**XIAOCHEN (NIGEL) LU**

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Education

**New York University New York, NY**

**Master of Science in Computer Science May 2025**

* Cumulative GPA: 3.88/4.0; Coursework: *Intro to Java* (Spring Boot), *Software Engineering* (scrum development), *Algorithms, Computer Networking, Network Security, Penetration Testing and Analysis*

**New York University New York, NY and Shanghai, China**

**Bachelor of Science,** Data Science, minor in Computer Science **May 2023**

* Cumulative GPA: 3.91/ 4.0; Magna Cum Laude; NYU Honors Scholar; Dean’s List for all Years
* Coursework: *Applied Internet Technologies*, *Computer Architecture*, *Data Structures*, *Databases*, *Machine Learning*, *NLP*

Skills

* Technical Skills: Python (PyTorch, **Django**, OpenCV, Matplotlib), JavaScript (**TypeScript**, **React**, Vue, ExpressJS), Java (Srping Boot), CI/CD(Travis), SQL (MySQL, **PostgreSQL**), **Git**, AWS EC2/EB**,** Agile Dev (**Scrum**), **Docker**,Kubernetes

Professional Experience

**eBay Inc. Shanghai, China**

Software Engineering Intern, Cloud Infrastructure Team **Sept. 2022 – Aug. 2023**

* **Averge-Time-to-Business (ATB) Dashboard**
* Proposed and implemented a **Redux**+**React**+**Django** Average-Time-to-Business (ATB) dashboard to monitor cluster statuses and send checkout alerts, reducing crisis response time by 25% and boosted service availability from 99.14% to 99.8%
* **KeyHub (Community’s Encrypted Email UI for Password Exchange)**
* Led the refactorization of KeyHub to conform with the latest **OpenPGP** standard and patched 60+ security vulnerabilities
* Integrated KeyHub with eBay’s Cloud Console using **JS-plugin** and **Redux**, boosting productivity of over 100 infra engineers
* **L7 Rule Config Automation UI**
* Orchestrated an intuitive UI with auto-filling for over 85% of the fields to streamline **L7 rule** configuring process for eBay’s **Kubernetes (K8s)** clusters, increasing efficiency by more than 70% and minimized potential human errors in the loop

**Kaizntree Co. New York, NY and Remote**

Co-founder and CTO **Sept. 2021 – Feb. 2024**

* **Kaizntree Small Business Management Platform**
* Built a one-stop management solution for small businesses using **Vue.js**, **Django Rest Framework**, **PostgreSQL**, and **Heroku CI/CD**, empowering 100+ happy customers by reducing time spent on management tasks from 15 to just 2 hours per week
* 2-way integrated with 4 major sales channels using **OAuth2**, including Shopify, Square, Etsy, and Xerox, and automated stock sync across platforms, putting an end to the cumbersome manual updates and stock inconsistency on different channels
* Led Kaizntree’s development team and adopted **Scrum, Travis CI/CD** with Heroku to minimize friction, allowing Kaizntree to address customer feedbacks under 48 hours and continuously rolling out new features weekly
* **Champion of NYU Summer Launchpad & NYUxYale Startup Competition**
* Won the 2023 NYU Summer Launchpad and 2023 NYUxYale Startup Competition, with a reward of $10,000 non-dilutive funding
* Got invited to apply for Y Combinator and Techstars NYC startup accelerators, receiving mentorship from entrepreneur coaches
* Earned investment from 3 individual investors and received a total of $50,000 investment with Kaizntree valued at 4 million

**Expsoft Ltd. Wuxi, China**

Software Engineering Intern **May 2021 – Sept. 2021**

* Leveraged the power of **Springboot** and **Maven** to build resilient and user-friendly auditing platforms for governments
* Secured a project from Soochow government worth $250,000 to supply customized audit platform

On-campus Experience

Chinese Admissions Ambassador **Oct. 2019 – May 2023**

* Hosted or co-hosted online/in-person panels for information sharing and advertising admissions events
* Led weekly campus tours during weekends and present NYU Shanghai to potential students and their parents
* Assisted in admission process by performing data analysis on applications and provide quantitative insights

Resident Assistant **Aug. 2020 – May 2021**

* Oversaw a residence hall with 688 residents and developed a safe and inclusive community for 49 students
* Connect and collaborate with different departments/other RAs to hold meaningful on-campus events for residents
* Shouldered responsibilities like bulletin board, resolving residence hall issues, assessing and escalating crisis

Volunteer Experience

**Voluntary English Teacher, Stepping Stones Shanghai Oct. 2019 – Feb 2020**

* Teach English in a class of 52 elementary-level children of migrant workers to promote education equality.