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Professional summary

Client-focused and Motivated Software Analyst with expertise in Agile and Waterfall methodologies. Extensive experience in monitoring, tracking and evaluating defects and incidents bringing in 3.8 years of experience in achieving high client satisfaction. Looking forward to a new role with room for growth and advancement.

Skills

- Agile/ Scrum
- JIRA/ Zephyr
- Defect and Bug Tracking (HPQC)

- Selenium Automation
- MySQL Queries
- Hexawise

Work History

Test Engineer Analyst
Accenture Services Pvt, Ltd.   **07/2015 to current**

- Project handled under the Financial Services-Insurance domain.
- Coordinated with project owner, business analysts and SME's to gather indepth knowledge about functionality and understand client requirements.
- Created and executed test plans, cases and scripts.
- Used Hexawise tools to optimize test plan scenarios.
- Hands on experience in Functional (Waterfall and Agile) and Regression testing.
- Expertise in Defect Tracking Tool.(HPQC)
- Expertise in Agile tool.(JIRA)
- Good exposure on Bug Life Cycle.
- Effective client interactions / presentation skills.
- Regularly a part of client meetings, stakeholder status reporting.

Project Details

Project Insurance	Claims
Domain	Financial Services
Client	USA
Application	Claim Settlement
Capability	Testing
Platform	Dot Net platform, web based application
Project Role	Senior QC Analyst
Team Size	20
Job Functions	Test data identification, Test conditions creation & execution, Test script creation, RBT creation, RTM maintenance, Status reporting, Client interactions.

Accomplishments & Certification

- Certified in VSkills Selenium Professional
- Certified in ISTQB Foundation
- Achieved certification of appreciation for outstanding performance in Allstate Account for year 2018
- Received Accenture Celebrates Excellence (ACE) Award for implementing Virtualization of Services within Testing space

Roles & Responsibilities

Agile/Scrum:

- 3 years of experience working in Agile methodologies
- Coordinated with development engineers and prepared test plans and endured functionality of all applications.
- Took initiative to implement Zephyr (Test management tool) into JIRA board for testing documentation and tracking
- Identified bugs in systems by regular tests and resolved all issues and defects.
- Observed all features of tests and checked for any inconsistency in systems and tracked them to closure.
- Participated in Sprint Planning, Daily Standup calls, backlog refinement, retrospective

Rest:

- Responsible for preparing API Testing Test Plan.
- Responsible to verify Web services API request and response data validations.

Waterfall:

- Involved in requirement gathering during project kick off.
- Well versed with database concept and experience in using SQL statements for data validations. Created different artifacts such as Test Plan, Test Cases, Traceability Matrix and Test Reports.
- Identified defects, coordinated with developers and tracked the defects to closure
- Created test data for Functional as well as User Acceptance Test (UAT).
- Interacted with clients and End Users to gather inputs on customer insights.
- Performed cross browser testing and Mobile testing via Perfecto tool.
- Making Effort estimation for the test case creation and test execution.
- Maintaining the status reports like – Regression Handover Sheet, project closure.
- Maintaining other reports like – Build Report, Defect Report Coordinating and participating in UAT testing for interfaces, work flows, validations, and dependencies.
- Mentoring of new joiners of the project.

Regression Automation:

- Analyse and incorporation of new business requirements in to the Regression test Suite after functional Testing.
- Understood end to end functionality of numerous components.
- Execute and fix selenium automation scripts.
- Experience in writing XPath to identify dynamic objects.

Declaration

I hereby declare that the information furnished above is to the best of my knowledge.

Manisha Bhat