

Thank you for using Niilano.com!

These Terms of Service ("Terms") are a binding legal agreement between you and Niilano.com that govern your right to use the website and other offerings from Niilano.com (collectively, the "Niilano.com Platform"). When used in these Terms, "Niilano.com," "we," "us," or "our" refers to the Niilano.com entity. The Niilano.com Platform offers an online venue that enables users ("Members") to publish, offer, search for, and book services. Members who publish and offer services are "Hosts" and Members who search for, book, or use services are "Clients." Hosts offer cars and other car rental services (collectively, "Host Services," and each Host Service offering, a "Listing"). You must register an account to become a host on the Niilano.com Platform, and must keep your account information accurate. As the provider of the Niilano.com Platform, Niilano.com does not own, control, offer or manage any Listings or Host Services. Niilano.com is not a party to the contracts entered into directly between Hosts and Clients, nor is Niilano.com a car rental company, travel agency, or insurer. Niilano.com is not acting as an agent in any capacity for any Member, except as specified in the Payments. If you are a Host, you are responsible for understanding and complying with all laws, rules, regulations and contracts with third parties that apply to your Host Services.

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CLIENT TERMS

1. OUR MISSION

It is our mission to serve our customers through our online platform focusing on vast selection, lower pricing and simplicity.

2. SEARCHING AND BOOKING ON NIILANO.COM

- Enter region (location) and a list of cars available for rent will show up.
- Select a car brand or car make to narrow your search.
- Choose a car of your choice and make sure you read and understand information written about the car by host before you proceed to book.
- Book the car and make payment via the Niilano.com platform (You can make either half or full payment to book the car but full payment must be made before booking date is due). A sms and email will be sent informing you about your booking being processed.
- Booking becomes successful after it has been approved by the host of the car and this can be between a period of 1-60 minutes. Another sms and email will be sent informing you that booking has been approved). If after this period (1-60 minutes) host does not approve booking, you will receive a refund or Niilano.com will help you find a similar car to book on the platform.

3. CANCELLATIONS AND REFUND

Your booking on Niilano.com may be cancelled due to the following reasons;

1. Failure of host to respond to your booking request. When this happens, the booking cancels automatically after a period of time. (1- 60 minutes).
2. Cancellation by host due to his or her personal reasons.
3. Cancellation by client.

Niilano.com works very hard to reduce the rate at which cancellations occur on the platform for clients. When your booking request is cancelled, your money will be refunded to you or held temporary while Niilano.com finds you a similar car of interest. A client is at free liberty to cancel a booking 48hrs before booking date. Anything from this will attract a fee from client.

4. YOUR RESPONSIBILITY

- You are responsible and liable for your own actions and have to go by any information written by host.
- You are responsible for paying all reasonable damage claim amount necessary to cover damage that you, your guest cause to a vehicle. This applies mostly to self driving vehicles.
- You must also act with integrity, treat others with respect and comply with applicable law at all time.

HOST TERMS

5. HOSTING ON NIILANO.COM

As a host, Niilano.com offers you the right to use the Niilano.com platform to rent your car and other additional services related to car renting to our vibrant community of clients and earn money doing it. It is very simple to create a listing and you are in control of how you host, set your prices, availability and rules for each listing.

6. CONTRACTING WITH CLIENT

When you accept a booking request or receive a booking confirmation, you are entering into a contract directly with the client and you are responsible for delivering your host service under the terms and at the price specified on your listing. You are also agreeing to Niilano.com service fee of 1% of each transaction and receiving payment 24hours after booking date.

7. INDEPENDENCE OF HOST

Your relationship with Niilano.com is that of independent individual or entity and not an employee, agent, joint venture or partner except that Niilano.com payment acts as a payment collector agent. Niilano.com does not direct or control your host service and you agree that you have complete discretion whether and when to provide host services and at what price and what terms to offer clients.

8. MANAGING YOUR LISTING

Nilano.com platform provide tools that make it easy for you to set up and manage listing. Your listing must include complete and accurate information about your rental service, your price and other offline terms like returning car on a full fuel tank, returning car in the same condition. You are responsible for accepting or cancelling bookings and contents (like quality photos, accurate information). We recommend that you obtain appropriate insurance for your cars (both self driving and chauffeur driving cars) and also a GPS tracking device on cars especially those available for self driving. You are not limited to one listing for a car if it is available at different locations. You can have multiple listing for that car and also list other cars you have. When your car is booked, you will receive a sms and email and you have to move to the Nilano.com site and login. You select my dashboard and choose my approvals. You either approve or cancel booking after going through the details of the booking. We encourage all our hosts to attend to booking request promptly.

9. SEARCH BY RANKING

The ranking of listings in search results on the Nilano.com platform depends on a variety of factors;

1. Client search parameters (example, location of car, price).
2. Listing characteristics (example, price, host special services like free wifi, location, quality images of car).

3. Host requirements (example, freedom of movement to different regions without additional fees).

Niilano.com may allow host to promote their listing in search or elsewhere on the Niilano.com platform by paying an additional fee. For more information on this, you can contact Niilano.com.

10. YOUR RESPONSIBILITY

You are responsible and liable for your own actions. You are responsible for setting your price and establishing rules and requirements for your listing which should be added to your description when listing your vehicle. Do not encourage clients to create third party accounts, provide contact information or take actions outside the Niilano.com platform. Doing this violates our platform policy. You should have an appropriate insurance that would cater for any damages that may be caused on cars that are listed for self driving and also GPS tracking devices on those vehicles.

GENERAL TERMS

11. REVIEW

After each successful booking, clients and hosts will have the opportunity to review each other. Your review must be accurate and may not be discriminatory and offensive.

12. FEES

Niilano.com may charge fee to host for the right to use the Niilano.com platform. Niilano.com will take a 1% cut on every booking transaction made on the platform for use of service.

13. NIILANO.COM PLATFORM RULES

You must follow these rules and must not help or induce others to break these rules.

- Act with integrity and treat others with respect.
- Go by all other rules in Terms of service.

14. NIILANO.COM ROLE

We offer you the right to use our platform for clients to search for cars available for rent and book and also allow hosts to list their cars to earn money.