus, sesuai foto				True	22.49	24 Sep 2017	android
	100002528	beli- harddisk- eksternal	Lazada Customer		NaN	ok mantaaapppp barang sesuai pesanan good	okkkkk mantaaaaaaapppp goood				True	21.50	04 Apr 2018	android
3	100002528	beli- harddisk- eksternal	Lazada Customer		NaN	NaN	bagus sesuai				True	20.51	22 Sep 2017	android

```
print('\nDataset of Reviews product \n')
print('Shape dataset:', df_reviews.shape)
print('\nInfo dataset:')
print(df_reviews.info())
print('\nDescriptive Statistic:\n', df_reviews.describe())
```

```
Dataset of Reviews product
Shape dataset: (203787, 15)
Info dataset:
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 203787 entries, 0 to 203786
Data columns (total 15 columns):
                   Non-Null Count
                   203787 non-null int64
 0 itemId
                       203787 non-null object
     category
                       203787 non-null object
     name
 3 rating
                       203787 non-null int64
     originalRating 8 non-null
                       23404 non-null object
 5 reviewTitle
     reviewContent 107029 non-null object
     likeCount
                       203787 non-null int64
 8 upVotes
9 downVotes
                       203787 non-null int64
                   203787 non-null bool
203787 non-null bool
                       203787 non-null int64
 10 helpful
 11 relevanceScore 203787 non-null float64
12 boughtDate 196680 non-null object
13 clientType 202787 non-null object
 13 clientType 203787 non-null object
14 retrievedDate 203787 non-null object
dtypes: bool(1), float64(2), int64(5), object(7) memory usage: 22.0+ MB
Descriptive Statistic:
                               rating originalRating likeCount
000000 8.0 203787.000000
               itemId
                                                              likeCount \
count 2.037870e+05 203787.000000
                        4.603238
mean 2.836479e+08
                                                            0.668634
                                                   1.0
                           4.0
9.991164
1.990000
5.900000
900000
      1.726207e+08
6.068000e+03
                                                              12.192433
                                                   0.0
std
                                                             -1.000000
min
                                                   1.0
      1.600086e+08
25%
                                                   1.0
                                                             0.000000
        3.541160e+08
                            5.000000
5.000000
5.000000
                                                    1.0
                                                               0.000000
        4.147421e+08
                                                               0.000000
                                                    1.0
       7.242170e+08
                                                    1.0
                                                           1776.000000
max
upVotes downVotes relevanceScore
count 203787.000000 203787.000000 203787.000000
        0.668634
                          0.164638
                                            25.097394
mean
std
            12.192433
                              2.013273
                                               9.602434
           -1.000000
                             0.000000
                                               0.960000
min
                             0.000000
25%
            0.000000
                                              18.010000
                                              23.510000
58%
             0.000000
                             0.000000
                                               29.670000
          1776.000000
                            111.000000
                                               76.500000
```

df reviews.describe()

D		itemId	rating	originalRating	likeCount	upVotes	downVotes	relevanceScore
	count	2.037870e+05	203787.000000	8.0	203787.000000	203787.000000	203787.000000	203787.000000
	mean	2.836479e+08	4.603238	1.0	0.668634	0.668634	0.164638	25.097394
	std	1.726207e+08	0.991164	0.0	12.192433	12.192433	2.013273	9.602434
	min	6.068000e+03	1.000000	1.0	-1.000000	-1.000000	0.000000	0.960000
	25%	1.600086e+08	5.000000	1.0	0.000000	0.000000	0.000000	18.010000
	50%	3.541160e+08	5.000000	1.0	0.000000	0.000000	0.000000	23.510000
	75%	4.147421e+08	5.000000	1.0	0.000000	0.000000	0.000000	29.670000
	max	7.242170e+08	5.000000	1.0	1776.000000	1776.000000	111.000000	76.500000

```
beli-harddisk-eksternal 4422
jual-flash-drives 3318
beli-smart-tv 1290
shop-televisi-digital 1211
beli-laptop 701
Name: category, dtype: int64
```

