XIAOCHEN (NIGEL) LU

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EDUCATION

New York University

New York, NY

May 2025

• Cumulative GPA: 3.88/4.0

Master of Science in Computer Science

New York University

New York, NY and Shanghai, China

Bachelor of Science, Data Science, minor in Computer Science

May 2023

Cumulative GPA: 3.91/4.0; Magna Cum Laude; NYU Honors Scholar; Dean's List for all Years

Relevant Coursework: Computer Networking, Network Security, Penetration Test and Analysis, Software Engineering (scrum dev), Algorithms, Applied Internet Technologies, Data Structure, Databases, Deep Learning

SKILLS

Technical Skills: Python (Diango, Flask, PyTorch), JavaScript (TypeScript, React, Vue, ExpressJS), Java (Srping Boot), CI/CD (Travis, Circle CI), SQL (PostgreSQL), Network (TCP/IP), Git, AWS, UNIX/Linux, Agile Dev (Scrum), Docker, Kubernetes

PROFESSIONAL EXPERIENCE

eBay Inc.

Shanghai, China

Software Engineering Intern, Cloud Infrastructure Team

Sept. 2022 – Aug. 2023

- Averge-Time-to-Business (ATB) Dashboard (Dashboard to Monitor K8s Clusters)
 - Proposed and implemented a Redux+React+Django Average-Time-to-Business (ATB) dashboard to monitor cluster statuses and send checkout alerts, reducing crisis response time by 25% and boosted service availability from 99.14% to 99.8%
- KeyHub (Community's Encrypted Email UI for Password Exchange)
 - Led the refactorization of KeyHub to conform with the latest OpenPGP standard and patched 60+ security vulnerabilities
 - Integrated KeyHub with eBay's Cloud Console using JS-plugin and Redux, boosting productivity of over 100 infra engineers
- L7 Rule Config Automation UI
 - Orchestrated an intuitive UI with auto-filling for over 85% of the fields to streamline L7 rule configuring process for eBay's **Kubernetes (K8s)** clusters, increasing efficiency by more than 70% and minimized potential human errors in the loop

Kaizntree Co. Co-founder and CTO New York, NY and Remote

Sept. 2021 – Feb. 2024

• Kaizntree Small Business Management Platform

- Built a one-stop management solution for small businesses using Vue.js, Django Rest Framework, PostgreSQL, and Heroku CI/CD, empowering 100+ happy customers by reducing time spent on management tasks from 15 to just 2 hours per week
- 2-way integrated with 4 major sales channels using **OAuth2**, including Shopify, Square, Etsy, and Xerox, and automated stock sync across platforms, putting an end to the cumbersome manual updates and stock inconsistency on different channels
- Led Kaizntree's development team and adopted Scrum, Travis CI/CD with Heroku to minimize friction, allowing Kaizntree to address customer feedbacks under 48 hours and continuously rolling out new features weekly
- Champion of NYU Summer Launchpad & NYUxYale Startup Competition
 - Won the 2023 NYU Summer Launchpad and 2023 NYUxYale Startup Competition, with a reward of \$10,000 non-dilutive funding
 - Got invited to apply for Y Combinator and Techstars NYC startup accelerators, receiving mentorship from entrepreneur coaches
 - Earned investment from 3 individual investors and received a total of \$50,000 investment with Kaizntree valued at 4 million

Expsoft Ltd. Software Engineering Intern

Wuxi, China May 2021 – Sept. 2021

- Leveraged the power of **Springboot** and **Maven** to build resilient and user-friendly auditing platforms for governments
- Secured a project from Soochow government worth \$250,000 to supply customized audit platform

RESEARCH & PROJECTS

Parkrowd NYC (repo: https://github.com/NigelLu/Parkrowd)

New York, NY

Parking Made Easy - Crowd-sourced Parking Info Sharing Platform based off of NYC Open Data

Sept. 2023 – Dec. 2023

- Conceptualized a parking info sharing platform by listing MVP, MLP, API documentations, and using Figma prototyping
- Implemented Parkrowd as a Django RESTful app integrated with Google Maps API through Scrum and ZenHub with a team of 5

Rate My Professor (repo: https://github.com/NigelLu/RateMyProfessor)

New York, NY

Rate My Professor SPA (single page application) powered by Spring Boot and React

Sept. 2023 – Dec. 2023

- Led a team of 2 and coordinated efficient development using sprints and backlogs, rolling out production-ready app under 2 months
- Utilized Java Spring Boot, Maven with JPA, Spring Security, multi-threading to build a robust, high-concurrency-capable backend

Few-shot Segmentation with Adaptive Data Augmentation and Cross Attention

Shanghai, China

Co-authored a paper and submitted to CVPR 2023

Mar. 2022 - May 2023

Proposed an instance-aware data augmentation strategy to improve support image diversity and reduce distribution inconsistency

Incorporated a 4-D consensus cross attention module to align query and support features, increasing accuracy by 5.4%