

NICOLE SANTAMARIA

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LinkedIn: <https://www.linkedin.com/in/karen-nicole-santamar%C3%ADa>

Portfolio: <https://nicolesang.github.io/NicoleSanG-portfolio/>

GitHub: <https://github.com/NicoleSanG>

Passionate, creative, and determined professional with a background in customer service, reservation management, event coordination, and teamwork. Enrolled in a web development Bootcamp, complementing formal education with independent studies. Acquired knowledge for successful project completion using HTML, CSS, Bootstrap, JavaScript, and various other technologies. Innovative problem-solver with strengths in creativity, teamwork, and guiding projects from ideation to execution.

TECHNICAL SKILLS

CSS3, HTML5, JavaScript, GitHub, Bootstrap, Git.

PROJECTS

Golden Dragon Restaurant | <https://github.com/NicoleSanG/Restaurant>
<https://nicolesang.github.io/Restaurant/>

- Summary: Chinese restaurant website with about, menu and contact sections.
- Role: Sole author.
- Tools: HTML, CSS, JavaScript, GoogleFonts, Balsamiq.

Meowmatch | <https://github.com/NicoleSanG/MeowMatch> | nicolesang.github.io/MeowMatch/

- Summary: landing page for a fictional app with about, pricing and testimonials.
- Role: Sole author.
- Tools: HTML, CSS, Bootstrap, Balsamiq.

EXPERIENCE

Corporate Receptionist
Rapport Guest Services

August 2023 - Present
London, UK

- Welcome and register visitors, ensuring a seamless and personalized experience.
- Handle a multi-line phone system with professionalism and efficiency.
- Collaborate with various departments to facilitate efficient communication and guest services.

Hostess
Mondrian Shoreditch Hotel & The Curtain Members' Club

June 2022 - December 2022
London, UK

- Reservation management: handled online, walk-in, and phone reservations.
- Customer Service: welcomed guests, addressed requests, payment processing.
- Event Coordination: managed email communication for group inquiries and events.

EDUCATION

Certificate in Front-End Web Development
edX - Online

Master of Arts - MA, Digital Media
London Metropolitan University - London, UK

Bachelor of Arts - BA, Tourism
Rey Juan Carlos University - Madrid, Spain