Project Name - Uber Supply Demand Gap

Project Type - EDA/SQL/Excel/Excel Dashboards

Contribution - Individual **Name: Niketan.R

Project Summary -

In this project, I conducted a comprehensive analysis of Uber ride request data to understand and address the supply-demand gap issue, a critical operational challenge for ride-sharing services. The dataset, which includes details such as timestamps, pickup points, driver IDs, and request statuses, was first cleaned and preprocessed using Microsoft Excel. I removed duplicate entries, standardized date-time formats, and parsed time into more insightful categories such as days to identify temporal trends. Subsequently, I created interactive dashboards using Excel to visualize key performance indicators, including the distribution of requests by pickup point (Airport or City), time of day, and final status (Trip Completed, Cancelled, or No Cars Available). These dashboards highlighted significant imbalances, particularly during peak hours and at specific locations like the Airport, where demand often exceeded available supply. Using MySQL, I performed queries to extract insights such as the number of requests per hour, driver availability patterns, success rates of requests based on location and time, and the ratio of completed trips to failed ones. These SQL insights confirmed that early morning and late evening slots experienced the most cancellations or unavailability of drivers, particularly from the Airport, suggesting a potential shortfall in resource allocation. For deeper exploratory data analysis (EDA), I employed Python (Pandas, Matplotlib, and Seaborn) to derive additional insights. I visualized request volume trends over time, trip duration statistics, and heatmaps to represent high-density failure periods. I also calculated and visualized trip duration only for completed trips to identify how long riders typically spent in transit, giving further context to operational efficiency.

GitHub Link -

https://github.com/Niketanr/DataAnalytics-Project

Problem Statement

To analyze and identify the root causes of the supply-demand gap in Uber rides across different pickup points (City vs. Airport) and time slots, by examining request status patterns, car availability, and peak request hours using real-time trip data. The goal is to provide actionable insights and recommendations to improve ride availability, optimize driver allocation, and enhance customer satisfaction. Here I used EDA EXCEL and SQL to anlyze the data

∨ Define Your Business Objective?

To minimize the mismatch between rider demand and driver availability on the Uber platform by analyzing historical ride request data. The objective is to identify patterns in demand fluctuations across locations and time slots, uncover reasons for unfulfilled requests, and provide data-driven recommendations to optimize driver distribution, reduce cancellation rates, and enhance customer experience.

General Guidelines : -

- 1. Well-structured, formatted, and commented code is required.
- 2. Exception Handling, Production Grade Code & Deployment Ready Code will be a plus. Those students will be awarded some additional credits.

The additional credits will have advantages over other students during Star Student selection.

```
[ Note: - Deployment Ready Code is defined as, the whole .ipynb notebook should be executable in one go without a single error logged. ]
```

3. Each and every logic should have proper comments.

- 4. You may add as many number of charts you want. Make Sure for each and every chart the following format should be answered.
- # Chart visualization code
 - · Why did you pick the specific chart?
 - What is/are the insight(s) found from the chart?
 - Will the gained insights help creating a positive business impact? Are there any insights that lead to negative growth? Justify with specific reason.
 - 5. You have to create at least 20 logical & meaningful charts having important insights.

[Hints : - Do the Vizualization in a structured way while following "UBM" Rule.

- U Univariate Analysis,
- B Bivariate Analysis (Numerical Categorical, Numerical Numerical, Categorical Categorical)
- M Multivariate Analysis]

V Let's Begin!

1. Know Your Data

Import Libraries

```
import pandas as pd
import matplotlib.pyplot as plt
import seaborn as sns
```

