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Institut National Polytechnique  
Félix HOUPHOUËT-BOIGNY



École Supérieure  
d'Industries



Data Communications and  
All Technologies

N° d'ordre : 21INP00959/2024/INP-HB/ESI

End cycle report

***TOPIC: Implementation of a Remote Access Solution for  
Managing Technical Support Tickets: Case Study of DCAT  
Company***

*Work done from April 2nd to June 7th, 2024*

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