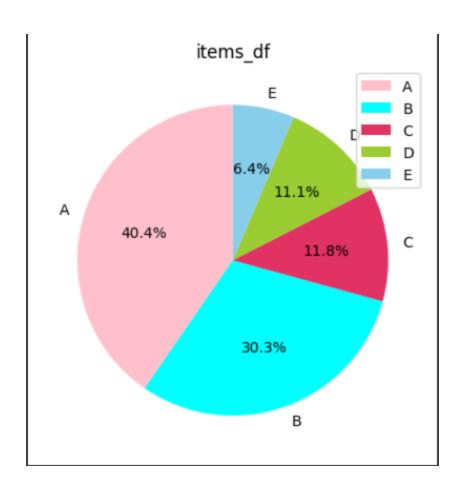
df items['brandName'].unique()

```
array(['Toshiba', 'LG', 'Sharp', 'Lenovo', 'SanDisk', 'Asus', 'Philips', 'Acer', 'Maxtor', 'Orico', 'HP', 'Transformers', 'WD', 'Panasonic', 'Hitachi', 'Sony', 'Ikedo', 'Seagate', 'Sanyo', 'Ichiko', 'Polytron', 'Kevindo', 'Xiaomi', 'VANDISK', 'VAKIND', 'Advance', 'USB', 'Samsung', 'China OEM', 'thinch', 'Kingston', 'Addata', 'TCL', 'Billionton', 'V-Gen', 'Dell', 'No Brand', 'JUC', 'Microsoft', 'Coocaa', 'DBest', 'Transcend', 'Hardcase', 'Aqua', 'SSK', 'Flashdisk', 'Unitek', 'Toserba', 'Trans', 'Otoshop', 'Yonko', 'nan, "Trond's", 'Multi', 'M Toch', 'OneGood'
                                                                                                                                                        'SSK', 'Flashdisk', 'Unitek', 'Toserba', 'Trans', 'Otoshop',
'Konka', nan, "Trend's", 'Multi', 'M-Tech', 'OneGood',
'OTG USB Adapter', 'Import', 'O', 'Pqi', 'Universal', 'EsoGoal',
'AoTu', 'SATA', 'Polysonic', 'Uactor', 'Razer', 'UGREEN', 'MSI',
'Vitron', 'Beauties', '4Connect', 'Apple', 'EELIC', 'SUNSKY',
'SiliconPower', 'Case', 'Canon', 'Apexel', 'Hisense', 'EAGET',
'PhotoFast', 'Moonar', 'Seasonic', 'Notebook', 'Disney', 'Akari',
'OTG', 'JvGood', 'Trends', 'Hayabusa', 'Askhev', 'Western Digital',
'Bluesky', 'CHUWI', 'CMM', 'YYSL', 'empireera', 'OEM', 'Generic',
'ONLY', 'LG Household & Health Care', 'Rocket', 'Pretec', 'Rimas',
'MTECH', 'PRI', 'NYK', 'Multimax', 'Tidak Ada Merk', 'Gigabyte',
                                                                                                                                                  'Bluesky', 'CHUWI', 'CMM', 'YYSL', 'empireera', 'Othm', 'Generic', 'ONLY', 'LG Household & Health Care', 'Rocket', 'Pretec', 'Rimas', 'MTECH', 'PRI', 'NYK', 'Multimax', 'Tidak Ada Merk', 'Gigabyte', 'Changhong', 'SONY Accessories', 'BEI', 'Lacie', 'Rendys chem', 'Aoyama', 'CCC', 'Best CT', 'BMstore', 'Casing', 'Sotta', 'Crystal ', 'Aviiq', 'bestrunner', 'XCS®', 'Ohbuybuybuyy', 'Iconic', 'Vococal', 'BCA1', 'LCD Universal Charger', 'E-link', 'R-One', 'T2COM', 'LED', 'To-Go Ware', 'SelaluAda', 'boneka_nizza', 'Gadmei', 'Lainnya', 'Anycast', 'iDragon', 'toko49', 'Pixio', 'Anycast dongle', 'RajaOB', 'LED COOCAA', 'HDMI', 'SP', 'AVITA', 'Promo', 'Qflash', 'Rexus', 'Log on', 'Tori', 'TD', 'Lazada', 'ltgem', 'Ultra', 'SA YANYI', 'Niko', 'Elife', 'Mayaka', 'Bulus', 'VANVO', 'SS', 'Trisonic', 'Lexar', 'None', 'WARM', 'Good Shop', 'Dadidu', 'Luby', 'Fashion Cabinet', 'Qimiao', 'Marvel', 'RINREI', 'Universally', 'Hiqueen', 'Team', 'Redcolourful', 'Apacer', 'Big House', 'Universal Indonesia', 'FAK', 'Eyota', 'Carcool', 'Neve', 'DWO', 'EO TP', 'Sanex', 'ANTARESTAR', 'Meco', 'ygen ddr3L pc12800', 'Merk Lainnya', 'Newsat', 'Zyrex', 'Eva', 'Mito', 'Vivan', 'Robot', 'VEECOMEZY', 'Logon', 'Vortex', 'Taff', 'Mitochiba', 'Tanpa Merek', 'Jumper', 'JBS', 'Teiton', 'Netac', 'PX', 'KLEVV', 'Discovery', 'Max', 'Kado Unik--', 'Remax', 'Originals', 'Fahrenheit', 'Syubidap', 'Hewlett-Packard', 'HP COMPAQ', 'PNY', 'Titanium', 'universal_brand', 'GPD', 'Eva Case', 'Sharkoon', 'Vktech', 'HP Scooter', 'ONE', 'Mediatech', 'Fujitsu', 'W-Stor', 'Vodool', 'HGST'], dtype=object)
```

