Project Management

2UCC701

August 2021- November 2021

Module 3: Project Management Knowledge areas (12)

CO3: Understand Practices, Tools & Techniques in the area of Project Management.

- Project Integration Management
- Project Scope Management
- Project Time Management
- Project Cost Management
- Project Quality Management
- Project Human Resource Management
- Project Communication Management
- Project Risk Management
- Project Procurement Management

Module 3: Project Management Knowledge areas (9)

Project Integration Management

Project Plan Development Project Plan Execution Integrated Change Control

Project Scope Management

Initiation
Scope Planning
Scope Definition
Scope Verification
Scope Change Control

Project Time Management

Activity Definition
Activity Sequencing
Activity Duration Estimating
Schedule Development
Schedule Control

Project Cost Management

Resource Planning Cost Estimation Cost Budgeting Cost Control

Project Quality Management

Quality Planning Quality Assurance Quality Control

<u>Project Human Resource</u> Management

Organizational Planning Staff Acquisition Team Development

Project Communication Management

Communication Planning Information Distribution Performance Reporting Administrative Disclosure

Project Risk Management

Risk Management Planning Risk Identification Qualitative Risk Analysis Quantitative Risk Analysis Risk Response Planning Risk Monitoring & Control

Project Procurement

Management
Procurement Planning
Solicitation Planning
Solicitation
Source Selection
Contract Administration
Contract Closeout

Major Processes:

- Activity Definition
- Activity Sequencing
- Activity Duration Estimation
- Schedule Development
- Schedule Control
- Gantt chart---

- Inputs:
 - Work Breakdown Structure
 - Scope Statements
 - Historical Information
 - Constraints
 - Assumptions
 - Expert Judgement
- Tools & Techniques:
 - Decomposition
 - Templates
- Outputs:
 - Activity List
 - Supporting Details
 - Work Breakdown structure updates

- Work Breakdown Structure (WBS): "A work breakdown structure defines all the things a project needs to accomplish, organized into multiple levels, and displayed graphically
- Steps to create WBS
 - 1. Define the project goals and objectives. Begin with the <u>project charter</u>—the scope, objectives and who is participating in the project—determine what it is and describe it.
 - 2. The next level down is the project phases: break the larger project statement of intent into a series of phases that will take it from conception to completion.
 - 3. What are your <u>deliverables</u>? List them all and note what is necessary for those deliverables to be deemed successfully delivered (sub-deliverables, work packages, resources, participants, etc.).
 - 4. Take your deliverables from above and break them down into every single task and subtask that is necessary to deliver them. Make a list of all those tasks.
 - 5. With the tasks now laid out, assign them to the team. Give each team member the tools, resources and authority they need to get the job done.

- Benefits of WBS Software
 - Organize Deliverables and Tasks
 - Set Schedule Baselines
 - Visualize Project Schedule
 - List Subtasks and Dependencies
 - Estimate Each Task Duration
 - Identify Project Phases

- Inputs:
 - Work Breakdown Structure
 - Scope Statements: The project justification & project objectives contained in the scope statement must be considered explicitly during activity definition
 - Will contain explicitly <u>Project justification</u> (business needs that the project is undertaken to address), <u>Project's product</u> (characteristics of product or services that the project is undertaken to create), <u>Project deliverables</u> (list of summary level subproducts whose full or satisfactory delivery marks completion of the project), <u>Project Objectives</u> (quantifiable criteria that must be met for the project to be considered successful such cost, schedule & quality measures)

- Inputs:
 - Work Breakdown Structure
 - Scope Statements
 - **Historical Information:** what activities were actually required on previous similar projects should be considered in defining project activities.
 - Constraints: factors that will limit the project management team's options (such as maximum activity duration, number of resources etc.)
 - Assumptions:
 - Expert Judgement

Activity Definition

Logic diagram for getting up and getting dressed.

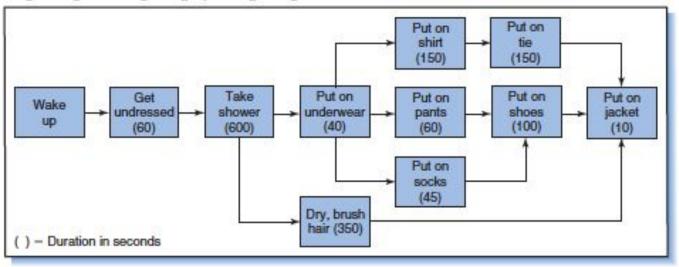


Table 6-1 Activities and immediate predecessors.

