

Nihal Jaiswal

QA (QUALITY ASSURANCE) ENGINEER

Noida, India

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Education

BCA, Arunachal University of Studies, 2021

Intermediate, Mahatma Gandhi Inter College, State Board, 2018

High School, Mahatma Gandhi Inter College, State Board, 2016

Professional Summary

Experienced and dedicated QA Engineer with 3+ years of expertise in software testing and quality assurance.

Proficient in **Manual, Automated and Game Testing** with a proven track record of enhancing product quality and minimizing bug escape rates.

Successfully reduced total regression test-case count by **34%**. Seeking a challenging mid-level QA role to leverage my skills and drive quality improvements.

Experience

QA Associate, Gamemano

April 2024 – Present

Noida, India

- Conducted comprehensive testing of casino games (Slots and Keno) to ensure quality and compliance.
- Performed Smoke, Sanity, Regression and API testing using Postman and Swagger.
- Collaborated with developers to identify and resolve defects, improving game stability.
- Executed test cases for functional, validation, end-to-end and regression testing for 4 Games.
- Wrote test plans and test cases (including Functionality tests and Regression) that collectively more than **560+** Cases.
- Performed exploratory testing, uncovering **30%** more edge-case defects.
- Collaborated with game designers to refine game mechanics and balance, improving player satisfaction by **40%**.

Quality Assurance Analyst, Cedcoss Technologies Pvt. Ltd.

Jan 2022 – April 2024

Lucknow, India

- Tested integration apps connecting online stores to eCommerce marketplaces.
- Implemented a structured QA process that improved testing efficiency, reducing high-impact errors by **17%** within two months.
- Mentored 3 junior QA engineers, improving team productivity by **15%**.
- Led client interactions, resolving **35%** of issues and ensuring smooth product functionality for enhanced client satisfaction.
- Reduced bug escape rate by **30%** through implementation of rigorous regression testing protocols.
- Launched **3** major testing projects within the scheduled deadline.
- Wrote over **870+** test cases and updated **150+** existing cases, ensuring comprehensive coverage and accuracy.

Technical Skills

Skills: Manual Testing, Automation Testing, Game Testing, Regression testing, Test Case Creation, Bug Tracking (Jira), Agile Methodologies, API Testing (Postman, Swagger), User Acceptance Testing, Playwright

Databases: SQL, MySQL

Defect Tools: Jira, Clickup, GitHub, Azure DevOps