



31/10/1992

ABOUT ME

Passionate about backend development and all things computer-related. Possess excellent social skills and strong communication abilities with coworkers. Extensive experience as a Data Entry Specialist and in customer service.

MORE INFORMATION



- DNI 37143424.

- Av forest 335 CABA
Bs.As. Argentina

CONTACT



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Nicolas Pergolani

WORK EXPERIENCE

Sauce from May 2024 to present

Customer Care Agent Sauce at Sauce

Currently working with customers and restaurants for the company managing tickets through HubSpot CRM. Calls on Aircall. All bilingual in English/Spanish.

Data Entry Specialist Enacom

Data Entry Specialist. September 2019 to May 2024. I worked remotely for two years during the pandemic and I enjoyed it.

Proficient in SAP software, Microsoft Office, and Outlook. Also experienced with a government system for managing and controlling case files. Multiple accounts for companies from low to high priority.

Customer Service Enacom

In Customer Service from April 2014 until August 2019.

I worked at a call center handling inbound calls to resolve telecommunication service issues nationwide.

Other

Previous work experience includes Sales telemarketer for Ford Argentina, kiosk attendant, and courier.

EDUCATION

Egg cooperation

Full Stack developer with Java (Finished).

Buenos Aires City Government IFTS N°16

Software Development Technician in Progress.

Argentinian Safety Institute

Senior Technician in Occupational Health and Safety (Finished).

SKILLS

- Very outgoing
- Strong teamwork skills
- Effective
- Meticulos
- Data Entry
- Customer Care
- CRM
- Multitasking

Software Knowledge

- Java
- JDBC,
- JPA
- Spring/SpringSecurity
- SpringMVC
- MySql, SQL.
- JavaScript
- React Js
- Html/CSS
- GIT y GitHub

LANGUAGES

Spanish

- Native

English

- Proficient C2 EFSET Test