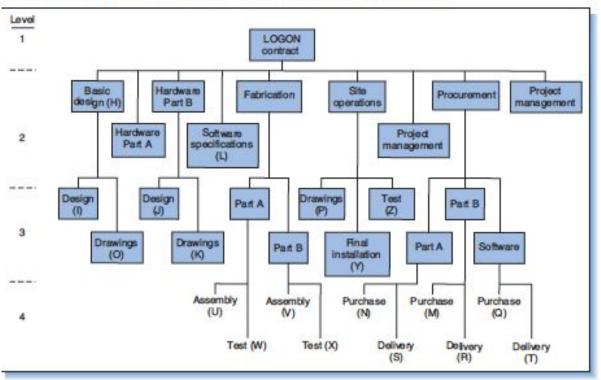
ACTIVITY	IMMEDIATE PREDECESSORS	DURATION (SECONDS)
Get undressed	_	60
Take shower	Get undressed	600
Put on underwear	Take shower	40
Dry, brush hair	Take shower	350
Put on shirt	Put on underwear	150
Put on pants	Put on underwear	60
Put on socks	Put on underwear	45
Put on tie	Put on shirt	150
Put on shoes	Put on pants	100
	Put on socks	
Put on jacket	Put on tie	150
Dillian VI SANDAN ON	Put on shoes	
	Dry, brush hair	

Table 6-3 Activities and immediate predecessors for LOGON project.

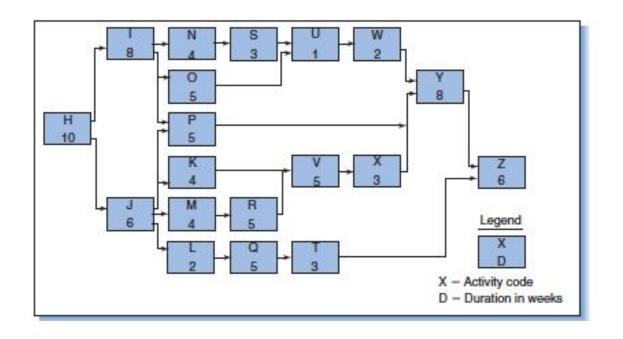
ACTIVITY	DESCRIPTION	IMMEDIATE PREDECESSORS	DURATION (WEEKS)
Н	Basic design	-	10
I	Hardware design for A	H	8
J	Hardware design for B	Н	6
K	Drawings for B	J	4
L	Software specifications	J	2
M	Parts purchase for B	J	4
N	Parts purchase for A	I	4
O	Drawings for A	I	5
P	Installation drawings	I, J	5
Q	Software purchases	L	5
R	Delivery of parts for A	M	5
S	Delivery of parts for B	N	3
T	Software delivery	Q	3
U	Assembly of A	O, S	1
V	Assembly of B	K, R	5
W	Test A	U	2
X	Test B	V	3
Y	Final installation	P, W, X	8
Z	Final system test	Y, T	6

Activity Definition

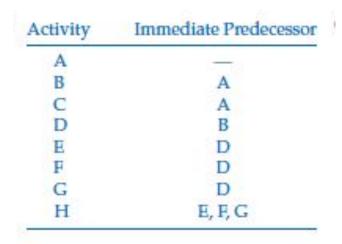
WBS for the LOGON project. Work packages are lettered H through Z.