df items['totalReviews'].unique()

```
2,
                                                                 91,
                                                                        54,
                3,
                                   1,
                                        10,
array([
          8,
                            11,
                                               7,
                                                      4,
                                                            6,
                      29,
                            40,
                                  22,
                                         5,
                                               23,
                                                     26,
                                                           28,
                                                                  20,
                                                                        49,
         13,
               17,
                9,
         15,
                                               30,
                     19.
                            14.
                                  56,
                                        12,
                                                     70,
                                                           16.
                                                                 166.
                                                                        27,
               21,
                                        71,
                                                    128,
                                                                        37,
                     25,
                           505,
                                  45,
                                               51,
                                                          104,
                                                                 36,
         86,
               67,
                                              69,
         18,
                     35,
                            77,
                                 362,
                                       102,
                                                     34,
                                                           63,
                                                                 73,
                                                                       263,
                     188,
                            48,
                                 220,
                                              43,
                                                     85,
                                                           24,
                                                                 262,
               39,
                                        46,
                                                                       149,
         42,
                     65,
                            52,
                                  32,
                                       593,
                                              55,
                                                     59,
                                                           33,
                                                                696,
         90,
               74,
                                                                       169,
                                  57,
                                             115,
         82,
                     136,
                            50,
                                        44,
                                                    203,
                                                          132,
                                                                 110.
               31,
                                                                        38,
        113,
               61,
                     47, 297,
                                 135, 1022, 3751, 1577,
                                                           81.
                                                                 75,
                     176, 5013,
                                                   287,
                                                          125, 1405, 3039,
                                 78, 1232, 322,
              229,
         53,
                                 62, 374, 2744, 180,
              222,
                    153, 232,
                                                                 72,
       1533,
                                                          117,
         96,
                                      137, 124,
                                                                       199,
              266,
                    134,
                          112,
                                 146,
                                                     93,
                                                          440,
                                                                 272,
                                 138, 264,
                                                          218, 1155,
        206,
              129,
                    154,
                           109,
                                              79, 140,
                                                                        83,
                     58,
                                      142, 451,
                                                   245,
        249,
               41,
                           145,
                                 111,
                                                          238,
                                                                139.
                                                                       244,
                          118, 9631, 2575, 913, 6819,
                                                                 95, 1227,
        239,
             121,
                    156,
                                                          994,
                                                                285,
        918, 4340,
                                 354, 155, 373, 564,
                    196,
                           105,
                                                          785,
                                                                      174,
                                 183,
        407,
                    365,
                           126,
                                       87,
                                             66, 131,
                                                          212,
                                                                225,
              515,
                                                                      103,
                           99,
                                 327,
                                                                306,
         84,
              60,
                    228,
                                       64,
                                            379, 830, 144,
                                                                       233,
             370,
                    151, 290,
                                527,
                                      158, 265, 201, 186,
                                                                 76,
                                                                      298,
       1244,
             133,
                    307,
                          240,
                                 214,
                                      114, 182, 173])
```

```
kategori_items = ['A','B','C','D','E']
data = [4422 , 3318 , 1290 , 1211 , 701]
warna = ['pink', 'cyan', '#e03364', 'yellowgreen','skyblue']
```