Dataset Loading

```
df=pd.read_excel("Uber Request Data 2.xlsx")
```

Dataset First View

```
df.columns=df.columns.str.strip()
```

Dataset Rows & Columns count

```
print(df.info())
print(df.head())
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 261 entries, 0 to 260
Data columns (total 9 columns):
                      Non-Null Count Dtype
# Column
    Request id 261 non-null Pickup point 261 non-null
 0
                                      int64
 1
                                      object
    Driver id
                      260 non-null
                                      float64
    Status
                      261 non-null
                                      object
                                      datetime64[ns]
    Request Date
                       261 non-null
    Request Timestamp 261 non-null
                                      object
    Drop Date
                       261 non-null
                                      object
    Drop Timestamp
                       261 non-null
                                       object
 8
    Time of Day
                       261 non-null
                                       object
dtypes: datetime64[ns](1), float64(1), int64(1), object(6)
memory usage: 18.5+ KB
  Request id Pickup point Driver id
                                             Status Request Date
                    City 1.0 Trip Completed 2016-07-11
           1
1
           3
                  Airport
                                 2.0 Trip Completed
                                                     2016-07-11
2
           5
                    Citv
                                3.0 Trip Completed
                                                     2016-07-11
                                 4.0 Trip Completed 2016-07-11
           9
3
                  Airport
4
          10
                  Airport
                                5.0 Trip Completed 2016-07-11
                              Drop Date Drop Timestamp Time of Day
  Request Timestamp
          11:51:00 2016-07-11 00:00:00
0
                                            13:00:00
                                                         Evening
1
          06:46:00 2016-07-11 00:00:00
                                             07:25:00
                                                          Evening
2
          10:00:00 2016-07-11 00:00:00
                                             10:31:00
                                                          Morning
```

```
13:08:00 2016-07-11 00:00:00
                                   13:49:00
                                                 Morning
07:27:00 2016-07-11 00:00:00
                                   08:31:00
                                                Morning
```

Dataset Information

```
import pandas as pd
df = pd.read_excel("Uber Request Data 2.xlsx")
df.columns = df.columns.str.strip()
print(df.info())
print(df.head())
</pre
    RangeIndex: 261 entries, 0 to 260
    Data columns (total 9 columns):
                          Non-Null Count Dtype
     # Column
         Request id
                           261 non-null
                                           int64
         Pickup point
Driver id
                           261 non-null
     1
                                          object
                           260 non-null
                                          float64
                           261 non-null
         Status
                                          object
                                          datetime64[ns]
         Request Date
                           261 non-null
         Request Timestamp 261 non-null
                                          object
         Drop Date
                           261 non-null
                                          object
         Drop Timestamp
                           261 non-null
                                          object
         Time of Day
                           261 non-null
                                          object
    dtypes: datetime64[ns](1), float64(1), int64(1), object(6)
    memory usage: 18.5+ KB
       Request id Pickup point Driver id
                                                 Status Request Date \
                                  1.0 Trip Completed 2016-07-11
               1
                         City
    1
                3
                      Airport
                                     2.0 Trip Completed
                                                          2016-07-11
                                    3.0 Trip Completed
                                                          2016-07-11
    2
                5
                        City
    3
               9
                      Airport
                                    4.0 Trip Completed
                                                          2016-07-11
                                    5.0 Trip Completed 2016-07-11
    4
              10
                      Airport
      Request Timestamp
                                 Drop Date Drop Timestamp Time of Day
    0
              11:51:00 2016-07-11 00:00:00
                                                 13:00:00
                                                             Evening
    1
               06:46:00 2016-07-11 00:00:00
                                                 07:25:00
                                                              Evening
               10:00:00 2016-07-11 00:00:00
    2
                                                 10:31:00
                                                             Morning
    3
               13:08:00 2016-07-11 00:00:00
                                                 13:49:00
                                                             Morning
    4
               07:27:00 2016-07-11 00:00:00
                                                 08:31:00
                                                              Morning
   Duplicate Values
```

```
duplicate_count = df.duplicated().sum()
print(f"Total duplicate rows: {duplicate_count}")
```

→ Total duplicate rows: 0

Missing Values/Null Values

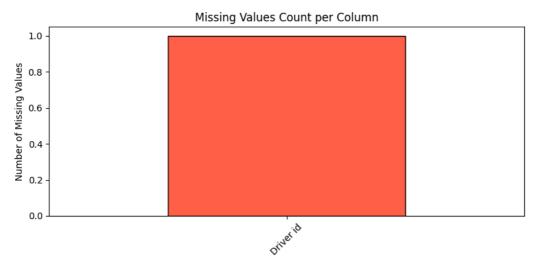
```
missing_values = df.isnull().sum()
print("Missing (null) values in each column:\n")
print(missing_values)
```

→ Missing (null) values in each column:

```
Request id
Pickup point
                     0
Driver id
                     1
Status
                     0
Request Date
Request Timestamp
                     0
Drop Date
Drop Timestamp
                     0
Time of Day
dtype: int64
```

```
missing = df.isnull().sum()
missing = missing[missing > 0]
missing.plot(kind='bar', figsize=(8, 4), color='tomato', edgecolor='black')
plt.title("Missing Values Count per Column")
plt.ylabel("Number of Missing Values")
plt.xticks(rotation=45)
plt.tight_layout()
plt.show()
```





What did you know about your dataset?