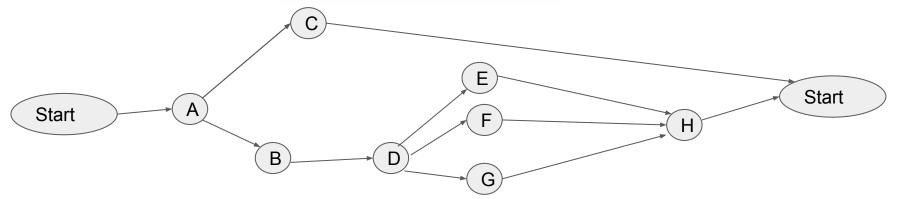


Module 3: Project Management Knowledge Areas



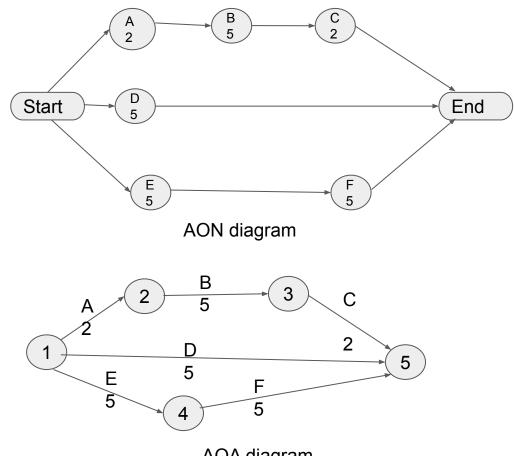
AON diagrams





AON & AOA diagrams

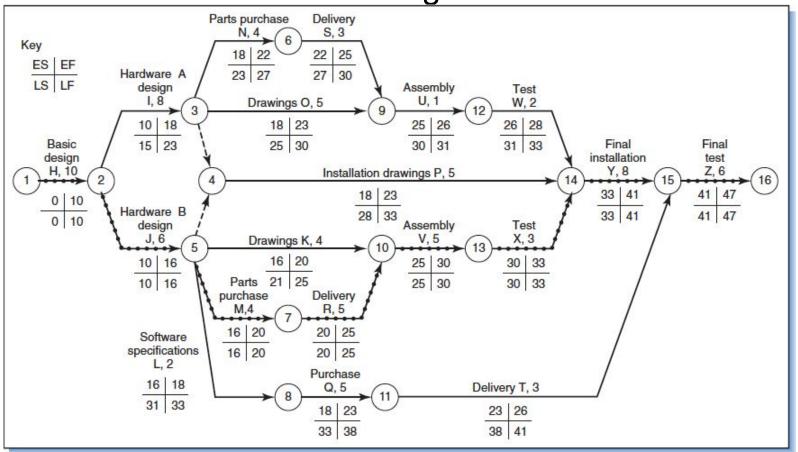
Activity	Immediate Predecessor	Duration
Α	-	2
В	А	5
С	В	2
D	-	5
E	-	5
F	Е	5



AOA diagram

Task ID	Imd Pred	Duration	ES	EF	LS	LF
Н	-	10	0	10	0	10
I	Н	8	10	18	15	23
J	Н	6	10	16	10	16
К	J	4	16	20	21	25
L	J	2	16	18	31	33
М	J	4	16	20	16	20
N	ı	4	18	22	23	27
0	I	5	18	23	25	30
Р	I,J	5	(16,18) 18	23	28	33
Q	L	5	18	23	33	38
R	М	5	20	25	20	25
S	N	3	22	25	27	30
Т	Q	3	23	26	38	41
U	O,S	1	(23,25) 25	26	30	31
V	K,R	5	(20,25) 20	30	25	30
W	U	2	26	28	31	33
х	v	3	30	33	30	33
Υ	P,W,X	8	(23,28,33) 33	41	33	41
Z	Ү,Т	6	41	47	41	47

AOA diagram



Comparison of Late Start & Early Start

Write merits & limitations of AOA & AON

Comparison of Late Start & Early Start

Relationships between tasks

A----> B

Start to Start :

B can start ONLY if A has (atleast Started)

Start to Finish:

B can Finish if A has atleast started

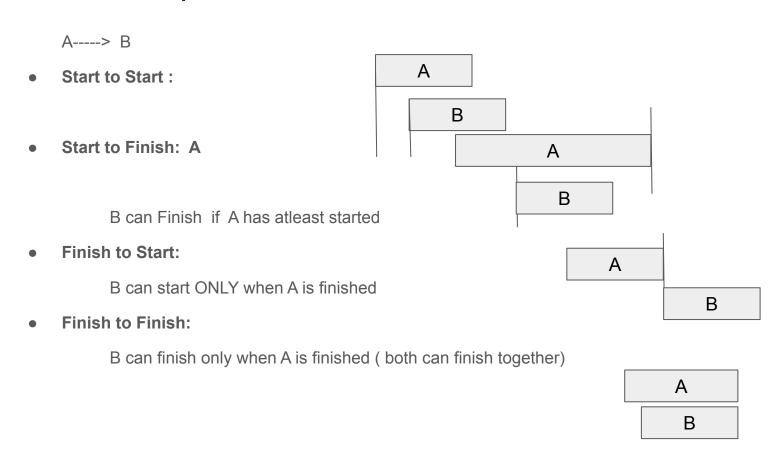
Finish to Start:

B can start ONLY when A is finished

Finish to Finish:

B can finish only when A is finished (both can finish together)

Relationships between tasks



- <u>Inputs:</u>
 - Work Breakdown Structure
 - Scope Statements
 - Historical Information
 - Constraints
 - Assumptions
 - Expert Judgement
- <u>Tools & Techniques:</u>
 - Decomposition
 - Templates
- Outputs:
 - Activity List
 - Supporting Details
 - Work Breakdown structure updates

- <u>Inputs:</u>
 - Work Breakdown Structure
 - Scope Statements
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- Outputs:
 - Activity List
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 - Work Breakdown structure updates

- Work Breakdown Structure: "A work breakdown structure defines all the things a project needs to accomplish, organized into multiple levels, and displayed graphically
- Scope Statements: Project justification & objectives contained in the scope statement
- Historical Information: what activities are actually required from the previous similar projects
- Constraints: factors limiting the efforts of project management teams
- Assumptions:
- Expert Judgement:
- Tools & Techniques:
 - Decomposition
 - Templates
- Outputs:
 - Activity List
 - Supporting Details
 - Work Breakdown structure updates

Activity Sequencing

- <u>Inputs:</u>
 - Activity List
 - Product Description
 - Mandatory Dependencies
 - Discretionary Dependencies
 - External Dependencies
 - Milestones
- Tools & Techniques:
 - Precedence Diagramming Method (PDM)
 - Arrow Diagramming Method (ADM)
 - Conditional Diagramming Methods
 - Network Templates
- Outputs:
 - Project Network Diagram
 - Activity List Updates

