

Nicholas Chun

Markus

DATE OF BIRTH:

01/01/1993

CONTACT

Nationality: Nigerian (Nigeria)

Gender: Male



27 Aloha xatt II-Palm Bahar ic-caghaq

NXR 5183 Naxxar, Malta



nicxzmiller2@gmail.com



(+356) 99939920

WORK EXPERIENCE

06/01/2020 - CURRENT - Malta

Client Support Specialist

Ixaris Systems Limited

Helping clients resolve platform issues via Zendesk.

Deploying new clients into the platform

Querying database to fetch clients' transaction information

Creating notifications on WordPress for clients

Using Jira for knowledge management

Creating and testing virtual cards

San Gwann, Malta

29/08/2018 - 07/11/2019

Software Support Engineer

Tek-experts Malta LTD

Software Support Engineer.

IT operations management (Operations management for Windows).

tek-experts.com | The Marina Business Centre Triq l-Abate Rigord Ta'Xbiex.
MT., XBX 1129, Malta, Malta

13/02/2016 - 20/07/2016

Computer systems analyst

NAFDAC (National Agency for Food, Drugs, Administration and Control)

Computer Hardware and Software Troubleshooting

Computer Hardware Installations

Computer Software and Operating Installations

Software Security Handling

Network Troubleshooting and installation

Administrative and support service activities | Abuja, Nigeria

12/07/2011 - 14/03/2014

Computer systems analyst

- Dimtech Numerique Sciences

Computer hardware and software troubleshooting

Computer hardware and software Installation

Windows Server Installation

Network Troubleshooting and Installation

Jos, Nigeria

EDUCATION AND TRAINING

01/10/2018 - CURRENT - Pembroke, Malta

- **Masters in Business Information Systems Management**

Middlesex University

- Knowledge Management Strategies
- Regulation of Electronic Commerce and Information Technology
- Information Systems strategy and management
- Information Systems quality management

EQF level 7

02/10/2017 - 14/09/2018 - Pembroke, Malta

- **B.Sc. Computer science**

Middlesex University

- Robotics
- Artificial Intelligence
- DataWarehouse and Business Intelligence
- Thesis

QCF Level 6

19/01/2015 - 19/01/2016 - Abuja, Nigeria

- **International Diploma In Computing**

Afrihub Nigeria Limited (NCC Education)

- Agile Development
- Analysis, Design, and Development
- Database Design, and development

- Dynamic websites
- Information Systems Analysis
- Networking Security and Cryptography
- Professional Issues in IT
- Computing Project

QCF Level 5

16/02/2014 - 19/12/2014 – Abuja, Niger

● **International Diploma in Computing**

Afrihub Nigeria Limited (NCC Education)

- Computer Networks
- Computer Systems
- Databases
- Designing and Developing object-oriented Computer Programs
- Designing and Developing Website
- office Solutions Development
- Skills for Computing
- Software Development Techniques

QCF Level 4

11/01/2011 - 11/07/2011 – Jos, Nigeria

● **Diploma in Computer Engineering**

Dimtech Numerique Sciences

- Disk Operating System (DOS)
- Windows
- Basic Electronics
- Power Supply
- Input Devices
- Monitor and power protection
- Motherboard, computer maths, system resources and conflict resolution, Memory
- Microprocessors, Computer Architecture, Batteries, Bios and Beep Codes
- Multimedia devices
- Hard Disks

18/09/2004 - 13/04/2010 - Gindiri, Nigeria

● **Secondary School Leaving Certificate**

Boys Secondary School Gindiri

General

08/09/1996 - 22/06/2004 - Jos, Nigeria

● **Primary School Leaving Certificate**

St.Pirans Church school Jos

General

LANGUAGE SKILLS

MOTHER TONGUE(S): English

ORGANISATIONAL SKILLS

● **Organisational skills**

Good Team Leader.

I can also adapt to new environment easily.

I can work under pressure.

I make sure I achieve specified goal.

COMMUNICATION AND INTERPERSONAL SKILLS

● **Communication and interpersonal skills**

I have good communication skill

Good Customer Relationship Skill

Good Team communication skill

JOB-RELATED SKILLS

● **Job-related skills**

Good Computer Systems Analyst and maintenance personality.

React Front-end developer.

PHP Front-end developer.