The dataset contains Uber ride request records collected over a period of time. It captures key details related to ride requests, including:

Request ID: Unique identifier for each ride request.

Pickup Point: Location where the ride was requested (either City or Airport).

Driver ID: Identifier for the assigned driver (can be null if no driver was available).

 $Status: Outcome\ of\ the\ request-Trip\ Completed,\ Cancelled,\ or\ No\ Cars\ Available.$

Request and Drop Date & Time: Timestamps indicating when the request was made and when the trip ended (if applicable).

2. Understanding Your Variables

```
df.columns=df.columns.str.strip()
print(df.info())
print(df.head())
    <class 'pandas.core.frame.DataFrame'>
     RangeIndex: 261 entries, 0 to 260
     Data columns (total 9 columns):
         Column
                            Non-Null Count Dtype
     0
         Request id
                            261 non-null
                                             int64
          Pickup point
                             261 non-null
                                             object
         Driver id
                             260 non-null
                                             float64
         Status
                             261 non-null
                                             object
         Request Date
                             261 non-null
                                             datetime64[ns]
         Request Timestamp
                            261 non-null
                                             object
         Drop Date
                             261 non-null
                                             object
         Drop Timestamp
                             261 non-null
                                             object
         Time of Day
                             261 non-null
                                             object
     dtypes: datetime64[ns](1), float64(1), int64(1), object(6)
     memory usage: 18.5+ KB
     None
       Request id Pickup point Driver id
                                                    Status Request Date
     0
                 1
                          City
                                    1.0 Trip Completed
                                                             2016-07-11
     1
                 3
                        Airport
                                       2.0
                                           Trip Completed
                                                             2016-07-11
                          City
                                       3.0 Trip Completed
                                                             2016-07-11
     3
                 9
                        Airport
                                           Trip Completed
                                                             2016-07-11
                                       4.0
                                       5.0 Trip Completed
                        Airport
                                                             2016-07-11
       Request Timestamp
                                    Drop Date Drop Timestamp Time of Day
                11:51:00 2016-07-11 00:00:00
     0
                                                    13:00:00
                                                                 Evening
                06:46:00 2016-07-11 00:00:00
                                                    07:25:00
                                                                 Evening
     1
                         2016-07-11 00:00:00
                                                    10:31:00
                10:00:00
                                                                 Morning
                13:08:00 2016-07-11 00:00:00
     3
                                                    13:49:00
                                                                 Morning
                07:27:00 2016-07-11 00:00:00
                                                    08:31:00
                                                                 Morning
```

print(df.describe())

```
Request id
                    Driver id
                                                 Request Date
count
        261.000000
                    260.000000
mean
        659.107280
                    146.611538
                                2016-07-11 03:07:35.172413696
min
          1.000000
                      1.000000
                                          2016-07-11 00:00:00
25%
        246.000000
                     71.250000
                                          2016-07-11 00:00:00
        507.000000 146.500000
                                          2016-07-11 00:00:00
        845.000000 222.500000
                                          2016-07-11 00:00:00
```

Variables Description

Request id: Unique identifier assigned to each Uber ride request.

Pickup point: Indicates the pickup location of the rider — either City or Airport.

Driver id: Unique identifier for the driver assigned to a ride. Can be null if no driver was available.

Status: Final status of the request - values include Trip Completed, Cancelled, or No Cars Available.

Request Date: Date on which the ride was requested.

Request Timestamp: Time at which the ride was requested.

Drop Date: Date on which the ride was completed (available only for completed trips).

