

# **CAPSTONE PROJECT**

**Unsupervised Machine Learning** 

## **Customer Segmentation**

**Problem:** This is a transnational data set which contains all the transactions occurring between 01/12/2010 and 09/12/2011 for a UK-based and registered non-store online retail. The company mainly sells unique all-occasion gifts. Many customers of the company are wholesalers.

**Task:** Based on this data you are required to build features and model on these characteristics of users to categorize users based on their transactions. Your model will be evaluated on these criteria: -

- a. Feature Engineering (Variable Imputation)
- b. Model Selection Criteria (Basis of choosing the final Technique)
- c. Measurement Criteria (Comparison of Various Models)
- d. Scope for improvement

#### **Expected Outputs:-**

- 1. The Final code (Python or R) along with proper comments
- 2. A summary file (PDF format) stating:
  - a. Problem Statement
  - b. Approach Taken
  - c. Interpretation of Results
  - d. Minimal but effective Storyboarding Consider the final audience of this will be the Business team. You need to bring the actionable insights in this section.

### **Data Dictionary:-**

- InvoiceNo: Invoice number. Nominal, a 6-digit integral number uniquely assigned to each transaction. If this code starts with letter 'c', it indicates a cancellation.
- StockCode: Product (item) code. Nominal, a 5-digit integral number uniquely assigned to each distinct product.
- Description: Product (item) name
- Quantity: The quantities of each product (item) per transaction.
- InvoiceDate: Invice Date and time, the day and time when each transaction was generated.
- UnitPrice: Unit price, Product price per unit in sterling.
- CustomerID: Customer number, a 5-digit integral number uniquely assigned to each customer.
- Country: Country name, the name of the country where each customer resides.

How to Access the Data: Please use the below drive link to download the Data.

Click Here

#### Hints:

- 1.) Import the data in your System using Pandas using encoding= 'unicode\_escape'
- 2.) Convert InvoiceDate Column to datetime format to extract necessary information.
- 3.) Extract Features from Description
- 4.) Apply Clustering Techniques

**Evaluation:** The project will be evaluated based on requirements and instructions provided above.



**THANK YOU**