



Nikoloz Jijikhia

Content Moderator &
Customer Support Specialist

Contact

+995 555 31 66 11

Nikolozjijikhia@gmail.com

linkedin.com/in/Nikajjikhia

Professional Summary

Content Moderator and Digital Marketing student with 6+ months of professional experience in online platform safety and client-facing roles. Skilled in communication, problem-solving, and digital tools. Strong international experience through volunteering, with proven ability to adapt quickly and work in diverse teams. Seeking a remote role in content moderation, customer support, or digital operations.

Skills

- Content Moderation & Compliance
- Customer Support & Communication
- Microsoft Excel, Word, PowerPoint
- Basic Digital Marketing
- English (Proficient), Georgian (Native)

Education

- Cadets Military Lyceum**
year of graduation: 2023 2020-2023
 - Team leader
 - tour guide for international diplomats
 - Team member of intellectual game
- Business and Technology University**
year of graduation: 2027 2023-2027
 - B.A. Digital Marketing
- TBC x Academy**
year of graduation: 2025 2024-2025
 - Blockchain Fundamentals: Building a Solid Foundation

Experience

- Teleperformance/Majorel** (05/2025 –present)
English Content Moderator
 - Reviewed 500+ daily pieces of content for compliance with policies.
 - Flagged and escalated sensitive material with 98% accuracy.
 - Helped maintain safe online environment for 1B+ users.
- Volunteer Youth Olympic Games** (1 month)
European Youth Olympic games
 - Olympic Games Volunteer – supported sports department operations.
 - Tour Guide for international diplomats.
 - Team leader in youth intellectual competitions.
- Real Estate Agent** (02/2023-09/2023)
Best home
 - Assisted clients in buying/renting properties, handling contracts and negotiations.
 - Conducted market research and prepared property reports.
 - Improved client satisfaction through clear communication.
- School Representative**
Cadets Military Lyceum
 - Represented the school by traveling to various cities to promote its mission and programs.
 - Delivered presentations and engaged with diverse audiences, showcasing strong communication and interpersonal skills.
 - Built connections and provided valuable information to prospective

LANGUAGES

- English - Proficient
- Georgian - Native

Hobbies and Interests

- Reading
- Music
- Hiking
- Rock climbing
- Travelling