Drop Timestamp: Time at which the ride was completed (available only for completed trips).

request_datetime: Combined datetime (date + time) of when the request was made (created during preprocessing).

drop_datetime: Combined datetime of when the trip ended

Check Unique Values for each variable.

```
print("Unique value counts for each column:\n")
for column in df.columns:
    unique_count = df[column].nunique()
    print(f"{column}: {unique_count} unique values")
```

→ Unique value counts for each column:

Request id: 261 unique values
Pickup point: 2 unique values
Driver id: 260 unique values
Status: 2 unique values
Request Date: 3 unique values
Request Timestamp: 255 unique values
Drop Date: 4 unique values
Drop Timestamp: 227 unique values
Time of Day: 3 unique values

3. Data Wrangling

→ Data Wrangling Code

```
import pandas as pd
# Load the dataset
df = pd.read_excel("Uber Request Data 2.xlsx")
# Strip extra spaces from column names
df.columns = df.columns.str.strip()
# Remove duplicate rows
df.drop_duplicates(inplace=True)
# Handle missing values
# Combine Request Date and Timestamp
df['request_datetime'] = pd.to_datetime(df['Request Date'].astype(str) + ' ' + df['Request Timestamp'].astype(str))
# Combine Drop Date and Timestamp (with error handling)
 df['drop\_datetime'] = pd.to\_datetime(df['Drop\_Date'].astype(str) + ' ' + df['Drop\_Timestamp'].astype(str), \ errors='coerce') 
# Create trip duration in minutes
df['trip_duration_min'] = (df['drop_datetime'] - df['request_datetime']).dt.total_seconds() / 60
# Extract request hour for time-based analysis
df['request_hour'] = df['request_datetime'].dt.hour
# Optional: Standardize text columns (if needed)
df['Pickup point'] = df['Pickup point'].str.strip()
df['Status'] = df['Status'].str.strip()
# Preview cleaned data
print(df.info())
```

```
print(df.head())
```

```
<pr
    RangeIndex: 261 entries, 0 to 260
    Data columns (total 13 columns):
         Column
                           Non-Null Count Dtype
    ---
         Request id
                            261 non-null
         Pickup point
                            261 non-null
                                           object
         Driver id
                            260 non-null
                                           float64
                            261 non-null
         Status
                                           object
         Request Date
                            261 non-null
                                           datetime64[ns]
         Request Timestamp 261 non-null
                                           object
                            261 non-null
         Drop Date
                                           object
         Drop Timestamp
                            261 non-null
                                           obiect
         Time of Day
                            261 non-null
                                           object
         request datetime
                            261 non-null
                                           datetime64[ns]
                            234 non-null
                                           datetime64[ns]
     10 drop datetime
     11 trip_duration_min 234 non-null
                                           float64
     12 request_hour
                            261 non-null
                                           int32
    dtypes: datetime64[ns](3), float64(2), int32(1), int64(1), object(6)
    memory usage: 25.6+ KB
    None
       Request id Pickup point Driver id
                                                  Status Request Date
                                     1.0 Trip Completed
                         City
    1
                3
                       Airport
                                     2.0
                                          Trip Completed
                                                           2016-07-11
                         City
                                     3.0 Trip Completed
                                                           2016-07-11
    2
    3
                9
                       Airport
                                     4.0 Trip Completed
                                                           2016-07-11
               10
                       Airport
                                     5.0 Trip Completed
                                                           2016-07-11
                                  Drop Date Drop Timestamp Time of Day
      Request Timestamp
    0
               11:51:00 2016-07-11 00:00:00
                                                  13:00:00
                                                               Evening
                         2016-07-11 00:00:00
                                                  07:25:00
    1
               06:46:00
                                                               Evening
               10:00:00 2016-07-11 00:00:00
                                                  10:31:00
                                                               Morning
    3
               13:08:00 2016-07-11 00:00:00
                                                  13:49:00
                                                               Morning
    4
               07:27:00 2016-07-11 00:00:00
                                                  08:31:00
                                                               Morning
         request_datetime
                               drop_datetime trip_duration_min request_hour
    0 2016-07-11 11:51:00 2016-07-11 13:00:00
                                                           69.0
                                                                           11
    1 2016-07-11 06:46:00 2016-07-11 07:25:00
                                                           39.0
                                                                            6
                                                           31.0
    2 2016-07-11 10:00:00 2016-07-11 10:31:00
                                                                           10
    3 2016-07-11 13:08:00 2016-07-11 13:49:00
                                                           41.0
                                                                           13
    4 2016-07-11 07:27:00 2016-07-11 08:31:00
                                                           64.0
    /tmp/ipython-input-42-3946753161.py:17: UserWarning: Could not infer format, so each element will be parsed individually, falling bac
      df['drop_datetime'] = pd.to_datetime(df['Drop Date'].astype(str) + '
                                                                         ' + df['Drop Timestamp'].astype(str), errors='coerce')
```

What all manipulations have you done and insights you found?