df_reviews.describe()

C→		itemId	rating	originalRating	likeCount	upVotes	downVotes	relevanceScore
	count	2.037870e+05	203787.000000	8.0	203787.000000	203787.000000	203787.000000	203787.000000
	mean	2.836479e+08	4.603238	1.0	0.668634	0.668634	0.164638	25.097394
	std	1.726207e+08	0.991164	0.0	12.192433	12.192433	2.013273	9.602434
	min	6.068000e+03	1.000000	1.0	-1.000000	-1.000000	0.000000	0.960000
	25%	1.600086e+08	5.000000	1.0	0.000000	0.000000	0.000000	18.010000
	50%	3.541160e+08	5.000000	1.0	0.000000	0.000000	0.000000	23.510000
	75%	4.147421e+08	5.000000	1.0	0.000000	0.000000	0.000000	29.670000
	max	7.242170e+08	5.000000	1.0	1776.000000	1776.000000	111.000000	76.500000

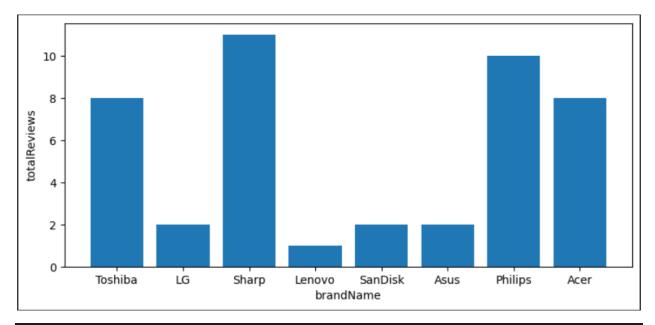
df items.category.value counts()

```
beli-harddisk-eksternal 4422
jual-flash-drives 3318
beli-smart-tv 1290
shop-televisi-digital 1211
beli-laptop 701
Name: category, dtype: int64
```

