

Curriculum vitae (cv)

Pascal
NDAYAMBAJE
IT Technician

Pascal NDAYAMBAJE
Kigali City, Rwanda

I am young with passion in technology, IT technical support and people. I have a deep interest in IT support officer career for caring the people and their daily businesses.

+250 789534673 / 722413839
Ndayambaje.paccy@gmail.com

Technical Skills

- Install and configure appropriate software and functions according to specifications
- Check computer hardware (HDD, mice, keyboards etc.) to ensure better functionality
- Set up computers, phones, printer/copier and necessary peripheral devices
- Provide orientation and guidance to users on how to operate new software and computer equipment
- Organize and schedule upgrades and maintenance without deterring others from completing their work
- Perform troubleshooting to diagnose and resolve problems (repair or replace parts, debugging etc.)
- Maintain records/logs of repairs and fixes and maintenance schedule
- Identify computer or network equipment shortages and place orders
- knowledge of computer software and hardware, Printers/copiers, scanners and a variety of internet applications and operating systems.
- Networking knowledge; cabling, switch, router, wireless access point and troubleshoot some network issues.
- Front-End development from scratch up to end using Bootstrap, HTML and CSS
- Database Administration and Development using either MYSQL

Experience

CHUK/ IT support fellow

- Support chuk IT staff for installing, configuring and maintaining all ICT infrastructure of chuk.
- Guiding and training the users of the systems used in chuk.
- Troubleshoot the computer peripherals, printers, scanner et c.
- Troubleshoot network problems such IP address, switch replacement, cabling et c.

@TNT consultant Ltd/helpdesk support

- Helping different users for solving hardware and software problems.
- Provide orientation and guidance to users on how to operate new software and computer equipment.
- Identify computer or network equipment shortages and place orders

Education

University of Rwanda-College of Science and Technology / Bachelor's
Degree with Honor

Sep, 2014 - Jun, 2018, Kigali-Rwanda

Information Systems(ICT)

GSst Aloys RWAMAGANA / Advanced certificate A2

Jan, 2011 -Nov, 2013, RWAMAGANA District, Eastern Province.

Physic, Chemistry and Mathematics

G.Sst KIZITO MUGANZA/ ordinary level

Jan, 2008 -Nov, 2010, KAMONYI District, Southern Province.

Personal Skills

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- Highly developed interpersonal and communication skills
 - Excellent diagnostic and problem-solving skills.
 - Honest, Good time management and task prioritization ability
 - Availability and willingness to work extra hours during times of needed.
 - Highly motivated and fast in his/her work
 - Adaptability and initiative
 - Hardworking, Team work and optimistic
 - Holds self-accountable for making decisions, managing resources efficiently
 - Engages and motivates others
 - Future orientated thinks strategical

Languages

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- ENGLISH: Excellent (Writing and Speaking)
 - KINYARWANDA: Excellent (Kuvuga no kwandika)

References

1. Mr. MARARA Arsene Alpha – CHUK - Head of ICT Department - (+250)788649898.
2. Mr. John MUNYAKAYANZA –University of Rwanda- HoD in Information Systems - (+250) 781057227
3. Mr. Jean Paul NSHIMIYIMANA- @TNT Consultant Ltd- (+250) 784439238.

I, Pascal NDAYAMBAJE confirm that all what I mentioned above are true and correct even I hope that this will be under your consideration. Thank you!

Names: Pascal NDAYAMBAJE Date...24 /08/2018