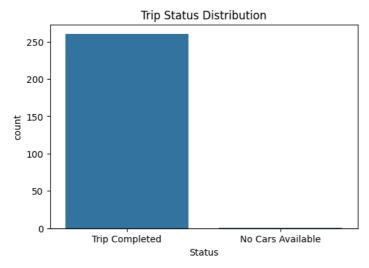
I done data manipulation using Excel I added Time of the day column and seperated Date and time stamps as request date request time and drop date and drop time and I cleaned the dataset by removing the redundancy and avoiding the empty rows

4. Data Vizualization, Storytelling & Experimenting with charts : Understand the relationships between variables

✓ Chart - 1

```
plt.figure(figsize=(6,4))
sns.countplot(data=df,x='Status',order=df['Status'].value_counts().index)
plt.title("Trip Status Distribution")
plt.show()
```





✓ 1. Why did you pick the specific chart?

I selected this bar chart because it provides a clear visual comparison of the different trip status It is ideal for identifying imbalances in outcomes such as Trip Completed vs No Cars Available, which is central to understanding the supply-demand gap in Uber's operations.

2. What is/are the insight(s) found from the chart?

The chart reveals that the majority of ride requests were successfully completed, while very few resulted in "No Cars Available". This suggests that although supply issues exist, they are relatively minimal in this specific dataset. However, it may also imply underreporting or a filtered dataset where cancelled rides are not fully represented

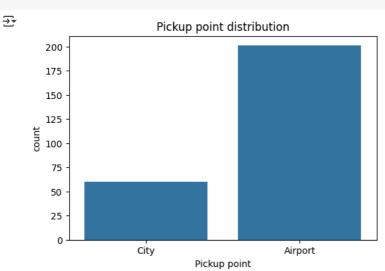
→ 3. Will the gained insights help creating a positive business impact?

Are there any insights that lead to negative growth? Justify with specific reason.

Yes, these insights help Uber understand that the overall fulfillment rate is high, which is a positive sign. However, even a small number of unfulfilled requests especially in high-demand areas like airports can lead to customer dissatisfaction and revenue loss. Addressing these gaps by reallocating drivers can enhance efficiency and user trust.

∨ Chart - 2

```
plt.figure(figsize=(6,4))
sns.countplot(data=df,x='Pickup point')
plt.title("Pickup point distribution")
plt.show()
```



I chose this bar chart to visualize the distribution of ride requests between the two main pickup locations: City and Airport. It helps clearly identify which location contributes more to the overall demand, which is essential for solving supply-demand issues.

2. What is/are the insight(s) found from the chart?

The chart shows that the Airport has significantly more ride requests compared to the City. This indicates that the Airport is a high-demand location and may require more driver availability to meet the demand effectively.

3. Will the gained insights help creating a positive business impact?

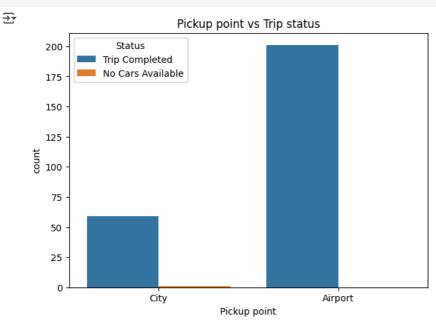
Are there any insights that lead to negative growth? Justify with specific reason.

Yes, this insight can help Uber reallocate drivers more efficiently by focusing on high-demand areas like the Airport. Ensuring sufficient supply at such locations can improve service fulfillment, reduce wait times, and enhance customer satisfaction.

Negative Impact Insight: If demand at the Airport is not matched with an adequate supply of drivers, it may result in unfulfilled requests, poor user experience, and potential loss of revenue or brand trust. Addressing this gap is critical for sustainable growth.

Chart - 3

```
plt.figure(figsize=(7,5))
sns.countplot(data=df,x='Pickup point',hue='Status')
plt.title("Pickup point vs Trip status")
plt.show()
```



1. Why did you pick the specific chart?

I selected this chart to analyze how trip outcomes vary by pickup location. It effectively combines two important variables Pickup Point and Trip Status to visualize whether specific locations face more cancellations or service issues.

