

# Nidhi Prajapati

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## Summary

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Enthusiastic student seeking internship opportunities in Software Engineering. Passionate about applying critical thinking skills, attention to detail and technical expertise to the development of assistive technologies.

## Education

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Loyola Marymount University | Los Angeles, California  
Master of Science in Computer Science | 12/2023

Gujarat Technological University Ahmedabad | Ahmedabad, Gujarat  
Bachelor of Engineering in Electronics & Comm Engineering | 05/2015

## Experience

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Loyola Marymount University | Los Angeles, California  
Data Analyst | 05/2022 - Present

- Managing budgets for rendered services, service approvals, and products.
- Maintaining the pre-approved budget target on monthly basis.
- To create and maintain files of all the operating budgets for services and products for the university.
- Track the records for each and every service and product created and estimated by the procurement department.

Landmark Honda | Ahmedabad, Gujarat  
Client Relationship Manager | 09/2015 - 09/2021

- Working on Innovating, Designing, and prototyping solutions for common customer queries & Issues.
- Working as a team leader in the service department where I have to manage & analyze data of post-service feedback, target management, and handle post-service feedback complaints.
- Handle customer queries & manage home visits at customer's places, and customer satisfaction activities as per the occasion.
- Prepare documentation in MS Word & Excel. Provide training for new hires and support as necessary.

## Skills

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Python, C, MySQL, Data Structure, HTML5, CSS, Agile Project Management, Git

## Projects

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### Agile Scheduler (Jan 2022 - May 2022)

- Led a team of 5 members of the project Agile Scheduler that included facilitating all scrum ceremonies (Daily scrums, sprint planning, sprint review, backlog refinement)
- Served as liaison between business and technology teams
- Planned and delivered the end-to-end project which consists of team meeting schedules, and arranged the meeting according to the attendee's availability. Implement the code in javascript, and used CSS for the project styling and formatting
- Identified potential risks, and dependencies, facilitate decision-making to administer resolution plans

### Flight Fare Prediction (June 2022 - Aug 2022)

- Perform data analysis, cleaning, and organizing to find the best airline with minimum halts and time
- Visualized the source to destination with the best airline with minimal time and price using matplotlib pyplot library
- Hypertuned the model using Random Forest Regression to predict the time accuracy