# **Understanding and Avoiding Phishing Attacks**

Phishing attacks are a serious threat to individuals and organizations. This presentation will teach you how to recognize and avoid phishing emails, websites, and social engineering tactics. Stay informed and protect yourself from cybercrime.



### **Types of Phishing Attacks**

### **Spear Phishing**

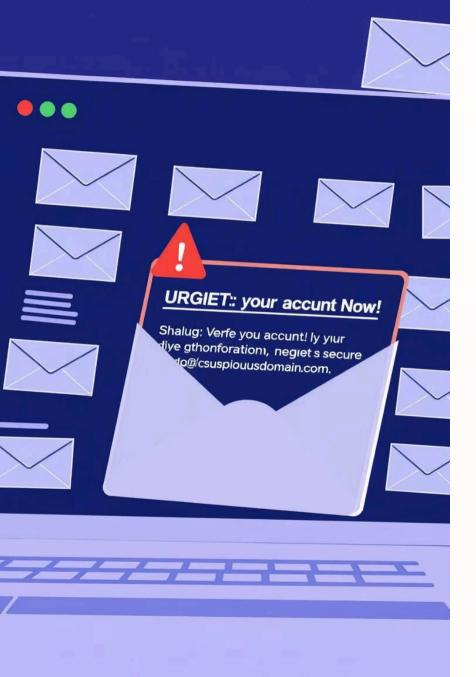
Targeted attacks on specific individuals, often impersonating someone the target knows or trusts. 91% of attacks use spear phishing emails.

### Whaling

Attacks targeting high-profile individuals like executives. The average cost of a whaling attack is **\$1.6 million**.

### Smishing

Phishing attacks conducted via SMS (text messages). 57% of consumers have received a smishing text.



### **Recognizing Phishing Emails**

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### Suspicious Sender Address

Look for misspellings or unfamiliar domains like "amaz0n.com" instead of "amazon.com".



### **Grammar and Spelling Errors**

Poor English and typos are red flags.

| Sense of Urgency

Demanding immediate action or threatening consequences such as "Your account will be suspended!"

### **Spotting Phishing Websites**

#### **URL Inspection**

Check for HTTPS (secure connection) and misspellings.
Example: "paypa1.com" instead of "paypal.com".

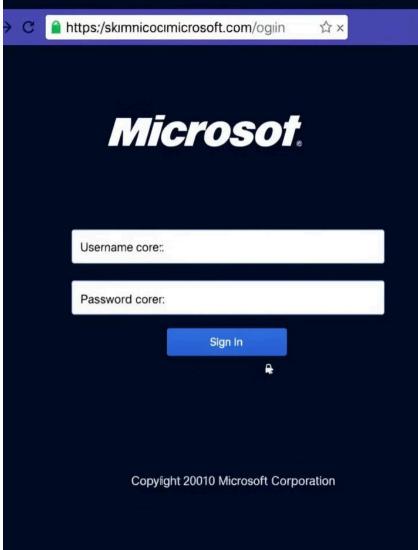
#### Website Design

Inconsistent or outdated design.

Authentic sites have a clean,
professional look.

#### **Missing Security Badges**

Lack of trust seals (e.g., Norton, McAfee). But be careful because these can be faked.



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### **Social Engineering Tactics**



#### **Pretexting**

Creating a false scenario to trick victims, like impersonating IT support.



### **Baiting**

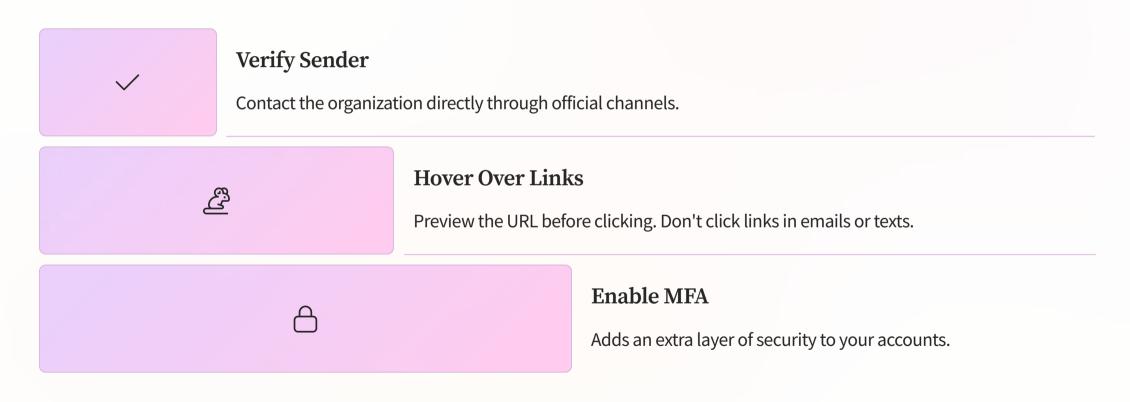
Offering something enticing to lure victims, like free software with malware.



### Quid Pro Quo

Offering a service in exchange for information, like "technical support" to gain access.

### **How to Avoid Phishing Attacks**



### **Reporting Phishing Attempts**



#### FTC

Report to the FTC: ftc.gov/complaint



#### **APWG**

Report to the Anti-Phishing Working Group: reportphishing@apwg.org



### **Email Provider**

Mark as "Phishing" or "Spam" in your email client.





## Stay Vigilant: The Human Firewall

4.62M

Average cost of a data breach in 2023 (IBM).

Phishing is constantly evolving, so stay informed. Regularly review security best practices and educate yourself and others about new threats. Remember: if something seems suspicious, it probably is.