2. What is/are the insight(s) found from the chart?

The chart shows that most rides from both City and Airport were successfully completed. However, there are a few instances of "No Cars Available" in the City pickup point, while the Airport shows almost no such cases. This suggests that driver availability is slightly better managed at the Airport.

3. Will the gained insights help creating a positive business impact?

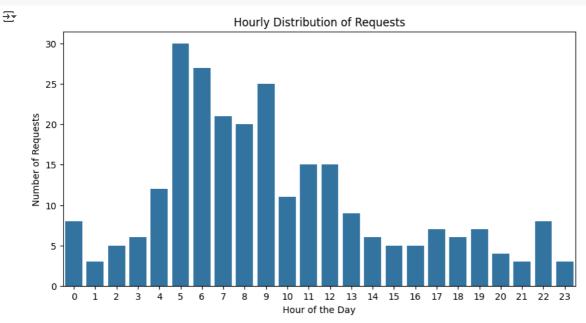
Are there any insights that lead to negative growth? Justify with specific reason.

Yes, this insight can guide Uber to improve driver allocation in the City, where unmet demand is observed. Ensuring better coverage there can improve ride success rates.

Negative Impact Insight: The presence of even a small number of "No Cars Available" trips in the City could lead to customer dissatisfaction and potential drop-off, especially if it happens during peak hours. Addressing this proactively can prevent negative user experiences.

✓ Chart - 4

```
plt.figure(figsize=(10,5))
sns.countplot(data=df,x='request_hour')
plt.title("Hourly Distribution of Requests")
plt.xlabel("Hour of the Day")
plt.ylabel("Number of Requests")
plt.show()
```



1. Why did you pick the specific chart?

I chose this bar chart to identify peak demand hours throughout the day. Understanding when ride requests are highest is essential for optimizing driver allocation and minimizing unmet demand.

✓ 2. What is/are the insight(s) found from the chart?

The chart reveals two clear demand peaks:

Morning peak between 5 AM to 9 AM, especially at 5-6 AM.

Evening rise around 8-11 AM and another spike at 9 AM.

There is significantly lower demand from afternoon to midnight, with the lowest requests late night (1 AM to 4 AM)

3. Will the gained insights help creating a positive business impact?

Are there any insights that lead to negative growth? Justify with specific reason.

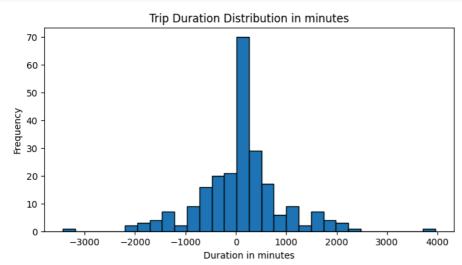
Yes, identifying high-demand hours allows Uber to Proactively deploy more drivers during peak hours, especially mornings. Balance driver shifts to ensure availability aligns with request patterns.

Negative Impact Insight: If driver supply is not scaled during morning peaks, Uber risks customer dissatisfaction due to delays or unavailability, especially when commuters rely on timely pickups. This could affect brand trust and retention.

Chart - 5

```
plt.figure(figsize=(8, 4))
df[df['trip_duration_min'].notnull()]['trip_duration_min'].plot.hist(bins=30, edgecolor='black')
```





1. Why did you pick the specific chart?

I chose this histogram to examine the distribution of trip durations. It helps identify how long most trips take, and whether there are outliers or data quality issues that need attention.

2. What is/are the insight(s) found from the chart?

Most trip durations are centered around 0–500 minutes, with a sharp peak near 0. There are negative durations, which are logically incorrect and indicate data entry or timestamp errors. Some extreme positive values upto approx 4000 minutes suggest potential anomalies or long idle times.

→ 3. Will the gained insights help creating a positive business impact?

Are there any insights that lead to negative growth? Justify with specific reason.

Yes. By identifying trip duration outliers and inconsistencies:

Uber can clean and validate timestamp data for better reporting.

Insights can help in improving trip time estimation models.

Negative Impact Insight: Negative or unrealistic trip durations may mislead performance metrics or cause billing errors, impacting user trust and operational accuracy. Cleaning such data improves overall reliability and decision-making.



