

Nicole Conde

SOFTWARE DEVELOPER

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Calgary, Alberta - Canadá

SUMMARY OF QUALIFICATIONS

- Experienced business administrator with over 8+ years of leading multiple projects across the IT industry, self-motivated and detail-oriented, resulting in a 20% increase in employee efficiency.
- 2+ years of experience as a Software Developer, specializing in developing high-quality software solutions, demonstrating time management and interpersonal skills.
- Expert in developing a performance evaluation system for employees, a detail-oriented approach resulted in a 30% increase in performance among colleagues and a 10% increase in overall productivity.
- Highly skilled in implementing agile methodologies, self-motivated to drive improvements, resulting in a 50% decrease in time-to-market for new product features and a 25% increase in overall team productivity.
- Effective communicator and a people person, achieving 95% customer satisfaction while handling up to 45 daily inquiries.
- Multilingual individual and an advanced-level user of English, Spanish, and Italian, leveraging strong interpersonal skills across diverse teams

WORK HISTORY

STEFANINI GROUP

Front End Developer | 2023 -2024
Canada / Peru

- Led the development and integration of new features for the Movistar portal using Angular and Liferay CMS, resulting in a 50% increase in user engagement.
- Implemented advanced multi-threading and asynchronous communication in software solutions, enhancing system efficiency and performance.
- Achievement:** Enhanced the Movistar portal's user engagement by 50% through strategic improvements in site navigation and user interface design.

KEOLA NETWORKS

Front End Developer | 2023
Peru

- Developed an application for food and service delivery on web and mobile platforms, using Angular, to streamline operations and enhance customer service.
- Achievement:** Played a key role in a team that delivered a custom software solution for a major retail client, leading to a 20% improvement in the client's operational efficiency.

FINCA GRANDEZ

Front End Developer | 2022-2023
Peru

- Successfully developed and maintained the company website for Finca Grande, a pioneering coffee farm in the Peruvian Amazon with ambitions for global expansion.
- Utilized HTML, CSS, WordPress, and PHP to create a responsive, user-friendly website optimized for various devices, significantly enhancing the online presence of the brand.
- Achievement:** Elevated web traffic by 40% within the first six months through the implementation of SEO best practices and responsive design.

Finca Grande

Product Manager | 2020-2022
Peru

- Led the conceptualization, redesign, and execution of new coffee products, aligning with market needs and company goals. Worked closely with design, production, and marketing teams to ensure product success.
- Developed and implemented a robust digital marketing strategy, increasing social media presence and customer engagement, which elevated the average sales ticket 22%.

Finca Grande

Jr. Product Manager | 2018-2020
Peru

- Drove a 15% increase in summer sales by expanding the product range to include cold beverages and complementary snacks, enhancing customer experience and satisfaction.
- Achievement:** Spearheaded the launch of a new coffee blend that became the company's best-seller within a year, increasing product line revenue by 25%.

TECHNICAL SKILLS

Operating Systems: Windows, Android, iOS, Mac OS, Linux

Applications & Tools: Microsoft Office 365

Tools: VMware, Google Workspace, Packet Tracer

Project Management Fundamentals: Agile, WaterFall, Scrum.

Languages: WordPress, Angular, Liferay, JavaScript, HTML, CSS

EDUCATION

- IT ANALYST

NPower | (2024) - **Calgary , Canada.**

- SOFTWARE DEVELOPER

Laboratoria | (2022 -2023) - **Lima, Peru.**

- SOFTWARE DEVELOPER

Coder House | (2021 - 2022) - **Buenos Aires , Argentina.**

- BACHELOR OF SCIENCE:

BUSINESS ADMINISTRATION

Andres Bello Catholic University | (2011 - 2016) - **Caracas, Venezuela.**

CERTIFICATES

- Google IT support professional, Google.
- Career Essentials in Generative AI, Microsoft
- Adaptability, Communication, and Collaboration, Bow Valley College