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We're working on a new version of tech.gsa.gov

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User Story Examples

When Writing Effective User Stories, it is important to have descriptive summaries and detailed acceptance criteria to help the team know when a user story is considered complete or "done." See the examples below:

Epic	User Story	Acceptance Criteria
As an **Acquisition Gateway User, I need** to access the Acquisition ordering platform behind a secure login **so that** I can purchase products.	As an **Acquisition Gateway User, I need** to select an Auction product in the Acquisition ordering platform **so that** I can bid on it.	Ensure the Acquisition Gateway User is able to: • log in to Acquisition Gateway • navigate to the Auction page • able to select a product(s) to bid on
	As an **Acquisition Gateway User, I need** to review my previous bids in the Acquisition ordering platform **so that** I can remove expired bids.	Ensure the Acquisition Gateway User is able to: • log in to Acquisition Gateway • navigate to a page to review items previously bid upon

Epic	User Story	Acceptance Criteria
		• select one, or multiple, expired bids • remove expired bids
As a **Marketing Lead, I want** to have a content management system **so that** I can manage and provide quality content and experience to my readers. Source: [How to Use User Stories to Build Your Website](#)	As a **Content Owner, I want** to be able to create product content **so that** I can provide information and market to customers.	Ensure the Content Owner is able to: • log in to the content management system • create a page of content • edit / update an existing page of content • save changes • assign content page to Editor for review
	As an **Editor, I want** to review content before it is published **so that** I can assure it is optimized with correct grammar and tone.	Ensure the Editor is able to: • log in to the content management system • view existing content page • edit / update page of content • add markup comments- save changes • save changes • re-assign to Content Owner to make updates • schedule content publish

Epic	User Story	Acceptance Criteria
As an **EBC Requester, I want** to create an executive business case **so that** I can request funding for a project.	As an **EBC Requester, I want** to know what catalog of services GSA IT offers **so that** I can determine if an existing platform can support my proposed project.	Ensure the EBC Requester is able to: • receive / access a catalog of GSA IT services • able to easily compare platform technologies and identify associated costs
	As an **EBC Requester, I want** to have a checklist of outputs **so that** I can submit a complete EBC request.	Ensure the EBC Requester is able to: • receive / access an EBC Checklist • has access to submit the EBC in Salesforce • can create / view / edit all of the applicable sections and materials required to submit the EBC
As a **HR Manager, I want** a virtual job openings board **so that** I can view job status and manage company personnel needs. Source: [How Does Agile Marketing Work?](#)	As a **HR Manager, I need** to view a candidate's status **so that** I can manage their application process throughout the recruiting phases.	Ensure the HR Manager is able to: • log in to the virtual job openings board system • view / edit / add the status for job candidates • update for each phase (e.g. Phone Screening

Epic	User Story	Acceptance Criteria
		Completed, In-person Interview Scheduled, Background Check in-progress, etc.) • send email communication to staff regarding candidate
As a **Marketing Data Analyst, I want** to create forecast and trend reports **so that** I can support the sales efforts of Region 9 Marketing Representatives. Source: [How Does Agile Marketing Work?](#)	As a **Marketing Data Analyst, I need** to run the Salesforce & Google analytics reports the **so that** I can build the monthly media campaign plans.	Ensure the Marketing Data Analyst is able to: • access the Salesforce & Google Analytics reports • create the monthly media campaign plan for a specified region (e.g. Region 9) • access a Contacts list • email the prepared monthly media campaign to one or more selected contact(s)

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