

# NIGEL DOBERER

Junior Full Stack Software Developer

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I have a thorough background in the retail, finance and insurance spaces. Currently I am actively looking for my first role in a tech space.

## PERSONAL STATEMENT

I am a Junior Software Developer, currently studying Full Stack Web Development with the Code Institute covering HTML, CSS, JavaScript, Python, Bootstrap and Django. I have developed skills regarding planning, debugging, documentation, Git version control, GitHub, researching and organization. I have a background in Insurance, Finance and Retail. I am committed to my career change and am looking to join an exciting tech team where I can contribute and continue to develop my skills.

## Skills

- Django
- HTML
- CSS
- Python
- JavaScript
- Bootstrap
- jQuery
- Git version control
- Slack
- Debugging
- Researching
- Data Management
- Agile Development
- Git Hub

## Soft Skills

- Analytical
- Negotiation
- interpersonal
- Creativity
- Collaboration
- Client relationships
- Organizational
- Problem solving
- Personable
- Time Management

## EDUCATION

Diploma in Software Development, Sep 2021 – Oct 2022

Code Institute – University of western Scotland accredited, London

Certificate IV in General Insurance, 2014 – 2015

The Australian and New Zealand Institute of Insurance and Finance, Sydney

Diploma in Business Marketing, Majoring in Event Management: Marketing & Events, 2008 – 2008

APM Training Institute, Sydney

Hospitality Certificate II, 2002 – 2003

Coverdale Christian School, Sydney

## PORTFOLIO PROJECTS

### P-Life

This project is a forum for pilots to come together and discuss everything piloting.

Technologies used for this project: Django, HTML, CSS, JavaScript, Bootstrap built using my Github repository, Gitpod and Git version control.

<https://github.com/Niged01/P-Life>

## AVIATION

This project is a quiz based on the commercial aviation industry.

Technologies used for this project: HTML, CSS & JavaScript, built using my Github repository, Gitpod and Git version control.

<https://github.com/Niged01/Aviation>

## TRAMPLED LONDON

This project was designed when traveling to London that you have been to before. It gives the user to go on tours with locals and experience the city away from the tourist traps.

Technologies used for this project: HTML & CSS, built using my Github repository, Gitpod and Git version control.

<https://github.com/Niged01/authentic-london>

## WORK HISTORY

### **Supermarket Retail Assistant, Waitrose & John Lewis Partnership, London UK 12/2017 – Current**

- Handle all customers courteously and efficiently through the till and Pos systems.
- Team lead on in store Deliveroo Systems installing updates and auditing these.
- Cashier and cash office end of day procedures using the company VBS back office systems.
- Warehouse management taking deliveries invoicing and stock management systems.

### **Awaiting new visa London 05/2017 – 12/2017**

### **Remediation Data Gatherer, Deloitte Remediation Contract – Momena, London UK 01/2016 – 05/2017**

- Maintained a 90% competency rate across all cases, to achieve accreditation
- Developed a strong understanding of the FCA guidelines surrounding compliance (but not solely subject to) within the finance sector
- Developed a strong understanding of the client's 29+ IT systems to effectively carry out reporting
- Ensuring accurate, timely recording and preparation of complaints from receipt to where cases are ready for further investigation as appropriate.

### **Past Business Review Systems Administrator, Aegon Direct Marketing Services Europe – Contract, Maidenhead UK 06/2015 – 12/2015**

- Conduct site visits to the PBR team where appropriate, including but not limited to training of the PBR team on processes and systems along with the delivery of face to face feedback.
- Communicate to the systems & QA Manager and relevant colleagues within the company, confirming they are aware of escalation and communication procedures.
- Establish processes for the implementation of any update or amendment of customer policies following the completion of the Past Business Review.
- Ensure consistency of performance standards for all PBR File Reviewers who provide the instructions for amendment and against which the Company policy administration system is updated.

### **Relocated to London, 03/2015 – 06/2015**

### **Claims Handler, Miramar Underwriting Agency, Sydney Australia 03/2013 – 02/2015**

### **Motor Vehicle Settlements and Recoveries Officer, Suncorp Insurance, Sydney Australia 01/2008 – 02/2013**

### **Call Center Sales/ Customer Relations, Suncorp Personal Insurance, Sydney Australia 03-2007 – 01/2008**

### **Functions Team Leader, Waterview Convention Center, Sydney Australia 01/2005 – 03/2007**

## INTERESTS

I have a keen interest in the tech world it is always exciting to discover and learn about new advancements. I have a strong passion around Aviation both the tech side and the piloting side. I am also learning to speak German.