Nicole Wilbur

Montrose, Colorado

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Technical Skill Highlights

Excel	Pivot Tables and Charts; Logical, Text, Data functions; Sorting and Permissions; Conditional Formatting
SQL	Aggregations, Subqueries, Data Cleaning, Windows Functions, Advanced Joins
Other	Tableau, PostgreSQL, Git, Python (currently learning)
Healthcare Specific	Centricity, Greenway, NextGen, Visualutions

Non-Technical Skill Highlights

8 years business and technical writing   6 years data and reporting

Projects

SQL DVD Rental Database

- Analyzed movies by category and type to find the top quartiles for both popularity and revenue
- Identified the customers most frequently renting movies in the top quartile

Experience

Quality Assurance Director   **The Center for Mental Health**

11/2018-8/2019

- Analyzed, reported, summarized, tracked, and communicated data inter- and intra-agency
- Submitted quarterly grant and progress reports to funders including the State of Colorado Office of Behavioral Health
- Wrote policies, procedures, workflows, click-by-click instruction manuals, and trainings
- Submitted data and analysis on two quality improvement incentive programs grossing over $250,000

Analytics and Innovation Director   **Prism Health North Texas**

7/2016-11/2018

- Data collection, monitoring, and reporting for the Centers for Medicaid and Medicare Services (CMS) Merit-Based Incentive Program (MIPS)
- Made data-driven decisions based on performance measure evaluation and tracking
- Reported data and outcomes to federal, state, and local regulatory agencies
- Led the agency to a successful reporting for the first year of MIPS. The agency received a positive payment adjustment equivalent to several percentages of total Medicare dollars to be billed in 2020
- TMF Quality Innovation Network quality consultant highlighted as a "high performer"

Clinic Administrator   **Prism Health North Texas**

7/2012-7/2016

- Created tools and reports for benchmarking performance
- Built the admin of Centricity and implemented the system agency-wide. First step in ensuring CMS incentive dollars above

Education

Programming for Data Science Nanodegree	Udacity
Master of Women's Health	University of Melbourne
Bachelor of Arts Sociology	Whittier College

- Member of Sigma Tau Delta: English Honor Society; Alpha Kappa Delta: Sociology Honor Society