

Nicolai Pluymen

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Relevant Experience

Highly skilled and focused with an exceptional eye for detail and a strong customer satisfaction record. Skilled in short- and long-term troubleshooting for a variety of potential game operation problems.

Beta Tested Tabula Rasa MMO

Exploited and reported bugs in World of Warcraft, Vanilla and Burning Crusade

Years of gaming experience

Familiar with Unity

Used to daily reports/data entry on the status of a project

Employment History

Costa Rica Recovery, San José, Costa Rica

June 2016 – December 2016

Residential Manager

Assessed patients needs and delivered comprehensive case management reports daily to superiors

Responsible for recording and dispensing all client funds in a foreign currency

Responsible for accounting and dispensing of medications

Acted as liason between clients and the rest of staff

Completed detailed intake assessments, monitored BP, assessed drugs history and appropriate detox protocol

New India Cuisine, Austin, Texas
Server/Manager

October 2017 – May 2018 (Restaurant Closed)

- Trained new staff members
- Opened and closed the restaurant depending on shift
- Collected payments from customers and completed transactions using POS system
- Kept track of till count every shift and maintained a base line per manager instructions
- Provided fast and courteous service
- Promoted items based on manager needs to maximize revenue

Geraldine's Fine Dining, Austin, Texas
Server

May 2018 – Current Employer

- Took orders, constructed impressive statements describing daily specials , and made suggestions about the menu
- Up-sold wines, liquors, and three course meals with professional appearance and mannerism.
- Maintained knowledge of over sixty wines, liquors, and house cocktails including region of origin and flavor profile
- Provided 5 star dining experience to VIP parties of over 15 people

Education

Griffin School, Austin, Texas
High School Graduate
Graduated - January 2013

EMS Academy , Round Rock, Texas
EMS Provider
Graduated - December 2017

Emergency Technical Service provider certified on state and national levels. Trained to provide medical care and react appropriately to emergency situations.

Professional Skills

Customer Oriented	Familiar with MMO/FPS/RPG/RTS mechanics
Effective Communicator	Passionate about Videogame Development
Attentive listener	

