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② Credit card processing system

Problem statement:

Modern businesses and banks face the challenge of processing credit card transactions quickly, securely and accurately. Manual handling / outdated systems can lead to failed payments, delayed settlements, fraudulent activities and poor customer service experience.

SRS:

1. Introduction

1.1 Purpose of the document

The document outlines the software requirements for a credit card processing system. Its purpose is to clearly define functional & non functional requirements for all stakeholders - developers, testers, business analysts, project managers and the client.

1.2 Scope of the document

The CCPS is a web-based and API-enabled platform that processes credit card transactions securely and efficiently. It will handle card authorizations, payment settlements, refunds, transactions tracking and reporting.

1.3 Overview

The CCPS is a secured and scalable platform for handling card transactions. It supports real-time payments, fraud checks, settlements, refunds and reporting, ensuring fast, reliable and compliant processing for customers, merchants and administrators.

2. General Description

2.1 Product functions

- Authorize and process credit card transactions
- Validate card details and detect fraudulent attempts
- Handle settlements and refunds
- Generate transaction and account statements
- Manage user accounts
- Provide real time notifications and alert
- Generate reports for compliance

2.2 User characteristics

- Customers: Make payments securely, check transaction history
- Merchants: Accept payments, view settlements, manage refunds
- Bank/Admin staff: Monitor transactions, detect fraud
- System Admins: Manage users, configure system parameters

3. Functional Requirements

FR 3.1 Transaction Processing: The system shall authorize credit card payments in real-time.

FR 3.2 Fraud detection and security: The system shall detect suspicious transactions using rules and patterns.

FR 3.3 Account Management: Customers can view transaction history and statements.

FR 3.4 Notifications: Send email/SMS alerts for successful transactions, fail attempts / refunds.

FR 3.5 Reporting: Generate daily, weekly / monthly transaction reports.

4. Interface Requirements

4.1 User interfaces

A responsive web dashboard for merchants / admins to manage transaction and reports.

4.2 Hardware interfaces

Supports POS terminals for in-store payments
Integrates with EMV and contactless card readers.

5. Performance Requirements

- Support up to 10,000 concurrent transaction/min
- Authorization time per transaction < 3 seconds.

- 99.99% uptime for critical transaction services.
- Automatic daily backups of transaction data.

6. Design Constraints

- Must use secure open source techs.
- Must comply with PCI DSS, GDPR and others.
- Must ensure end-to-end encryption.
- Support multiple currencies.

7. Non-Functional Attributes

- 7.1 Security
All sensitive data encrypted (AES-256 / higher)
- 7.2 Usability
Simple and intuitive UI for customers and merchants.
- 7.3 Maintainability
Modular code design for easy updates.
- 7.4 Reliability
Failover and disaster recovery mechanisms in place.

8. Preliminary Schedule and Budget

- 8.1 Schedule (phases) Timeline.
 - Requirements analysis 2 weeks
 - UI/UX Design 2 weeks
 - Development 12 weeks
 - Testing & QA 4 weeks
- 8.2 Budget → 28 weeks \$47,000.