

## **Interview 1**

### **1. What was your experience like during the onboarding process?**

“It was a bit confusing. I may need more clearer signs to help me navigate.”

### **2. Which features did you find most beneficial for quitting smoking?**

“I think both the notification and the peer-support features are great because they are all kind of dedicated to smoking cessation purposes.”

### **3. How would you describe your experience with the app’s interface?**

“I found it somewhat overwhelming, even if it’s not that complicated. I like minimalist designs”

### **4. How useful did you find the feedback provided by the app?**

“I don’t receive that much feedback, but I think I still find the features very usable.”

### **5. How aware were you of how your data is used by the app?**

“I think I might have additional data protection guarantees somewhere .”

### **6. Do you feel you have control over your data within the app?**

“I think I have sufficient control, and the data collected does not upset or offend me at all, I understand those data collections were made to help me quit smoking, I really appreciate that.”

### **7. How did the app’s notifications affect your motivation to quit?**

“They are very useful, as I’m super addicted to smoking. It is important to have a reminder somehow.”

### **8. How did peer support features impact your experience?**

“I didn’t use them much; I prefer to keep my journey private.”

**9. How satisfied are you with the app and physical products?**

“I’m moderately satisfied but think it needs improvement.”

**10. What improvements would you suggest for the app or products?**

“Make the interface cleaner.”

**11. How do you see your relationship with the app evolving in the future?**

“I hope to use it less as I quit, but I might keep it for tracking.”

**12. Did you face any accessibility challenges while using the app?**

“Not really, but my vision isn’t great, so bigger fonts would help.”

**13. What additional features would you like to see in the app or products?**

“I think for the notification, you can have more calculations, such as how long since last smoked, or maybe I can set smoke 3 cigarettes every day, you know, it can be hard for smoke-addicted people to entirely not smoke in a day, it can be gradually decreased and controlled.”

**14. Do you have any other thoughts or suggestions about your experience?**

“I appreciate the effort, but I hope for a more streamlined experience.”

**Interview 2**

**1. What was your experience like during the onboarding process?**

“It was straightforward, but I would have liked a quick tutorial on how to use all the features.”

**2. Which features did you find most beneficial for quitting smoking?**

“The progress tracking really helped keep me motivated.”

**3. How would you describe your experience with the app’s interface?**

“I think all features are helpful, but I don’t like the green colour tone.”

**4. How useful did you find the feedback provided by the app?**

“Very useful! I think connecting the notification feature and the buddy-support feature is fluent.”

**5. How aware were you of how your data is used by the app?**

“I had some concerns, I may need more privacy safeguarding when interacting with the system.”

**6. Do you feel you have control over your data within the app?**

“Yes, I can manage what I share, which is great.”

**7. How did the app’s notifications affect your motivation to quit?**

“I think I may need to use it longer.”

**8. How did peer support features impact your experience?**

“I loved the community support. I mean, all my friends are busy, and none of them is quitting smoking at all. It was great to talk someone who shares with the same interest.”

**9. How satisfied are you with the app and physical products?**

“I’m quite satisfied! It’s been a helpful tool for me.”

**10. What improvements would you suggest for the app or products?**

“I’d like to see more customization options for notifications.”

**11. How do you see your relationship with the app evolving in the future?**

“I think I’ll continue using it for maintenance after I quit.”

**12. Did you face any accessibility challenges while using the app?**

“No, I didn’t encounter any issues.”

**13. What additional features would you like to see in the app or products?**

“N/A.”

**14. Do you have any other thoughts or suggestions about your experience?**

“I appreciate the app, but I think adding a journal feature would be beneficial.”