

# XIAOCHEN (NIGEL) LU

New York, NY | Tel: +1 (845) 248-2938 | Email: [xiaoclu@outlook.com](mailto:xiaoclu@outlook.com) | Website: <http://nigellu.com>

## EDUCATION

### New York University

New York, NY

#### Master of Science, Computer Science

May 2025

- Cumulative GPA: 3.88/4.0; Coursework: *Intro to Java* (Spring Boot), *Software Engineering* (scrum development), *Algorithms*, *Computer Networking*, *Network Security*, *Penetration Testing and Analysis*

### New York University

New York, NY and Shanghai, China

#### Bachelor of Science, Data Science, double major in Finance, minor in Computer Science

May 2023

- Cumulative GPA: 3.91/ 4.0; Magna Cum Laude; NYU Honors Scholar; Dean's List for all Years
- Coursework: *Applied Internet Technologies*, *Computer Architecture*, *Data Structures*, *Databases*, *Machine Learning*, *NLP*

## SKILLS

- Technical Skills: **JavaScript** (TypeScript, React, Vue, ExpressJS), **SQL** (MySQL, PostgreSQL), **Python** (PyTorch, Django, Matplotlib, PyCharm, JupyterNotebook), **Java** (Spring Boot), **CI/CD** (Travis + AWS), **Tableau**, **AWS**, **Git**, **Docker**

## PROFESSIONAL EXPERIENCE

### eBay Inc.

Shanghai, China

Software Engineering Intern, Cloud Infrastructure Team

Sept. 2022 – Aug. 2023

#### • Average-Time-to-Business (ATB) Dashboard

- Proposed and implemented a Redux + React+Django Average-Time-to-Business (ATB) dashboard to monitor cluster statuses and send checkout alerts, reducing crisis response time by 25% and boosted service availability from 99.14% to 99.8%

#### • KeyHub (Community's Encrypted Email UI for Password Exchange)

- Led the refactorization of KeyHub to conform with the latest OpenPGP standard and patched 60+ security vulnerabilities
- Integrated KeyHub with eBay's Cloud Console using JS-plugin and Redux, boosting productivity of over 100 infra engineers

#### • L7 Rule Config Automation UI

- Orchestrated an intuitive UI with auto-filling for over 85% of the fields to streamline L7 rule configuring process for eBay's Kubernetes (K8s) clusters, increasing efficiency by more than 70% and minimized potential human errors in the loop

### Kaizntree Co.

New York, NY and Remote

Co-founder and CTO

Sept. 2021 – Present

#### • Kaizntree Small Business Management Platform

- Built a one-stop management solution for small businesses using Vue, Django Rest Framework, PostgreSQL, and Heroku, empowering 100+ happy customers by reducing time spent on management tasks from 15 to just 2 hours per week
- 2-way integrated with 4 major sales channels using OAuth, including Shopify, Square, Etsy, and Xerox, and automated stock sync across platforms, putting an end to the cumbersome manual updates and stock inconsistency on different channels
- Led Kaizntree's development team and adopted Scrum, Travis CI/CD with Heroku to minimize friction, allowing Kaizntree to address customer feedbacks under 48 hours and continuously rolling out new features weekly
- Built an AI business coach with ChatGPT API and provided insights for small business owners by visualizing results using Tableau, boosting small business with an estimated revenue increase of 13%

#### • Champion of NYU Summer Launchpad & NYUxYale Startup Competition

- Won the 2023 NYU Summer Launchpad and 2023 NYUxYale Startup Competition, with a reward of \$10,000 non-dilutive funding
- Got invited to apply for Y Combinator and Techstars NYC startup accelerators, receiving mentorship from entrepreneur coaches
- Earned investment from 3 individual investors and received a total of \$50,000 investment with Kaizntree valued at 4 million

### Expsoft Ltd.

Wuxi, China

Software Engineering Intern

May 2021 – Sept. 2021

- Leveraged the power of Springboot and Maven to build resilient and user-friendly auditing platforms for governments
- Built a government performance metric dashboard using Tableau, providing a glimpse-view of "what-to-improve" and benefiting over 9 counties with an estimated 2,000 government employees
- Secured a project from Soochow government worth \$250,000 to supply customized audit platform

## RESEARCH & PROJECTS

### Parkrowd NYC (repo: <https://github.com/NigelLu/Parkrowd>)

New York, NY

Parking Made Easy - Crowd-sourced Parking Info Sharing Platform based off of NYC Open Data

Sept. 2023 – Dec. 2023

- Conceptualized a parking info sharing platform by listing MVP, MLP, API documentations, and using Figma prototyping
- Implemented Parkrowd as a Django RESTful app integrated with Google Maps API through Scrum and ZenHub with a team of 5

### Rate My Professor (repo: <https://github.com/NigelLu/RateMyProfessor>)

New York, NY

Rate My Professor redesigned as a SPA (single page application) powered by Spring Boot and React

Sept. 2023 – Dec. 2023

- Coordinated efficient full-stack development using sprints and backlogs, allowing my team of 2 to roll out the app in under 2 months
- Utilized Java Spring Boot, Maven with JPA, Spring Security, multi-threading to build a robust, high-concurrency-capable backend

### Few-shot Segmentation with Adaptive Data Augmentation and Cross Attention

Shanghai, China

Co-authored a paper and submitted to CVPR 2023

Mar. 2022 - May 2023

- Proposed an instance-aware data augmentation strategy to improve support image diversity and reduce distribution inconsistency