

## NICOLAS GARRIDO

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## SUMMARY

I hold a degree in Information Security from Uninove University and a postgraduate degree in DevOps from Anhanguera University. I am currently pursuing a second postgraduate degree in Data Analysis from the same institution.

I began my career as a Technical Support Assistant at NettBuster, where I resolved technical issues and provided customer support. Later, I interned in the Technology sector at Itaú Unibanco, collaborating on internal IT projects.

During this time, I gained approximately 1.5 years of experience working with Python, focusing on process automation and data manipulation, and one year of experience with AWS services such as S3, EC2, and Lambda for cloud-based solutions.

Subsequently, I worked as a Junior Analyst at Logicalis, supporting Itaú Unibanco by resolving infrastructure issues and managing technical support tickets. Currently, I work as a Junior Infrastructure Analyst at Engine, providing SAP consulting services focused on implementation, maintenance, and optimization of SAP systems in productive environments.

In addition to my professional experience, I actively use Python, SQL, and AWS in personal projects, solidifying my skills in data analysis, task automation, and cloud solution implementation. I am constantly enhancing my knowledge through courses and my ongoing postgraduate studies.

## SKILLS

- Data Analysis Tools: Python, SQL, MySQL, R, Power BI, Excel
- Cloud Platforms: AWS, GCP, Azure
- Automation: Process automation using Python and AWS Lambda
- Database Management: Data extraction, manipulation, and analysis in SQL/MySQL
- Integration: Python integration with SQL databases and AWS
- Technical Support: Troubleshooting and infrastructure optimization

## EXPERIENCE

### Junior Infrastructure Analyst

Engine, São Paulo, Brazil (November 2024 – Present)

- Implemented, maintained, and optimized SAP systems in productive environments.
- Managed access security and compliance within the infrastructure.
- Monitored and optimized system performance to meet client needs.
- Applied data analysis skills for troubleshooting and process improvements. - - - - -
- Worked on cloud-based solutions using AWS, Azure and GCP services.

### Junior Analyst

Logicalis, São Paulo, Brazil (September 2023 – February 2024)

- Provided technical support to Itaú Unibanco users and resolved infrastructure issues.
- Administered equipment and managed SSL certificates using automated processes.
- Utilized SQL and Python for data monitoring and issue resolution in IT environments. -
- Worked on cloud-based solutions using AWS, Azure and GCP services.

### Technology Intern

Itaú Unibanco, São Paulo, Brazil (September 2021 – July 2023)

- Automated data processes using Python, improving efficiency and reliability.
- Worked on cloud-based solutions using AWS, Azure and GCP services.
- Conducted data manipulation and analysis using SQL for internal projects.

### Technical Support Assistant

NettBuster, São Paulo, Brazil (June 2019 – June 2021)

- Diagnosed and resolved technical issues for factory equipment.
- Maintained and monitored B2B devices, ensuring optimal performance.
- Provided technical support for hardware and software systems.

## EDUCATION

- Postgraduate in Data Analysis (in progress)  
Anhanguera University, São Paulo (Expected June 2025)

- Postgraduate in DevOps  
Anhanguera University, São Paulo (March 2024)

- Degree in Information Security  
Uninove University, São Paulo (August 2023)

- Technical Certificate in Administration  
Senac, São Paulo (September 2018)