Activity Duration Estimation

- <u>Inputs:</u>
 - Activity List
 - **o** Constraints
 - Assumptions
 - Resource requirements
 - Resource capabilities
 - Historical Information
 - Identified Risks
- Tools & Techniques:
 - Expert Judgement
 - Analogous Estimating
 - Quantitative based duration
 - Reserve time (Contingency)
- Outputs:
 - Activity duration estimates
 - Basis of estimates
 - Activity List Updates

Schedule Development

- Inputs:
 - Project Network Diagram
 - Activity duration estimates
 - Resource requirement
 - Resource pool description
 - Calendar
 - Constraints
 - Assumptions
 - Leads & Lags
 - Risk management plans
 - Activity attributes
- <u>Tools & Techniques:</u>
 - Mathematical analysis
 - **Duration compression**
 - Simulation
 - Resource Leveling heuristics
 - o Project management software
 - Coding structure
- Outputs:
 - Project Schedule
 - Supporting detail
 - Schedule management plan
 - Resource requirements updates oject Management Knowledge Areas

Schedule Control:

- <u>Inputs:</u>
 - Project schedule
 - Performance reports
 - Change requests
 - Schedule management plan
- <u>Tools & Techniques:</u>
 - Schedule change control system
 - o Performance measurement
 - Additional planning
 - Project management software
 - Variance analysis
- Outputs:
 - Schedule updates
 - Corrective actions
 - Lessons learned

Module 3: Project Management Knowledge areas (9)

Project Integration Management:

- Ensures various elements of projects are <u>properly coordinated</u>
- <u>Trade off</u> between meeting project objectives & alternatives to meet or exceed the stakeholders needs & expectations

Major Processes:

- **Project Plan Development:** integrating & coordinating all project plans to create consistent, coherent document
- **Project Plan Execution:** carrying out the project plan by performing activities included therein
- Integrated Change Control: coordinating changes across the entire project

Project Plan Development:

- <u>Inputs:</u>
 - Other planning outputs
 - Historical Information
 - Organizational Policies
 - Constraints
 - Assumptions
- Tools & Techniques:
 - o Project Planning methodology
 - Stakeholders skill & knowledge
 - Project Management Information System (PIMS)
 - Earned Value Management (EVM)
- Outputs:
 - Project Plan
 - Supporting details

Project Plan Development:

Inputs:

- Other planning outputs: All of the outputs of the planning processes in the other knowledge areas such as base documents, WBS, and supporting details such as cash flow forecasts
- **Historical Information:** Estimating databases, records of the past projects performance, information to assist with verifying assumptions and assessing alternatives
- Organizational Policies: Formal/informal policies affecting the plan such as; quality management (process autis, continuous improvement targets), personnel administration (hiring & firing guidelines, employee performance reviews), financial control
- **Constraints:** what will affect people/performance
- **Assumptions:** factors considered to be true while planning

Tools & Techniques:

- **Project Planning methodology:** Monte Carlo analysis of schedule
- Stakeholders skill & knowledge: team efforts (assigning appropriate type of work to individual member)
- Project Management Information System (PIMS)

 Earned Value Management (EVM): technique used to integrate scope, schedule and resources to measure and report project performance from initiation to closure.

Project Plan Development:

Outputs:

- **Project Plan:** Formal approved document used to manage project execution. PRoject schedule mentioning planned dates for performing various activities, meeting milestones identified in plan. Project plan would change during the execution of the activities (due to changed requirements, performance different than planned etc.)
- Project plan can be presented as Project charter:
- summary of individual management plans from the other knowledge areas, scope statement, WBS, cost estimates, performance measurement baseline (schedule, cost and time), major milestone & target dates of each, key/required staff with their cost, risk management plan, open issues & pending decisions
- **Supporting details:** Additional information not included in plans from other knowledge areas, additional documents generated during constraints & assumptions, documentation of relevant standards

Project Plan Execution:

- **Inputs:**
 - Project Plan

 - Supporting detail Organizational policies
 - **Preventive action:** action that reduces the probability of potential consequences of project risk events
 - **Corrective action**: anything done to bring expected future project performance. (output of various control processes)
- **Tools & Techniques:**
 - General Management skills: Leadership, communicating & negotiating.
 - **Product skills & knowledge:** access to appropriate set of skills and knowledge of the product
 - **Work authorization system:**
 - **Status review meetings**
 - Project Management Information System (PIMS) Organizational Procedures
- **Outputs:**
 - Work Results
 - **Change Requests**

Module 3: Project Management Knowledge areas (12)

Project Cost Management:

• Ensures project is completed with the approved budget

Major Processes:

- Resource Planning: DEtermining what resources (people, equipment & material) and in what quantity each should be used to perform project activities
- Cost Estimating: Developing an approximation (estimate) of the cost of the resources needed to complete the project activities
- Cost Budgeting: Allocation of overall cost estimate to individual work activities
- Cost Control: Controlling changes to the project budget

Project Cost Management

Resource Planning:

