

PBX : 2788618
: 2788619
G.M.(Direct) : 2788612
Fax : 2788616
E-mail : Vizag dccb @ rediff mail.com



The Dist. Co-operative Central Bank Ltd.,
N.T.R. Sahakara Bhawan, D.No. 58-14-57/1, Marripalem VUDA Layout,
NH-5 Road, N.A.D. (Post), Visakhapatnam - 530 009.

వి జిల్లా సహకార కేంద్ర బ్యాంకు లిమిటెడ్

ఎన్.టి.ఆర్. సహకార భవన్, డోర్ నెం.: 58-14-57/1, మర్రిపాలెం ఉదా లే అవుట్,
యన్.హెచ్.-5 రోడ్, యన్.ఎ.డి. (పోస్ట్), విశాఖపట్నం - 530 009.

REF: IT/UPS -AMC/2025-26

Date:26.06.2025

Short Tender
Notice

Sealed quotations are called from eligible Firms/Company for providing the AMC to UPS Batteries for **“The District Cooperative Central Bank Ltd., Visakhapatnam”** (including Head office and Branches).

The details of the scope of work are mentioned below:

S.No	AMC for the ITEM Described below	Quantity
1	3 KVA Online UPS system	34
2	10 KVA Online UPS System	1
3	1 KVA Online UPS System	2

Work Location: For all the Branches and H.O of “The District Cooperative Central Bank Ltd. Visakhapatnam”

Terms and Condition:

1. Preventive Maintenance of UPS system will be done at least once in Three Months during AMC Period.
2. During Preventive maintenance checkup, the systems should be cleaned and general performance should be checked, cleaning equipment should be carried out.
3. Apart from Preventive maintenance visits, all Breakdown calls on the systems should be covered.
4. Cost of all spares that are replaced in the UPS systems will be covered under the comprehensive Annual Maintenance.

5. Replacement of UPS spare parts with the same model and same company spare parts as the old one.
6. Complaint should be attended within 24 hours of the call log.
7. Standby should be provided, if the repair of the device would take more than 24 hours.
8. All the prices shall be as per the estimates furnished.
9. The indicated item of the work is not exhaustive it may differ based on the work site scenario.
10. The Bank has the right to cancel the L1, if the work/service is not satisfactory and work is not completed within time.
11. The Service Provider shall ensure that all UPS units and maintenance processes comply with the latest electrical safety standards and ISI certifications, wherever applicable.
12. All engineers/technicians deployed for maintenance must carry valid ID cards and possess certification/experience in handling high-capacity UPS systems.
13. A detailed service report must be submitted and acknowledged by the branch authority after each preventive or breakdown maintenance visit.
14. All removed/replaced parts shall be documented and the replaced spares must be of equivalent or better specifications, supported by warranty from OEM/respective supplier.
15. The Service Provider shall maintain service logs for each UPS system and submit consolidated quarterly reports to the Bank's IT department.
16. Access to UPS systems and battery areas should be limited to authorized personnel. Any breach or attempted unauthorized access must be immediately reported to the Bank.
17. The Service Provider shall be responsible for ensuring that no data, configuration settings, or control parameters of UPS systems are altered without prior written permission of the Bank.
18. The Bank reserves the right to conduct surprise inspections or audits of service records/logs and performance levels during the AMC period.

Tender Schedule:

Starting date: **26.06.2025.**

Last date for receipt of bids: **04.07.2025, before 5 P.M.**

Award of Contract:

The contract will be awarded to the bidder with the Lowest price quoted. Bank reserves the right to accept or reject any or all bids without providing any reasons.

Sealed quotations should be handed over directly to the address mentioned below:

To

The Chief Executive Office,
The District Cooperative Central Bank Ltd., Visakhapatnam.
N.T.R Sahakara Bhavan,
D.No:55-14/57/1,
Marripalem VUDA Layout,
NH-16, N.A.D,
Visakhapatnam-530009

Sd/-
Chief Executive Officer