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**Video Games** 

### **About Me**

Born in Romania, I moved to the United Kingdom 6 years ago, looking for new opportunities. I am a person who likes to be challenged and always eager to learn more and develop new skills. I am now chasing a new career in UX/UI Design, looking to design products that will solve the real problems of my users.

# **Work Expericene**

Connells - Sales Negotiator

September 2020 - September 2021

As a sales negotiator, I had to develop a close professional relationship with my customers. The problems that my customers had with their current property had to be solved with a better product. In this role, I learned how to identify my customer's problems and help them solve them.

## **Key Drummond - Lettings Negotiator**

May 2019 - September 2020

In this role, I had the chance to work with mid to high-end properties. My customer's agenda was very clear, making me very precise with my work and pushing me to be time-efficient and focus on the quality of my work.

## DWP Housing Partnership - Lettings Administrator

August 2018 - September 2019

My first role in this industry challenged me to adapt to the business needs and also to the customer needs. Working with people that can be vulnerable and with special needs, taught me how to create a unique experience, tailored to the customer's needs.

### Conduent - IT Support for Google Play Store

September 2017 - August 2018

In this role, I gained the most experience in identifying my client's problems and how to find a solution in the shortest time possible. To get the problem resolved, I had to guide my client through a series of steps that I had to customise depending on the client's experience in using the Google Play platform. I also had to take into consideration the device used and also the location of my customer.

Education		Skills		Languages
	UX/UI Design - CareerFoundry	Sketch		Romanian (Native)
	NCFE Level 2 Certificate in Lean Organisation management techniques	Figma		English
		InVision		Interest
		Keynote		
	Social Sciences -  Mircea Eliade High School	Photoshop		Design
		User Research		Technology
				Sports