- <u>Inputs:</u>
 - Work Breakdown Structure
 - Historical Information
 - Scope statement
 - Resource pool description
 - Organizational policies
 - Activity duration estimates
- <u>Tools & Techniques:</u>
 - Expert judgement
 - Alternatives identifications
 - Project Management Software
- Outputs:
 - Resource Requirements

Project Cost Management

Cost Estimating:

- **Inputs:**
 - Work Breakdown Structure
 - **Resource Requirements**
 - Resource rate
 - **Activity duration estimates**
 - **Estimating publications Historical information**

 - Charts of accounts
 - Risks
- **Tools & Techniques:**
 - Analogous Estimates Parametric modelling

 - **Bottom- up estimating** Computerised tools

 - Other cost estimating methods
- **Outputs:**
 - Cost estimates
 - **Supporting details**
 - Cost Management plan

Cost Budgeting:

- Inputs:
 - Cost estimates
 - Work Breakdown Structure
 - Project Schedule
 - Risk Management Plan
- Tools & Techniques:
 - Cost budgeting tools & techniques
- Outputs:
 - Cost baselines

Cost Estimates & Budgeting:

- Components of Project expenses
 - O Direct labour expenses: charges of the <u>labour of the project</u>, based on the number of hours of the activity and the rates of the resources
 - O Direct Non labour expenses: charges applied directly to the tasks. Raw material, equipments used specifically for the project, installation & operations. Sometimes calculated for individual work package or some percent say 5% of the direct labour expenses
 - Overhead expenses (indirect expenses) & General & Administration expenses: not specific to the tasks but related to doing business such whatever necessary to house & support the labour, building rents, utilities, electricity, clerical assistance, insurance, equipment etc.
 - **Profit & total billing:** amount left after all expenses are covered (usually don't appear in lower level budgets)
 - Contingency Amount: Buffer amount kept reserved incase of any unforeseen events occurs

Cost Budgeting:

Indirect cost apportionment approaches:

- Total indirect proportional to total direct cost
- OH proportionate to direct labour only and G & A proportionate to all direct costs
- OH proportionate to direct labour only and G & A proportionate to DL & OH & DNL

Cost Budgeting:

Indirect cost apportionment approaches:

Overhead: (rent, utilities, clerical & equipment)

General & Administration G&A (upper management, staff, benefits etc.)

OH: 200

G&A: 60

Total Indirect: 260

l indirect proportional t	a tatal direct c	Direct Cost	410
Direct Non Labour (DNL)	65	110	175
Direct Labour (DL)	85	150	235
Project Costs	Project A	Project B	Total

Total indirect proportional to total direct cost

Type of cost	Project A	Project B
DL + NDL	85+65 = 150	150+110 = 260
OH & G&A	=150/410*260 = 95	260 /410 *260 = 165
Total	245	425

Cost Budgeting:

Indirect cost apportionment approaches:

Overhead: (rent, utilities, clerical & equipment)

General & Administration G&A (upper management, staff, benefits etc.) G&A: 60

OH: 200

			Total Indirec	t: 260
Project Costs	Project A	Project B	Total	
Direct Labour (DL)	85	150	235	
Direct Non Labour (DNL)	65	110	175	
		Direct Cost	410	

• OH proportionate to direct labour only and G & A proportional to all direct costs

Type of cost	Project A	Project B
DL + NDL	85+65 = 150	150+110 = 260
ОН	=200*85/235 = 72	260 /410 *260 = 128
G&A	=60*150/410 = 22	=60*260/410 =38
Total	244	426

Cost Budgeting:

Indirect cost apportionment approaches:

Overhead: (rent, utilities, clerical & equipment)

General & Administration G&A (upper management, staff, benefits etc.)

OH: 200 G&A: 60

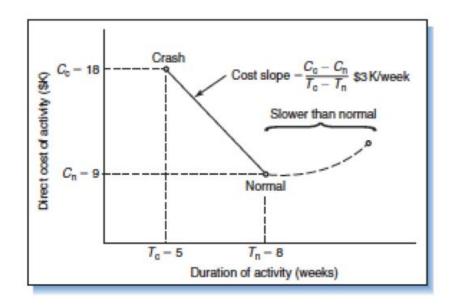
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• OH proportionate to direct labour only and G & A proportionate to DL & OH & DNL

Total	245	425
G&A	=60*(85+65+72)/610 = 22	=60*(150+110+127)/610 =38
ОН	=200*85/235 = 72	260*150 /235 = 128
DL + NDL	85+65 = 150	150+110 = 260
Type of cost	Project A	Project B

Cost Budgeting:

Time cost Relationship



Time cost Relationship : Time in days & cost in 1000

Task Id	Predece ssor	Normal Time Tn	Normal Cost Cn	Crash time Tc	Crash Cost Cc	Slope
Α	-	6	6	3	9	
В	-	9	9	5	12	
С	A, B	3	4.5	2	7	
D	В	5	10	2	16	
Е	Е	2	2	2	2	
F	F	4	6	1	10	
G	F,E	8	8	5	10	

For the given project:

- a) Calculate the time & cost required to complete the project in normal circumstances
- b) How will you reduce the duration of the project by 1 day with minimum increase in cost?
- c) Calculate the least possible duration for completion of the project in the least possible increased cost.

