Rahul Yadav

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EXPERIENCE

Hilabs Feb. 2024 - May 2024 Washington, D.C.

Senior Data Scientist | Applied Data Science Team

GenAl Driven Contract Analyzer: Streamlining Claim Processing

- · Led development of scalable end-to-end system for processing contract documents of insurance providers, emphasizing entity extraction to facilitate pricing configuration in claim processing applications
- · Engineered custom document processing pipeline with LayoutLM extracting entities with images, tables, and text elements
- Developed Langchain service for indexing extracted elements and managed metadata within OpenSearch to optimize retrieval
- Implemented a robust infrastructure leveraging self-hosted fine-tuned Mistral AI LLM and asynchronous processing via SQS to efficiently handle requests, while prioritizing the utmost security and privacy of sensitive legal contracts
- Successful POCs followed by integration for 3 clients to validate solution effectiveness and potential for widespread adoption

Apexanalytix May. 2023 - Feb. 2024

Data Scientist | ML Engineer Intern | Analytics Team

Generative Knowledge Specific Chatbot

- Developed advanced Retrieval Augmented Generation(RAG) Chatbot with LLM for intelligent knowledge access across teams
- · Engineered efficient retrieval pipeline with Parent Child document indexing using LangChain and Chroma VectorDB
- Designed agile RAG pipeline, integrating MMR scoring for chunk retrieval and Azure OpenAI LLM for response generation
- · Implemented user feedback collection to monitor chatbot performance and gather data for iterative refinement and fine-tuning
- · Achieved 89% approval in human evaluations and integrated technology into 12 internal and 18 external client applications

Oracle

Senior Application Engineer(ML) | Oracle Financial Machine Learning Team

Bengaluru, India

Remote, New York

Preemptive Anomaly Prediction in Corporate Billing

- Implemented in-memory multivariate anomaly prediction system for corporate billing, addressing monthly billing challenges
- · Leveraged Oracle in-database ML for Semi-Supervised classification with both local and global model explainability
- Optimized service with indexing and parallelism, processing 1.2M bills and 5M segments in 20 mins with 92% precision
- Integrated services with Oracle Revenue Management and Billing (ORMB) product, USPTO patent granted [US17/710745]

Wipro Limited

June 2018 - Sept 2020

Bengaluru, India

Project Engineer(AI) | AI Research Team

Chatbot Services for Employee Helpline Portal's Ticketing System

- Developed Employee Helpline Portal Chatbot with effective retrieval of historical ticket resolutions for enhanced user support
- · Implemented query intent classification and BERT-powered semantic search to deliver precise responses
- Successfully integrated the chatbot into the portal and achieved the target human agent intervention reduction of 70%
- · Achieved 79% accuracy score in evaluation and decreased wait times from 18 to 4 minutes, improving overall user experience

EDUCATION

University at Buffalo, Buffalo

Master of Science in Computer Science and Engineering

Aug. 2022 - Dec. 2023 New York, US

Indian Institute of Technology (Banaras Hindu University), Varanasi Bachelor of Technology in Electronics Engineering

Jul. 2014 - May 2018 Uttar Pradesh, India

PATENTS and PUBLICATIONS

- Paper Published: Virtual Conversation with Real-Time Prediction of Body Moments/Gestures ICMLIP 2019 [Link]
- US Patent Granted: Method And System For Multimodal Analysis Based Emotion Recognition US16/795840 [Link]
- US Patent Granted: Anomaly Detection for Bill Generation US17/710745 [Link]
- US Patent Granted: Technology System For Assisting Financial Institutions In Debt Collection US17/659017 [Link]

SKILLS

Languages: Python, Java, C++, C, PLSQL, SQL, MongoDB

Technologies: Retrieval Augmented Generation(RAG), Large Language Models(LLMs), Natural Language Processing(NLP), Machine Learning, Deep Learning, Web Services, Data Structures, Algorithms, Prompt Engineering, Indexing, Quantization

Cloud: Amazon Web Services (AWS), Azure, Google Cloud Platform (GCP), Oracle, Atlas, OpenAl

Frameworks and Libraries: Pytorch, Tensorflow, MLFlow, Kafka, SentenceTransformers(embeddings, re-rankers), Databricks, Snowflake, PySpark, Langchain, LlamaIndex, VectorDBs(ChromaDB, Faiss, elasticsearch), MLFlow, Git, Jenkins, Big Data, Hadoop, Flask, Docker, Kubernetes, Pandas, Streamlit, Flask-RESTful, FastAPI, YOLO, Django, XGBoost, GAN, ActiveMQ, Springboot