NICOLÁS KLAUE LIGUÉS

DATA ANALYST & INFORMATICS ENGINEER

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ABOUT ME

I am a Data Analyst and IT Engineer with experience in banking technology and services, spanning **Machine Learning**, front and back-end development, testing, and cybersecurity. Recently, as a Services Consultant at Celonis, I led **client engagements**, **drove solution** implementations, and collaborated across teams to **optimize business processes**, delivering impactful results and enhancing client satisfaction.

WORK EXPERIENCE

Services Consultant intern
Celonis SE; Munich | **September 2024 - March 2025**

- **Client Engagement & Relationship Management**: Led proactive communication with clients, ensuring product alignment, addressing concerns, and improving relationships (e.g., shifting client status from red to green, uncovering upsell opportunities).
- **Strategic Leadership & Solution Implementation:** Spearheaded complex product rollouts, identifying key business needs and driving innovative solutions.
- **Cross-Functional Collaboration:** Facilitated validation sessions, worked with sales and product teams to capture feedback, and identified value opportunities.

Software Architect
AKF BANK; Wuppertal; Grupo Vorwerk | **June 2021 - September 2023**

- **Automation** of sorting services
- Machine learning for **process optimization**

ACADEMIC DATA

Universidad Francisco de Vitoria
Degree in Computer Engineering | **September 2019 - June 2024**

Universidad Francisco de Vitoria
Degree in Business Analytics finished with honors | **September 2019 - June 2023**

Colegio Alemán de Madrid
Completion of German studies : **March 2019**

LANGUAGES

German (citizen)**:**
Native

Spanish (citizen)**:**
Native

English:
High level

SOFT SKILLS

- Problem solving
- Autonomy
- Responsibility
- Organization
- Proactivity
- Leadership
- Client communication
- Learning agility
- Adaptability

DIGITAL SKILLS

- Software engineering
- High level programming
- Artificial Intelligence
- 3D modeling
- Video and photo editing
- User interfaces
- Advanced databases
- System administration