

Nicole Wilbur

Montrose, Colorado

nic.eli.wil@gmail.com
972-746-5696

www.linkedin.com/in/nicolewilbur
<https://github.com/NicoleWilbur>

Technical Skill Highlights

Excel	Pivot Tables and Charts; Logical, Text, Data functions; Sorting and Permissions; Conditional Formatting
SQL	Aggregations, Subqueries, Data Cleaning, Windows Functions, Advanced Joins
Other	Tableau, PostgreSQL, Git, Python (currently learning)
Healthcare Specific	Centricity, NextGen, Greenway, Visualutions

Non-Technical Skill Highlights

8 years business and technical writing	3 years quality
6 years data and reporting	

Experience

Quality Assurance Director

The Center for Mental Health

11/2018-8/2019

- Analyzed, reported, summarized, tracked, and communicated data inter- and intra-agency
- Submitted quarterly grant and progress reports to funders including the State of Colorado Office of Behavioral Health
- Wrote policies, procedures, workflows, click-by-click instruction manuals, and trainings
- Submitted data and analysis on two quality improvement incentive programs grossing over \$250,000

Analytics and Innovation Director

Prism Health North Texas

7/2016-11/2018

- Data collection, monitoring, and reporting for the Centers for Medicaid and Medicare Services (CMS) Merit-Based Incentive Program (MIPS)
- Making data-driven decisions based on performance measure evaluation and tracking
- Reporting of data and outcomes to federal, state, and local regulatory agencies
- Led the agency to a successful reporting for the first year of MIPS. The agency received a positive payment adjustment equivalent to several percentages of total Medicare dollars to be billed in 2020
- TMF Quality Innovation Network quality consultant highlighted as a "high performer."

Clinic Administrator

Prism Health North Texas

7/2012-7/2016

- Created tools and reports for benchmarking performance
- Built the admin of Centricity and implemented the system agency-wide. First step in ensuring CMS incentive dollars above.

Education

Programming for Data Science Nanodegree (in progress)

Udacity

Master of Women's Health

University of Melbourne

Bachelor of Arts Sociology

Whittier College

- Member of Sigma Tau Delta – English Honor Society; Alpha Kappa Delta – Sociology Honor Society