**Online Skin Care Store and Consultation**

**Project Domain / Category**

Web Application

**Functional Requirements:**

**User panel:**

1. Any user can search / view products by applying filters (name, price, brand name etc).
2. He/she should get registered to place an order.
3. He/she should be able to select and add product to cart.
4. He/she should be able to select payment method.
5. The user will have to fill a form by providing his /her name, contact number, postal address, city, delivery and payment method (cash on delivery/online by using credit/debit card) at checkout.
6. He/she should be able to send messages to consultants and can view consultant’s answers
7. He/she should also be able to view other’s messages and consultant’s answers.
8. He/she should be able to add review and feedback about product and website.
9. The user can login and logout.

**Consultant Panel:**

1. Consultant should get registration for consultation.
2. Consultant can view user’s messages and can answer messages.

**Admin panel:**

1. Admin can view orders.
2. Admin can view reviews or feedback.
3. Admin can block any user.
4. Admin can add/remove categories or edit existing categories.
5. Admin can add view and delete different products.
6. Admin will be able to generate reports such as sales reports, profit & loss reports on a monthly basis.
7. Admin can add consultant and can view consultant information.
8. Admin can add payment method.
9. Admin will have access to monitor everything on the website.