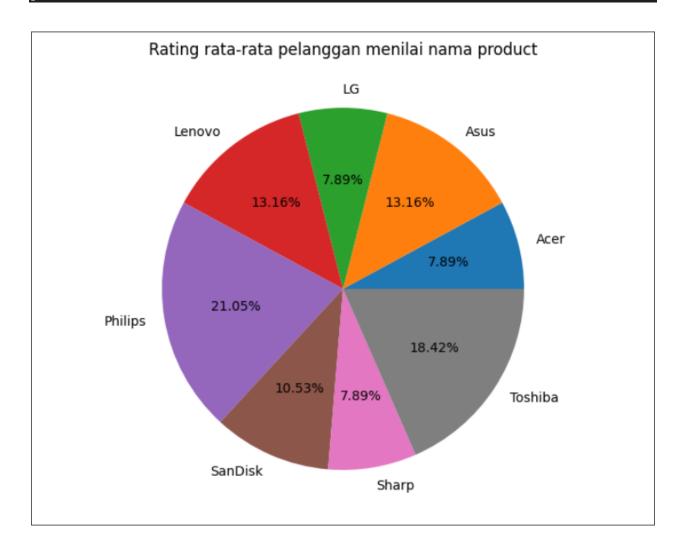
```
df_items = df_items.head(10)

fig = plt.figure(figsize=(7,3))
ax = fig.add_axes([0,0,1,1])
ax.set_xlabel('brandName')
ax.set_ylabel('totalReviews')

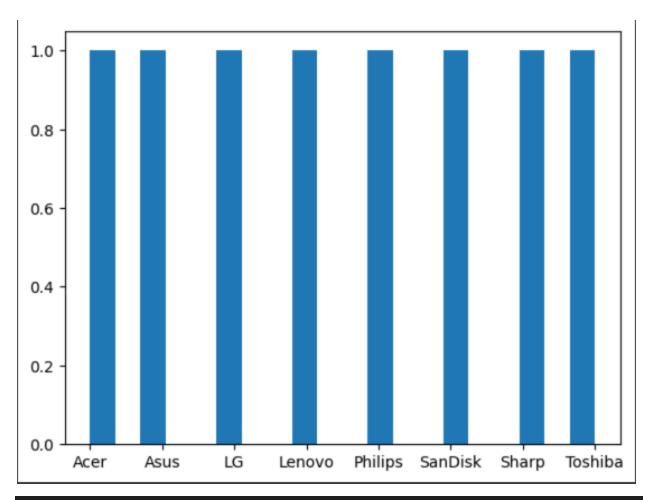
ax.bar(df_items['brandName'],df_items['totalReviews'])
plt.show()
```



```
df_items =
df_items.groupby('brandName').sum()['averageRating'].reset_index()
fig = plt.figure()
ax = fig.add_axes([0,0,1,1])
ax.axis('equal')
ax.set_title(label= 'Rating rata-rata pelanggan menilai nama product')
ax.pie(df_items['averageRating'],labels =
df_items['brandName'],autopct='%1.2f%%')
```



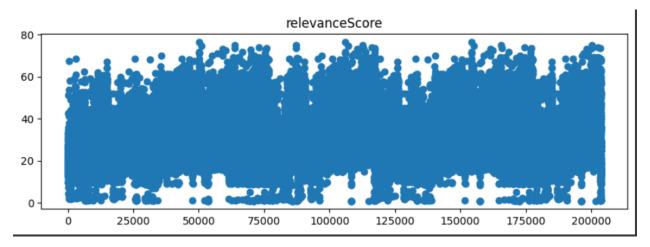
```
plt.hist(df_items['brandName'].dropna(), bins=20)
plt.show()
```



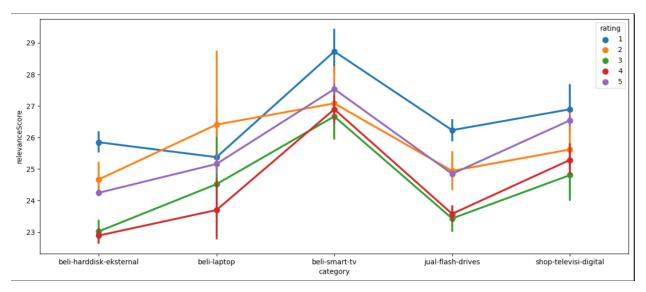
df reviews.columns

```
cat = ['relevanceScore']

for col in cat:
  plt.figure(figsize=(10,3))
  plt.scatter(df_reviews.index,df_reviews[col])
  plt.title(col)
  plt.show()
```



```
plt.figure(figsize=(15,6))
sns.pointplot(x="category", y="relevanceScore", hue="rating",
data=df_reviews)
plt.show()
```



```
plt.figure(figsize=(15,6))
sns.pointplot(x="clientType", y="relevanceScore", hue="rating",
data=df_reviews)
plt.show()
```

