NIGEL DOBERER
Junior Full Stack Software Developer
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I have a thorough background in the retail, finance and insurance spaces. Currently I am actively looking for my first role in a tech space.

PERSONAL STATEMENT
I am a Junior Software Developer, currently studying Full Stack Web Development with the Code Institute covering HTML, CSS, JavaScript, Python, Bootstrap and Django. I have developed skills regarding planning, debugging, documentation, Git version control, GitHub, researching and organization. I have a background in Insurance, Finance and Retail. I am committed to my career change and am looking to join an exciting tech team where I can contribute and continue to develop my skills.

Skills

- JavaScript
- HTML
- CSS
- Python
- Git Hub
- Bootstrap

- Git version control
- Slack
- Debugging
- Researching
- Data Management
- Agile Development

Soft Skills

- Analytical
- Negotiation
- interpersonal
- Creativity
- Collaboration

- Client relationships
- Organizational
- Problem solving
- Personable
- Time Management

EDUCATION

Diploma in Software Development, Sep 2021 – Oct 2022
Code Institute – University of western Scotland accredited, London

Certificate IV in General Insurance, 2014 – 2015
The Australian and New Zealand Institute of Insurance and Finance, Sydney

Diploma in Business Marketing, Majoring in Event Management: Marketing & Events, 2008 – 2008
APM Training Institute, Sydney

Hospitality Certificate II, 2002 – 2003
Coverdale Christian School, Sydney

PORTFOLIO PROJECTS

MENU REQUIREMENTS
This project gathers number of passengers and crew for flights and to get the correct value of inflight meals
Language used is Python, built using my Github repository, Gitpod and Git version control.
https://github.com/Niged01/menu-requirements

AVIATION

This project is a quiz based on the commercial aviation industry.

Languages used in this project HTML, CSS & JavaScript, built using my Github repository, Gitpod and Git version control.

https://github.com/Niged01/Aviation

TRAMPLED LONDON

This project was designed when traveling to London that you have been to before. It gives the user to go on tours with locals and experience the city away from the tourist traps.

Languages used in this project HTML & CSS, built using my Github repository, Gitpod and Git version control.

https://github.com/Niged01/authentic-london

WORK HISTORY

Supermarket Retail Assistant, Waitrose & John Lewis Partnership, London UK 12/2017 – Current
- Handle all customers courteously and efficiently through the till and Pos sytems.
- Team lead on in store Deliveroo Systems installing updates and auditing these.
- Cashier and cash office end of day procedures using the company VBS back office systems.
- Warehouse management taking deliveries invoicing and stock management systems.

Awaiting new visa London 05/2017 – 12/2017

Remediation Data Gatherer, Deloitte Remediation Contract – Momenta, London UK 01/2016 – 05/2017
- Maintained a 90% competency rate across all cases, to achieve accreditation
- Developed a strong understanding of the FCA guidelines surrounding compliance (but not solely subject to) within the finance sector
- Developed a strong understanding of the client's 29+ IT systems to effectively carry out reporting
- Ensuring accurate, timely recording and preparation of complaints from receipt to where cases are ready for further investigation as appropriate.

Past Business Review Systems Administrator, Aegon Direct Marketing Services Europe – Contract, Maidenhead UK 06/2015 – 12/2015
- Conduct site visits to the PBR team where appropriate, including but not limited to training of the PBR team on processes and systems along with the delivery of face to face feedback.
- Communicate to the systems & QA Manger and relevant colleagues within the company, confirming they are aware of escalation and communication procedures.
- Establish processes for the implementation of any update or amendment of customer policies following the completion of the Past Business Review.
- Ensure consistency of performance standards for all PBR File Reviewers who provide the instructions for amendment and against which the Company policy administration system is updated.

Relocated to London, 03/2015 – 06/2015

Claims Handler, Miramar Underwriting Agency, Sydney Australia 03/2013 – 02/2015

Motor Vehicle Settlements and Recoveries Officer, Suncorp Insurance, Sydney Australia 01/2008 – 02/2013

Call Center Sales/ Customer Relations, Suncorp Personal Insurance, Sydney Australia 03-2007 – 01/2008

Functions Team Leader, Waterview Convention Center, Sydney Australia 01/2005 – 03/2007

INTERESTS

I have a keen interest in the tech world it is always exciting to discover and learn about new advancements. I have a strong passion around Aviation both the tech side and the piloting side. I am also learning to speak German.