Time cost Relationship : Time in days & cost in 1000

Task Id	Predeces sor	Normal Time Tn	Normal Cost Cn	Crash time Tc	Crash Cost Cc	Slope= (Cc-Cn)/(Tc-Tn)
Α	-	6	6	3	9	1
В	-	9	9	5	12	0.75
С	A, B	3	4.5	2	7	2.5
D	В	5	10	2	16	2
Е	Е	2	2	2	2	-
F	F	4	6	1	10	1.66
G	F,E	8	8	5	10	0.66

- Identify number of paths, duration
- 2. Identify Critical Path
- 3. Calculate slope for each task
- 4. Reduce the task **ON CRITICAL** path having the least slope
- 5. Repeat the steps 2,3 & 4 till you get the minimum possible duration.

Time cost Relationship:

- 1. Calculate the cost of the project as addition of all Normal Cost = 35.5 K
- 2. Identify number of paths:
 - i) A-C-F-G = 6+3+4+8 = 21
 - ii) B-C-F-G = 9+3+4+8= 24
 - iii) B-D-E-G = 9+5+2+8 =24
- 3. Identify Critical Path:

B-C-F-G AS WELL AS B-D-E-G

- 4. Calculate slope for each task
- 5. Reduce the task ON CRITICAL path having the least slope

Duration = Critical -1 = 24 -1 = 23 days

Reducing by 1 day will reduce the duration by 1 day with additional cost of 0.75 (slope value)

= 35.5 + 0.75 = 36.25 K

6. Repeat the steps 2,3 & 4 till you get the minimum possible duration.

Time cost Relationship : Time in days & cost in 1000

Task Id	Predece ssor	Normal Time Tn	Normal Cost Cn	Crash time Tc	Crash Cost Cc	Slope
Α	-	6	6	3	9	
В	-	9	9	5	12	
С	A, B	3	4.5	2	7	
D	В	5	10	2	16	
Е	Е	2	2	2	2	
F	F	4	6	1	10	
G	F,E	8	8	5	10	

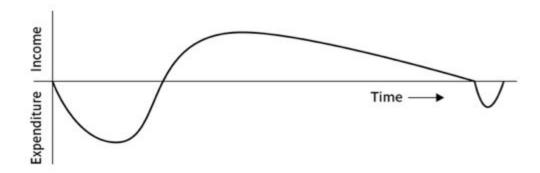
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- a) Calculate the time & cost required to complete the project in normal circumstances
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Refer Chapter 7 of John M . Nicholas, "Project Management for Business & Technology, Principles & Practice", 3rd edition

Cash flow Analysis /Cost Benefit Analysis

- A project many need money to be invested in installments rather than investing money at the start of the project
- Cash flow analysis will help to understand when & how much money will be needed to be invested as well as how the returns will be made available
- Cost Benefit Analysis will help in comparing two project (options of the same project) to find which option is better



Cost Benefit Analysis:

- 1. Net Profit: Profit or Loss at the end of the project Life
- 2. Payback period: Period (duration) needed to recover all invested money
- 3. Return of Investment: RoI = (Average annual Profit)/Total investment *100
- 4. Net Present Value (NPV):
- 5. Internal Rate of Return: (IRR) is the discount rate that would produce an NPV of 0 for the project
 - Can be used to compare different investment opportunities

Cost Benefit Analysis:

1. Net Profit: Profit or Loss at the end of the project Life

Year	Proposal A	Proposal B
0	-100000	-150000
1	-50000	-50000
2	10000	25000
3	10000	50000
4	50000	150000
5	100000	150000
Net Profit	20000	175000

Cost Benefit Analysis:

2. Payback period

Year	Proposal A	Proposal B
0	-100000	-150000
1	-50000	-50000
2	10000	25000
3	10000	50000
4	50000	150000
5	100000	150000

Cost Benefit Analysis:

3. Return of Investment = Average annual Profit/ Total investment *100

	Proposal A	Proposal B
Net Investment	150000	200000
Total Profit	20000	175000
Average Annual Profit	20000/5 =4000	175000/5 =35000
ROI	2.66	17.5

Cost Benefit Analysis:

4. Net Present Value:

Discount factor:

 $df = 1/(1+r)^t$ where r is the rate of interest and t is number of years

If
$$r = 10\%$$

t	df
1	1/(1+0.10) = 0.9091
2	1/(1+0.10)^2 = 0.8294

Means receiving 90.91 TODAY is same as receiving 100 after one year if rate is 10%

Cost Benefit Analysis:

4. Net Present Value:

Discount factor:

t	9	10	12	15	20
1	0.9174	0.9091	0.8929	0.8696	0.8333
2	0.8417	0.8264	0.7972	0.7561	0.6944
3	0.7722	0.7513	0.7118	0.6575	0.5787
4	0.7084	0.6830	0.6355	0.5718	0.4823
5	0.6499	0.6209	0.5674	0.4972	0.4019
6	0.5963	0.5645	0.5066	0.4323	0.3349
7	0.5470	0.5132	0.4523	0.3759	0.2791
8	0.5019	0.4665	0.4039	0.3269	0.2326
9	0.4604	0.4241	0.3606	0.2843	0.1938
10	0.4224	0.3855	0.3220	0.2472	0.1615
15	0.2745	0.2394	0.1827	0.1229	0.0649

Cost Benefit Analysis:

4. Net Present Value:

				R = 10%	
t	Plan A	Plan B	10	Plan A	Plan B
0	-100000	-150000	1	-100000	-150000
1	-50000	-50000	0.9091	-45455	-45455
2	10000	25000	0.8264	8264	20661
3	10000	50000	0.7513	7513	37566
4	50000	150000	0.6830	34151	102452
5	100000	150000	0.6209	62092	93138
		Profit		20000	175000
		NPV		-33434	58363

Cost Benefit Analysis:

5. IRR calcultion:

Year	Proposal A	Proposal B	
0	-100000	-150000	
1	-50000	-50000	
2	10000	25000	
3	10000	50000	
4	50000	150000	
5	100000	150000	

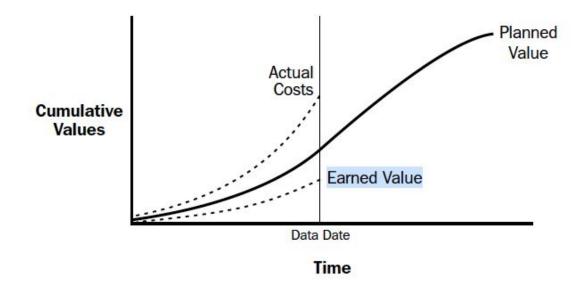
Cost Control:

- **Inputs:**
 - Cost baselines
 - **Performance reports**
 - **Change requests**
 - Cost management plan
- **Tools & Techniques:**
 - Cost change control system
 - Performance measurement
 - **Earned Value Management (EVM)**
 - Additional planning Computerized tools
- **Outputs:**
 - Revised Cost estimates
 - **Budget updates Corrective actions**

 - **Estimates at completion**
 - **Project closeouts**
 - Lessons learnt

Cost Control:

- Performance Measurement: most common method to method is Earned Value Analysis
- EV involves calculation of



Module 3: Project Management Knowledge Areas

EV involves calculation of

- Planned value (PV) also called as budgeted cost of work scheduled (BCWS): is the portion of approved cost estimate planned to be spent on the activity during given period
- Actual Cost (AC) also called as Actual Cost of Work Performed (ACWP): the total costs incurred in completing the activities in the given period
- Earned Value (EV) also called Budgeted Cost of Work Performed (BCWP): value of the work actual completed

```
    Cost Variance (CV)= EV- AC
    Schedule variance (SV) = EV- PV
    Cost Performance Index (CPI) = EV/AC
    or BCWP - ACWP
    or BCWP - BCWS
    or BCWP - BCWS
```

○ Schedule Performance Index (SPI) = EV/PV or BCWP/ BCWS

Module 3: Project Management Knowledge areas (9)

Project Scope Management:

• Include the processes required to ensure that the project includes all the work required AND ONLY th work required to complete the project successfully

Major Processes:

- Initiation: Authorizing the project or phases
- Scope Planning: Developing the ritten scope statement as the basis for further project decisions
- Scope Definition: Subdividing the major product deliverables into smaller, more manageable components
- Scope Verification: formalizing acceptance of the project scope
- Scope Change Control: controlling changes to project scope

Initiation:

- <u>Inputs:</u>
 - Product description
 - Strategic plan
 - Project selection criteria
 - Historical Information
- <u>Tools & Techniques:</u>
 - Project selection methods
 - Experts judgement
- Outputs:
 - Project Charter
 - Project manager identified/Assigned
 - Constraints
 - Assumptions

Scope Planning:

- Inputs:
 - Product description
 - Project Charter
 - Constraints
 - Assumptions
- Tools & Techniques:
 - Product Analysis
 - Benefits/ cost analysis
 - Alternative identification
 - Experts judgement
- Outputs:
 - Scope statement
 - Supporting details
 - Scope management plan

Scope Definition:

- Inputs:
 - Scope statement
 - Constraints
 - Assumptions
 - Other planning outputs
 - Historical information
- <u>Tools & Techniques:</u>
 - Work breakdown structure template
 - Decomposition
- Outputs:
 - Work breakdown structure
 - Scope statement updates

Scope Verification:

- <u>Inputs:</u>
 - Work results
 - Product documentation
 - Work breakdown structure
 - Scope statement
 - Project Plan
- Tools & Techniques:
 - Inspection
- Outputs:
 - Formal acceptance

Scope Change Control:

