XIAOCHEN (NIGEL) LU

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EDUCATION

New York University

New York, NY

Master of Science in Computer Science (Cumulative GPA: 3.88/4.0)

May 2025

Relevant Coursework: Intro to Java (Spring Boot), Software Engineering (Django + scrum development), Algorithms, Computer Networking, Network Security, Penetration Testing and Analysis

New York University, NYU Shanghai

New York, NY and Shanghai, China

Bachelor of Science, Data Science, minor in Computer Science (Cumulative GPA: 3.91/4.0)

May 2023

Magna Cum Laude; NYU Honors Scholar; Dean's List 2019-2023

Relevant Coursework: Applied Internet Technologies, Computer Architecture (Objective C), Data Structures (OOP), Databases, Machine Learning (TensorFlow), Natural Language Processing (PyTorch)

SKILLS

Coding Languages: Python, JavaScript, TypeScript, Java, SQL, R, Objective C

Software Tools: React.js, Vue.js, Babel, Yarn/Npm, Django, Express.js, Spring Boot, Maven, JPA, Thymeleaf, Git, Docker, Kubernetes, PostgreSQL, MySQL, PyTorch, TensorFlow, Chart.js, Matplotlib, OpenCV, Pandas, SciPy, Scikit-learn, NumPy Other Tools: Circle/Travis CI (CI/CD), AWS EC2/EB/RDS, Agile Dev, Figma Prototyping, Linux/UNIX, Slack, Office/Google Suite

PROFESSIONAL EXPERIENCE

eBay Inc., Software Engineering Intern - Cloud Infrastructure Team, (Shanghai, China)

Sept. 2022 – Aug. 2023

- Innovated an Average-Time-to-Business (ATB) dashboard using *Redux*, *React.js*, and *Spring Boot* to monitor cluster statuses and send checkout alerts, reducing crisis response time by 25% and boosting service availability from 99.14% to 99.8%
- Managed to integrate eBay's KeyHub (eBay's in-house encrypted password exchange platform) to eBay's Cloud Console using *TypeScript*, *JS-plugin*, and *Redux*, streamlining the encrypted password exchange process for 100+ eBay infrastructure engineers
- Upgraded eBay's KeyHub to conform with the latest *OpenPGP* standard and Antd V5.0, patching 60+ security vulnerabilities
- Orchestrated an intuitive UI with auto-filling for over 85% of the fields to streamline the *L7 rule* configuring process for eBay's *Kubernetes (K8s)* clusters, increasing efficiency by more than 70% and minimizing potential human errors in the loop

Kaizntree Co., Full-stack Software Engineer, (New York, NY and Remote)

Sept. 2021 – Feb. 2024

- Built a one-stop management solution for small businesses using *Vue.js*, *Django REST framework*, and *PostgreSQL*, earning the trust of customers by reducing their time spent on management tasks from 15 to just 2 hours per week
- Collected and analyzed 100+ user feedback and adopted *Scrum Development*, *Circle CI/CD* with *Heroku* to minimize friction throughout the software development lifecycle (SDLC), enabling Kaizntree to address platform BUGs 40% faster
- Spearheaded the *2-way integration* between Kaizntree and 4 major sales channels using *OAuth2* (Shopify, Square, Etsy, and Xero) and automated stock & order sync across platforms, putting an end to manual updates and stock inconsistency on different channels
- Led and trained Kaizntree's scrum team of 3, collaboratively rolling out new features bi-weekly with thorough code documentation

Expsoft LLC., Software Engineering Intern, (Wuxi, China)

May 2021 – Sept. 2021

- Leveraged the power of *Spring Boot*, *Thymeleaf*, *JPA*, *Maven*, and *MySQL's stored procedures/triggers* to build highly automated and customizable online auditing platforms for governments
- Secured a project from the Soochow government worth \$400,000 to supply a customized audit platform

RESEARCH & PROJECTS

Parkrowd NYC, a Crowd-sourced Parking Info Sharing Platform based on NYC Open Data (repo link) Sept. 2023 – Dec. 2023

- Conceptualized a parking info-sharing platform by listing MVP, MLP, and API documentation, and using Figma prototyping
- Implemented Parkrowd as a Django RESTful app integrated with Google Maps API through ZenHub Scrum with a team of 5
- Employed Travis CI, AWS Elasticbeanstalk, AWS RDS, and Coveralls.io to build a seamless CI/CD pipeline

Rate My Professor, a redesigned Single-page App for Students to Upload/View Professor Ratings (repo link) Sept. 2023 – Dec. 2023

- Coordinated efficient full-stack development using scrum sprints and backlogs, allowing my team of 2 to roll out the app in 2 months
- Utilized Maven, Spring Boot with JPA, Spring Security, and multi-threading to build a robust, highly concurrency-capable backend

Few-shot Segmentation with Adaptive Data Augmentation and Cross Attention (link to paper on arXiv) Mar. 2022 - May 2023

- Proposed an instance-aware data augmentation strategy to improve support image diversity and reduce distribution inconsistency
- Incorporated a 4-D consensus cross-attention module to align query and support features, increasing accuracy by 5.4%