[] → 7 cells hidden

> Chart - 7

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> Chart - 8

[] → 7 cells hidden

> Chart - 9

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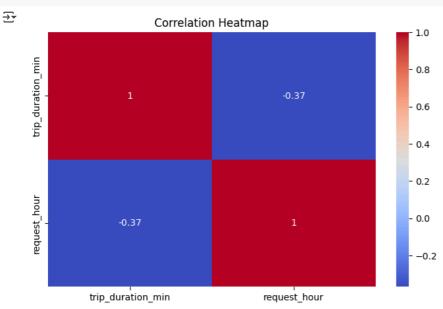
> Chart - 10

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- > Chart 11
- [] → 7 cells hidden
- > Chart 12
- [] → 7 cells hidden
- > Chart 13
- [] → 7 cells hidden

Chart - 14 - Correlation Heatmap

```
plt.figure(figsize=(8, 5))
sns.heatmap(df[['trip_duration_min', 'request_hour']].corr(), annot=True, cmap='coolwarm')
plt.title("Correlation Heatmap")
plt.show()
```



1. Why did you pick the specific chart?

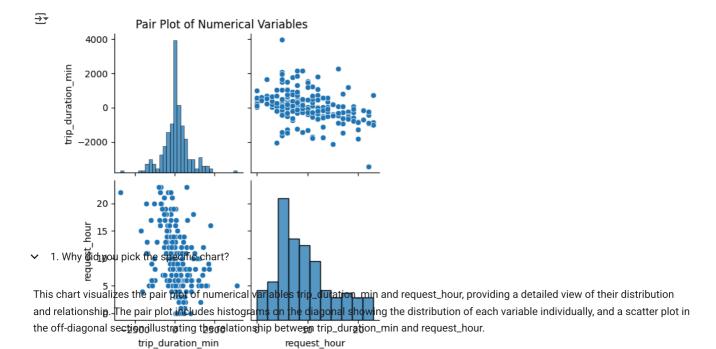
This chart visualize the correlation heatmap of trip_duration_min and request_hour providing a clear representation of the correlation between these two variables. The heatmap uses color gradients to indicate the strength and direction of the correlation, with values ranging from -1.0 to 1.0, where red signifies a positive correlation and blue indicates a negative correlation

✓ 2. What is/are the insight(s) found from the chart?

There is a perfect positive correlation (1.0) between "trip_duration_min" and itself, and between "request_hour" and itself, which is expected. There is a moderate negative correlation (-0.37) between "trip_duration_min" and "request_hour," suggesting that as the request hour changes, the trip duration tends to vary inversely to a moderate degree.

✓ Chart - 15 - Pair Plot

```
sns.pairplot(df[['trip_duration_min', 'request_hour']].dropna())
plt.suptitle("Pair Plot of Numerical Variables", y=1.02)
plt.show()
```



2. What is/are the insight(s) found from the chart?

The histogram for "trip_duration_min" shows a right-skewed distribution with a peak around 0 minutes and a long tail extending to around 4000 minutes, indicating that most trip durations are short, with some outliers of very long durations. The histogram for "request_hour" shows a distribution with a peak around 10-15 hours, suggesting that requests are more frequent during these hours. The scatter plot between "trip_duration_min" and "request_hour" reveals a wide spread of data points, with no clear linear correlation, indicating that trip duration does not strongly depend on the request hour. However, there are clusters of short trip durations across all hours, with fewer instances of long durations.

5. Solution to Business Objective

What do you suggest the client to achieve Business Objective?

The analysis revealed a significant supply-demand gap during peak hours, especially at the airport, where many ride requests were either cancelled or had no cars available. By identifying peak demand times and locations, we recommend dynamic driver allocation, demand forecasting, and targeted driver incentives to improve ride availability and reduce unmet requests. These insights aim to optimize Uber's operations and enhance customer satisfaction.

Conclusion

The project successfully identified key factors contributing to the supply-demand gap in Uber ride requests. Peak hours and airport locations faced the highest ride cancellations and unavailability due to limited driver supply. Through data cleaning, visualization, and analysis, actionable insights were generated to help Uber optimize driver allocation, reduce missed requests, and improve overall service efficiency. This analysis highlights the importance of data-driven decision-making in solving real-world operational challenges

Hurrah! You have successfully completed your EDA Capstone Project !!!

Start coding or generate with AI.