- Inputs:
 - Work breakdown structure
 - Performance report
 - Change requests
 - Scope management Plan
- Tools & Techniques:
 - Scope change control system
 - Performance measurement
 - Additional planning
- Outputs:
 - Scope changes
 - Corrective actions
 - Lessons learnt
 - Adjusted baseline

Module 3: Project Management Knowledge areas (9)

Project Quality Management:

- Processes sure that the project will satisfy the needs for which it was undertaken
- Ensure that the project delivers and follows process compiling the quality requirements Major Processes:
 - Quality Planning: Identifying which quality standards are relevant to the project and determine how to satisfy them
 - Quality Assurance: Evaluating overall project performance on a regular basis to provide confidence that the project will satisfy the relevant quality standards
 - Quality Control: Monitoring specific project results to determine if they comply with relevant quality standards and identifying ways to eliminate causes of unsatisfactory performance

Project Quality Management

Quality Planning:

- <u>Inputs:</u>
 - **Quality Policy**
 - Scope statement
 - Product descriptions
 - Standards & regulations
 - Other process outputs
- Tools & Techniques:
 - O Benefit/ cost analysis
 - Benchmarking
 - Flow-charting (cause effect diagram)
 - Design of experiments
 - Cost of quality
- Outputs:
 - Quality management plan
 - Operational definitions
 - Checklists
 - Inputs to other process

Project Quality Management

Quality Assurance:

- Inputs:
 - Quality management plan
 - Results of quality control measurements
 - Operational definitions
- Tools & Techniques:
 - Quality planning tools & Techniques:
 - Inspection
 - **■** Control Chart
 - Pareto Charts: histogram ordered by frequency of occurrence, showing type of category of identified cause,
 - Statistical sampling
 - **Quality audits**
- Outputs:
 - Quality improvement

Module 3: Project Management Knowledge areas (9)

Project Human Resource Management:

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Major Processes:

- Resource Planning: DEtermining what resources (people, equipment & material) and in what quantity each should be used to perform project activities
- Cost Estimating: Developing an approximation (estimate) of the cost of the resources needed to complete the project activities
- Cost Budgeting: Allocation of overall cost estimate to individual work activities
- Cost Control: Controlling changes to the project budget

Module 3: Project Management Knowledge areas (9)

Project Human Resource Management:

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Major Points

- Resource Planning: DEtermining what resources (people, equipment & material) and in what quantity each should be used to perform project activities
- Human resource allocation
- Human Resource allocation and resource levelling
- Resource smoothening

Integrated Change Control:

- Inputs:
 - Project Plan
 - Performance reports
 - Change requests
- <u>Tools & Techniques:</u>
 - Change control systems
 - Configuration management
 - Performance measurement
 - Additional training
 - Project Management Information System (PIMS)
- Outputs:
 - Project plan updates
 - Corrective action
 - Lessons learned

Module 3: Project Management Knowledge areas (12)

Project Communication Management:

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Major Processes:

- Resource Planning: DEtermining what resources (people, equipment & material) and in what quantity each should be used to perform project activities
- Cost Estimating: Developing an approximation (estimate) of the cost of the resources needed to complete the project activities
- Cost Budgeting: Allocation of overall cost estimate to individual work activities
- Cost Control: Controlling changes to the project budget

Integrated Change Control:

- <u>Inputs:</u>
 - Project Plan
 - Performance reports
 - Change requests
- Tools & Techniques:
 - Change control systems
 - Configuration management
 - Performance measurement
 - Additional training
 - Project Management Information System (PIMS)
- Outputs:
 - Project plan updates
 - Corrective action
 - Lessons learned

Module 3: Project Management Knowledge areas (9)

Project Risk Management:

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Major Processes:

- Resource Planning: DEtermining what resources (people, equipment & material) and in what quantity each should be used to perform project activities
- Cost Estimating: Developing an approximation (estimate) of the cost of the resources needed to complete the project activities
- Cost Budgeting: Allocation of overall cost estimate to individual work activities
- Cost Control: Controlling changes to the project budget

Integrated Change Control:

- <u>Inputs:</u>
 - Project Plan
 - Performance reports
 - Change requests
- Tools & Techniques:
 - Change control systems
 - Configuration management
 - Performance measurement
 - Additional training
 - Project Management Information System (PIMS)
- Outputs:
 - Project plan updates
 - Corrective action
 - Lessons learned

Module 3: Project Management Knowledge areas (9)

Project Procurement Management:

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Major Processes:

- Resource Planning: DEtermining what resources (people, equipment & material) and in what quantity each should be used to perform project activities
- Cost Estimating: Developing an approximation (estimate) of the cost of the resources needed to complete the project activities
- Cost Budgeting: Allocation of overall cost estimate to individual work activities
- Cost Control: Controlling changes to the project budget

Integrated Change Control:

- Inputs:
 - Project Plan
 - Performance reports
 - Change requests
- Tools & Techniques:
 - Change control systems
 - Configuration management
 - Performance measurement
 - Additional training
 - Project Management Information System (PIMS)
- Outputs:
 - Project plan updates
 - Corrective action
 - Lessons learned